

JAIPUR METRO RAIL CORPORATION LTD

Addendum-1

Clarifications of Queries

NIB No. JMRC/O&S/OP/2014-15/NIB/02

Date: 26/07/2014

Name of work: Providing Ticket Vending Services at all Metro stations and other designated places for Jaipur Metro Rail Corporation Ltd.

Pre-Bid Meeting for NIB/02 was held on 23rd July 2014, and queries were received from interested bidders during the meeting and subsequently. Jaipur Metro Rail Corporation hereby issues Clarifications to the queries. The Clarifications as issued herein shall form a part of the Bid document of above mentioned NIB.

A. Clarifications of the Queries are as follows:

S. No.	Queries of Firm/Organization	Clarification of JMRC
1.	(Clause 2.2.2 and 2.2.3 of the NIB) Experience of security services in big Corporate/MNC/ Pub . Industries may be considered as similar work experience.	In place of existing Definition of Similar Work (Clause 2.2.3 of NIB), the Revised Definition shall be as follows:-
2.	A. Experience of security agency handling the IT firm, factories should be considered. B. Experience of working with DMRC, Bangalore Metro and Mumbai Metro should be given weightage.	“Ticketing Services include work for providing Ticketing or Customer Facilitation or Watch and Ward or Security or Guarding or Housekeeping Services for Central Government / State Government / PSU dealing with Metro Railways, Any other types of MRTS, Railways, Airports in India.
3.	For consideration that experience for vendor staff is not really very valid as it will depend upon the type of machine he has worked on. A qualified/ computer literate individual can learn any machine in a short time.	Other terms and conditions of the eligibility criteria shall remain unchanged
4.	Now a days a security guard not only a "DANDAMAN". Presently he is handling Computer, making data entry, issuing gate passes/visitor passes etc.	
5.	Experience can include Customer Facilitation Service (CFS) also instead of ticketing only. Because CFS is also asked to additional & sudden requirement otherwise competition will not be there. (DMRC tender can also be seen)	
6.	To work for an operator on min. Wages of Rajasthan seems difficult. As on today it is (Rs. 5,434 – ESI/PF contribution of employee) in hand Rs. 4,687/-.	Minimum wages have been taken as per circular No. F.5 (6)MW/Labour/2000/Part Dated 30.09.2013. from the Department of Labour, Rajasthan. Contractor can quote the rates as per their convenience.
7.	Payment of Bonus is a statutory requirement, however the same has not been considered in the BOQ.	Bonus has been included in the component of estimated cost now. Accordingly the revised BOQ is uploaded and that shall required to be used by the contractor for submission of its financial bids.

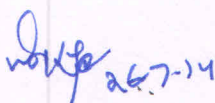
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		Responsibility of releasing payment corresponding to applicable bonus to the contractor staff rests with the contractor and he will submit the requisite proof and details of bonus payment to the JMRC at the required intervals.
8.	Bid security can be in the form of BG.	Bid security is acceptable in the form of BG. The Performa of bid security in the shape of bank guarantee is already available in BID Document.

B. Considering the above mentioned amendments in the Bid Document, following revisions are hereby issued:-

S.No	Existing Clause in the NIB	Clause No.	Now to be read as per this clarification
a)	Approximate cost of work –Rs. 2.3 crore	1.1.2.b of the NIB	Approximate cost of work –Rs 2.39 crore.
b)	Bid Security Amount – 4.6 Lacs	1.1.2.c of the NIB	Bid Security amount-4.78 Lacs
c)	The average annual turnover of the Bidder during last three audited financial years should not be less than Rs. 92 Lacs	2.2.1 of the NIB	The average annual turnover of the Bidder during last three audited financial years should not be less than Rs. 95.6 Lacs
d)	Experience of having satisfactorily completed similar works during last 5 years period ending last day of month previous to the one in which the bids are invited should be either of the following: i. Three similar completed works each costing not less than the amount equal to Rs. 92 Lacs(40% of the estimated cost) Or ii. Two similar completed works each costing not less than the amount equal to Rs.115 Lacs(50% of the estimated cost) Or iii. One similar completed work costing not less than the amount equal to Rs184 Lacs(80% of the estimated cost)	2.2.2 of the NIB	Experience of having satisfactorily completed similar works during last 5 years period ending last day of month previous to the one in which the bids are invited should be either of the following: i. Three similar completed works each costing not less than the amount equal to Rs. 95.6 Lacs(40% of the estimated cost) Or ii. Two similar completed works each costing not less than the amount equal to Rs.119.5 Lacs(50% of the estimated cost) Or iii. One similar completed work costing not less than the amount equal to Rs 191.2 Lacs (80% of the estimated cost)

Other terms and conditions of the Bid Document shall remain unchanged.


 26.7.14
 Director (Operations & Systems)