

# Rajasthan State Road Transport Corporation

IT Cell, Head Office, Jaipur

No. F3/HO/ST/IT/42/2020/484

Date- 13/07/2020

## Corrigendum

Prebid Queries responses for Deployment, Operate and Maintain the Passenger Announcement System :

| <b>M/s Vritti Solutions</b>                       |   |  |  |
|---|---|--|--|
| <b>S.No.</b>                                      | <b>RFP clauses</b>  | <b>Request/Suggestions</b>   | <b>RSRTC Reply</b>   |
| 1.  | With reference to the subject for (F3/HO/ST/IT/42/2020/449 – RFP for Deployment, Operate and Maintain the Passenger Announcement System). As per RFP, Bidders have to pay document fees, Bid Security Deposit and Processing fee payable in the form of Cash/DD/Bankers Cheque. | Here we are requesting you that has complete country is under National pandemic COVID 19. We are requesting you if you can allow payment of RFP Document Fees, Bid Security Deposit, and Processing fee RISL for online payment. | No Change, as per RFP  |
| <b>M/s CYGNUS INFORMATION SOLUTIONS PVT. LTD.</b> |   |  |  |
| 2.  | 13.7 For INTERACTIVE VOICE RESPONSE SYSTEM (IVRS)   | Please clarify for the frequency of IVRS DATA updating for IVRS Solution to be provided.   | RSRTC would be share the route data in the form of LIVE API for IVRS solution. |

  
Executive Director (Traffic)