## JAIPUR METRO RAIL CORPORATION LTD
### Addendum-1
### Clarifications of the queries

**NIB No.** JMRC/O&S/OP/2014-15/NIB/01  
**Date:** 25/07/2014

**Name of work:** Customer Facilitation and Watch & Ward Services at all Metro Stations and other designated places for Jaipur Metro Rail Corporation Ltd.

Pre-Bid Meeting for NIB/01 was held on 23rd July 2014, and queries were received from interested bidders during the meeting. Jaipur Metro Rail Corporation hereby issues Clarifications to the queries. The Clarifications as issued herein shall form a part of the Bid document of above mentioned NIB.

### A. The Clarifications of the Queries are as follows:

<table>
<thead>
<tr>
<th>S. No.</th>
<th>Queries of Firm/Organization</th>
<th>Clarification from JMRC</th>
</tr>
</thead>
</table>
| 1. A. | Whether overseas experience shall be acceptable? 
| B. | Clause 2.2.3 (Definitions) of similar works, Experience in big (Corporate/MNCs, Power generation System, Toll plaza, IT park, Manufacturer industries) should be included in addition to experience gained at Central Govt./State Govt./PSUs. 
| C. | Under work experience clause (Para 2.2.2, page 5 of 50), job done with large private sector companies (i.e. power Generation sector etc.) should be considered. | A. Overseas experience will not be acceptable 
| | B. Definition of similar works experience shall remain same as prescribed in bid document. 
| | C. Required Work experience shall remain same as prescribed in bid document. |
| 2. A. | More clarity is needed on man power deployment. Whether the deployment shall be in one go or it will be done phase wise? 
| B. | 4 hrs shift at a time is acceptable, but one person must do 8 hrs shift in a day. 
| C. | Additional manpower deployment at one day notice, need to be reviewed. | A. Deployment shall be as per clause 2.1.7 of ITT. 
| | B. Deployment shall be as per clause 2.1.6 of ITT. 
| | C. Deployment shall be as per clause 2.1.8 of ITT. |
| 3. | Time frame of deployment of manpower should be one month after issuance of LOA. | This shall be as per Clause no. 1.1.2 (m) of NIB only. |
| 4. | Bid security can be in the form of BG. | Bid security is acceptable in the form of BG. The Performa of bid security in the shape of bank guarantee is enclosed at Annexure-'A’ |

A. Duration of training for security persons shall be how much? It should be maximum up to 2-3 days. 

Will JMRC train the guards during performance of their duty and whether it

A. Training, under clause 5.9 of SCC, by JMRC shall not be exceeding 3 days per person 

B. JMRC will issue New or Special instructions (if required) on need basis.
6. A. Wages of security personnel may be under central minimum wage act.  
B. In special conditions (Point no. 5.6), amount of insurance cover needs to be prescribed so that vendors are able to calculate cost of insurance.  
C. Payment of Bonus is a statutory requirement, however the same has not been considered in the BOQ.

| A. This shall be as per Clause no. 2.1.10 of ITT  
B. This shall be as per Clause no. 5.2 of ITT  
C. Bonus has been included in the component of estimated cost now. Accordingly the revised BOQ is uploaded and that shall required to be used by the contractor for submission of its financial bids. Responsibility of releasing payment corresponding to applicable bonus to the contractor staff rests with the contractor and he will submit the requisite proof and details of bonus payment to the JMRC at the required intervals.
 |

7. What are the components considered in the commercials bid?

| Please refer BOQ available on the e-Proc website https://www.eproc.rajasthan.gov.in In the BOQ all the components of cost are available.
 |

8. In client reference, does association with DMRC carries an additional weightage/value?

| Value of work experience shall be taken into cognizance as per the clause 2 of NIB(eligibility conditions). No additional weightage will be given for the work carried out for the DMRC.
 |

9. Apart from PSORA, any other registration required.

| Registration requirement shall be governed by clause 2 of NIB
 |

10. A. Category of guards may please be specified (Unskilled/Skilled/High skilled).  
B. As per Govt. of Rajasthan's notification, security guards falls in the category of "Skilled" worker, even your BOQ indicates that guards is "Skilled" worker, but rates given in BOQ are for "Un-Skilled" workers, Please reconcile and correct BOQ working sheet accordingly.

| Category of CWA personnel shall be treated as 'skilled', suitable modifications in the rates have been carried out in the BOQ accordingly. Contractor needs to use the revised BOQ for submission of his Commercial Bid.
 |

11. Combined value of work may be considered as qualification, if it meets minimum criteria.

| Qualification criteria shall be as per Clause no. 2.2.2 of NIB only.
 |

B. Considering the above mentioned amendments in the Bid Document, following revisions are hereby issued:

<table>
<thead>
<tr>
<th>S.No</th>
<th>Existing Clause in the NIB</th>
<th>Clause No.</th>
<th>Now to be read as per this clarification</th>
</tr>
</thead>
<tbody>
<tr>
<td>20714</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Approximate cost of work – Rs. 4.9 crore</td>
<td>1.1.2.b of the NIB</td>
<td>Approximate cost of work – Rs 5.55 crore</td>
</tr>
<tr>
<td>---</td>
<td>----------------------------------------</td>
<td>--------------------</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>a)</td>
<td>Bid Security Amount – 9.8 Lacs</td>
<td>1.1.2.c of the NIB</td>
<td>Bid Security amount-11.1 Lacs</td>
</tr>
<tr>
<td>b)</td>
<td>The average annual turnover of the Bidder during last three audited financial years should not be less than Rs. 196 Lacs</td>
<td>2.2.1 of the NIB</td>
<td>The average annual turnover of the Bidder during last three audited financial years should not be less than Rs. 222 Lacs</td>
</tr>
<tr>
<td>c)</td>
<td>Experience of having satisfactorily completed similar works during last 5 years period ending last day of month previous to the one in which the bids are invited should be either of the following:</td>
<td>2.2.2 of the NIB</td>
<td>Experience of having satisfactorily completed similar works during last 5 years period ending last day of month previous to the one in which the bids are invited should be either of the following:</td>
</tr>
<tr>
<td>d)</td>
<td>i. Three similar completed works each costing not less than the amount equal to Rs. 196 Lacs (40% of the estimated cost) Or</td>
<td>i. Three similar completed works each costing not less than the amount equal to Rs. 222 Lacs (40% of the estimated cost) Or</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ii. Two similar completed works each costing not less than the amount equal to Rs. 245 Lacs (50% of the estimated cost) Or</td>
<td>ii. Two similar completed works each costing not less than the amount equal to Rs. 277.5 Lacs (50% of the estimated cost) Or</td>
<td></td>
</tr>
<tr>
<td></td>
<td>iii. One similar completed work costing not less than the amount equal to Rs. 392 Lacs (80% of the estimated cost)</td>
<td>iii. One similar completed work costing not less than the amount equal to Rs. 444 Lacs (80% of the estimated cost)</td>
<td></td>
</tr>
</tbody>
</table>

Director (Operations & Systems)
FORM OF BANK GUARANTEE FOR BID SECURITY

1.1.1.1 know all men by these presents that we ________________ (Name of Bank) having our registered office at ________________ (Address and Name of country) (hereinafter called "the Bank") are bound unto Jaipur Metro Rail Corporation Limited (hereinafter called "the Employer") in the sum of Rs. __________ for which payment will and truly to be made to the said Employer, the Bank binds itself, its successors and assigns by these presents.

1.1.1.2 Whereas ________________________________(name of Bidder) (hereinafter called "the Bidder") has submitted its Bid dated ________ Customer Facilitation and Watch & Ward Services (CWA) ,(NIB No. ________________) contract for ____________________________ of rail/metro corridor of Jaipur MRTS project hereinafter called "the Bid" and whereas the Bidder is required to furnish a bank guarantee for the sum of Rs. _______ (rupees ________________) as Bid security against the Bidder’s offer as aforesaid.

and whereas ______________________________(name and address of the bank) have, at the request of the Bidder, agreed to give this guarantee as hereinafter contained.

1.1.1.3 We further agree as follows:

a. That the Employer may without affecting this guarantee grant time or other indulgence to or negotiate further with the Bidder in regard to the conditions contained in the said Bid and thereby modify these conditions or add thereto any further conditions as may be mutually agreed upon between the Employer and the Bidder.

b. That the guarantee herein before contained shall not be affected by any change in the constitution of our Bank or in the constitution of the Bidder.

c. That any account settled between the Employer and the Bidder shall be conclusive evidence against us of the amount due hereunder and shall not be questioned by us.

d. That this Guarantee commences from the date hereof and shall remain in force till __________. (Date up to which Guarantee is valid i.e. 180 days from the last date of tender submission.

e. That the expression ‘the Bidder’ and ‘the Bank’ herein used shall, unless such an interpretation is repugnant to the subject or context, include their respective successors and assigns.

1.1.1.4 THE CONDITIONS OF THIS OBLIGATION ARE:

a. If the Bidder withdraws his Bid during the period of Bid validity specified in the Form of Bid clause 10.4.1 of the ITT OR

b. If the Bidder does not accept the correction of his Bid price in terms of Clause 10.4.2 of the ITT OR
c. If the Bidder having been notified of the acceptance of his Bid by the Employer during the period of Bid validity:

i. Fails or refuses to furnish the Performance Security within the prescribed time. (Refer Clause 10.4.3.i of the ITT)

ii. Fails or refuses to commence the work as per terms & conditions of the Bid/ JMRC instructions given in the Letter of Acceptance. (Refer Clause 10.4.3.ii of the ITT)

iii. Fails or refuses to enter into a Contract within the time limit specified (Refer Clause 10.4.3.iii of the ITT)

We undertake to pay to the Employer up to the above amount upon receipt of his first written demand, without the Employer having to substantiate his demand provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of any one or more of the conditions (a), (b), (c) mentioned above, specifying the occurred condition or conditions.

..................................Signature of
Authorized Official
of the Bank

Signature of the witness

..................................

Name of Official ..................

Designation ..................

I.D. No. ..................

Name of the Witness

..................................

Stamp/Seal
of the Bank ..................

Address of the Witness

..................................