

Rajasthan State Road Transport Corporation

IT Cell, Head Office, Jaipur

No. F3/HO/ST/IT/53/2020/ 500

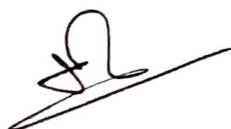
Date-16/07/2020

Corrigendum

Pre-bid Queries responses for RFP for tender for Supply, Deployment and Maintenance of FASTags on RSRTC Buses.

S.No.	Bidding document reference, (s) (page no. & section no.)	Content of RFP requiring clarification	Points of clarification required	RSRTC Reply
M/s Paytm Payments Bank				
1.	Eligibility Criteria (Page no 7 & Section no 9 - C)	Fastag Experience : Enclosed: NPCI/Client Certificate)	Can we carry Auditor Certificate for the same	Yes, NPCI/Client Certificate/Auditor
2.	BID SUBMISSION (Page No 5 & Section no 6)	If any bidder is filled the financial bid along with technical bid is out rightly rejected.	Need to Clarify	Financial rates are not being disclosed in technical bid. Hence, out rightly rejected.
3.	Firm Price (Page No 10, Section no 12.5, point no 3)	In case the taxes are not including in bid prices, the amount so mentioned would be deemed as inclusive of taxes.	Need to Clarify	Advice to the bidder to quote the financial bid inclusive all taxes otherwise it is deemed fit to inclusive all taxes.
4.	SCOPE OF WORK (Page no 12, Section no 13, Point no 1)	The bidder shall extend all concession benefits to RSRTC like daily Passes (valid for 24 hrs or no. of trips), monthly passes (valid for 30 days or specified no. of trips), Toll operator discount etc.	Need to discuss, Practically Not Possible	The daily pass is the responsibility of RSRTC, remain unchanged.
5.	Obligation of RSRTC (Page No 13 , Section no 14, Point no 6)	RSRTC to raise any Charge Back cases within 35 (thirty five) days TAT from the transaction date. All chargeback raised by RSRTC for the month with proof will be reimbursed by the bank in next business month.	Need to discuss, we have to follow NHA1 Guideline	As per RFP
6.	PROJECT IMPLEMENTATION PLAN (Page no 13 & Section no 15)	Phase 1 for PROJECT IMPLEMENTATION	Implementation for Phase 1 tenure should be increased	The total implementation time is 30 days from the issuing of work order.

7.	LIQUIDATED DAMAGE (Page no 14 & Section no 17, 1st point)	Recover from the Bidder, as liquidated damages and not by way of penalty for a delay of Rs. 5000/-per day beyond the Scheduled completion date or extended date. For the purpose of liquidated damages,	Already in point no 18. SERVICE LEVEL AGREEMENT/PENALTIES of 4th para Delay in Fitment of TAGs or authorization for Toll Payments for entire fleet beyond 15 days :Rs. 20/- per bus per day beyond 15 days for remaining buses	Liquidated clause is as per RFP and delay in fitment of Fastag penalty is removed.
8.	SERVICE LEVEL AGREEMENT/PENALTIES (Page no 14 & Section no 18, Point no 1)	RSRTC buses not allowed passing through Toll Plaza on monthly basis due to defective TAGs.	Not in bidder control, If any defective tags point than RSRTC have to inform & we will replaced the same in next 3 business working day's	As per RFP
9.	SERVICE LEVEL AGREEMENT/PENALTIES (Page no 14 & Section no 18, point 4)	Excess billing for same vehicle i.e. discount/concession not provided.	No Penalty, We will provide reimbursement excess billing	As per RFP
10.	DRAFT AGREEMENT (Page No.20, Section 34)	The FIRST PART has placed work order to SECOND PART vide order no. dated for the aforesaid works for a period of five years	Work order period is mentioned as for five years whereas Contract Period under section 16 (Page No.13) is three years. Need clarification on contract period.	It is three years.
11.	<u>Annexure-1</u> (Page no 24, Section no 36)	I/we, the undersigned, offer to "XXXX." under the project 'XXX' in RSRTC as required and outlined in the RFP. I/ We undertake, if our bid is accepted, to develop the XXX in accordance with the requirements.	What should we written in place of XXXX, Need to Clarify	1. XXX – Executive Director(Traffic) 2. XXX – Project Name 3. XXX – NIT No/Project Name
12.	<u>Annexure-2</u> (Page no 25)	Bid submitted to..... For procurement of	Pls suggest what would be written in fill in the blanks	1. Executive Director(Traffic) 2. Project Name 3. NIT NO/Project Name
13.	Annexure 4, 5 & See Rules 83	<u>Annexure 4, 5 & See Rules 83</u>	Is it required by RSRTC in our Bank	These annexure are need to be seal and



	(Page no 27 to 31)		letter head, Need Clarification on this	signed by the bidder
14.	Annexure-8 (Page no 34 to 36)	Annexure-8	If we choose not to provide Bank Guarantee and in stead thereof, we provide DD/Banker's Cheque, then please clarify do we need to sign & stamp on given Annexure 8 Format while submitting bid document.	Need to sign the annexure in compliance of the bid and submit the and requested fee.
15.	SERVICE LEVEL AGREEMENT/P ENALTIES (Page no 14 & Section no 18, point 3)	Delay in Fitment of TAGs or authorization for Toll Payments for entire fleet beyond 15 days : Rs. 20/- per bus per day beyond 15 days for remaining buses	Need to Discuss on Penalty	Delay in fitment of fastag penalty is removed and this delay is cover in Liquidated damage.
16.	Exit Plan (Page no 15, Section no 20)	A schedule of transition of the Services from successful bidder to another bidder	RSRTC should suggest maximum transition timeline days	This will define as per the gravity of the services/work with mutual consent.
17.	DRAFT AGREEMENT (Page No.20, Section 34)	The FIRST PART has placed work order to SECOND PART vide order no. dated for the aforesaid works for a period of five years	Contract Period under section 16 (Page No.13) is three years. Need clarification on contract period.	The contract period is three years.
M/s Equitas Small Finance Bank				
1.	Pg No 14 Point No 18 Sub point no 4	Excess billing for same vehicle i.e. discount/concession not provided.	Not within the control of issuing bank so no penalty should be there on issuing bank	As per RFP
2.	Pg No 14 Point No 18 Sub point no 5	If Tags are not working or shows blacklisted/block at toll plaza while have sufficient balance in wallet.	Not within the control of issuing bank so no penalty should be there on issuing bank	As per RFP
3.	Pg No 19 Point no 33	Rate quoted by the bidder in percentage of MDR/Interchange charges get from the NPCI/MoRTH	This should be added: Subject to bank receiving the same	This is based on the rate receiving from the NPCI/MoRTH.



4.			Please provide checklist for documents to be submitted	Attached Technical Compliance Sheet
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Technical Compliance Sheet

S.N.	Eligibility Criteria	Page No.	Compliance Yes/No
1.	Tender Document – Rs. 5000/- Bid Processing Fee – Rs. 1000/- Bid Security Fee - Rs. 2,52,000/-		
2.	The Bidder must be a Nationalized Bank or Scheduled Bank (included in the Second Schedule of Reserve Bank of India (RBI) Act, 1934) or Payment Bank as per RBI Banking Act, 1949. (Enclosed: Certificate)		
3.	The Bidder shall have positive net worth in last financial year. (Enclosed: CA Certified Audited Balance Sheet)		
4.	The Bidder must have the experience of issuing at least 3000 FASTags in anywhere in India. (Enclosed: NPCI/Client Certificate)		
5.	Bidder shall not be blacklisted/ banned/debar by any Central/State Government /PSU/ Government Agencies. An undertaking on Rs. 500/- Non-judicial stamp paper to be submitted.		
6.	The Bidder should have at least one operational/Maintenance office in Rajasthan (Enclosed: attached proof on letter head)		
7.	The bidder should submit an undertaking on their letterheads to the fairness of these documents in support of their claim while submitting the proposal. (Enclosed: attached proof on letter head)		
8	Passback received from NPCI/MORTH (Enclosed: Proof)		


Executive Director (Traffic)