RFP.No. F.1(34)/ JMRC/DCA/IT/MOB. APP/2014-15/5/15-16/ 3639   **Date: 11 .09.2015**

To,

All Prospective Bidders

Sub.: Clarification/Modification to RFP for Design, Development, customization and maintenance of Mobile Application solutions on various platforms.

Ref: RFP No.F-1(34)/JMRC/DCA/IT/MOB. APP/2014-15/5/15-16 Dated: 31/08/2015.

This is in the reference to the queries and suggestions given by the firms during Pre-Bid meeting held on 08.09.2015 and subsequent e-mails/letters received in JMRC from the prospective bidders. Accordingly following Clarifications/ modifications are issued in the RFP.
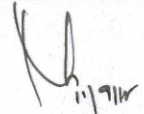
S. No.	RFP Clause/ Annexure	Clarification Sought / Suggested Clause/ Terms	Clarifications/ Modification
1.	**Clause 2.1 (1), Page No. 5** Memorandum & Articles of Association and Certificate of incorporation.	**Eligibility Criteria- Legal Requirement:** 1. Amend as "If applicable" 2. Whether it is mandatory or the certificates can be submitted on award of contract.	1. The clause may be read as-" Memorandum & Articles of Association and Certificate of incorporation, if applicable for bidder." 2. Regretted.
2.	**Clause 2.2 (1), Page No. 5** Audited Profit and Loss A/c and Balance Sheet certified by a statutory auditor/ Chartered Accountant for last **five** financial years or Income Tax Returns (ITR), for last **five** financial years, indicating the required turnover.	**Eligibility Criteria- Financial Requirement:** Amend as " last 3 financial years"	**Suggestion Agreed-** The clause may be read as "Audited Profit and Loss A/c and Balance Sheet certified by a statutory auditor/ Chartered Accountant for last three financial years or Income Tax Returns (ITR), for last three financial years, indicating the required turnover."
3.	**Clause 4.2 (8,9,10) Page No. 10** 8. Secure Socket layer (SSL) implementation for one year 9. Antivirus (Server) with configuration & license for one year 10. Domain Registration for one year (for application on cloud).	**Scope of Requirement-** 1. Cost of "As & When required" items will be added in final approved rate or not? OR it should be left blank. 2. "Domain Registration for one year (for application on cloud)." more clarification on this point.	As per clause 4.7(v) of RFP the gross total of item No. 1 to 10 of financial bid shall be evaluated.
4.	**Clause 5.2.2 (1) Page No. 15** Search the nearest Metro Station based on: a. User Defined Input (Location/Landmark) b. User's current position (GPS)	**Application features** Who will provide latitude & longitude and in which format? As there will be searching of nearest Metro station.	JMRC will provide latitude & longitude in standard format.
5.	**Clause 5.2.2 (4) Page No. 15** Parking Information a. Provides complete information about parking capacity and parking availability	**Application features** 1. Availability of parking is just a information that parking area is available at specific metro station? 2. How will parking functionality	This is regarding the information: 1. Whether parking area is available at a particular station or not. 2. If available, then the capacity of parking area.

		work in offline mode?	
6.	**Clause 5.2.2 (5.c)** **Page No. 15** Travel Time a. Interlinking with other transport time table.	**Application features** 1. Which will be those other transport time table that we need to integrate with the system? 2. Inter linking with other transport time table how we can link other transport time table Ex: RSRTC, Indian rail.	JMRC shall provide the initial data and it will further decided mutually.
7.	**Clause 5.2.2 (8.b)** **Page No. 15** Station Info b. Feeder service availability, Parking capacity/side	**Application features** Please explain feeder services? How I will work?	Feeder services are the facility for commuters to reach Metro station and nearby catchment areas by JMRC hired e-Rickshaw, 4 wheeler TATA Magic and Mahindra Maximo type vehicles.
8.	**Clause 5.2.2 (8.d)** **Page No. 16** Station Info d. Facilities/escalator/lift side.	**Application features** Please explain escalator side & lift side? How it will display?	This is an information type feature which provides the details of escalator and lift side information of each metro station which will be provided by JMRC.
9.	**Clause 5.2.2 (8.g)** **Page No. 16** Station Info g. Provides complete station information such as Train Timings, Feeder services availability, parking capacity, nearby places etc.	**Application features** As we need to display nearby places so will these come through google service database or we need to create database for it?	The bidder shall prepare the database on consultation with & after approval by JMRC.
10.	**Clause 5.2.2 (9)** **Page No. 16** Landmarks /tourist spot Near Metro Station a. Provides complete information about tourist places, places of interest available Near Metro Station	**Application features** Who will provide database for landmarks?	The bidder shall prepare the database on consultation with & after approval by JMRC.
11.	**Clause 5.2.2 (10)** **Page No. 16** Lost & found c. Information gathering on Lost & Found.	**Application features** What is information gathering for Lost & Found?	This application feature will allow user to enter Lost & Found details through a form submission and these details should be send to JMRC authorized e-mail ID. Also this feature will show the list of Lost & Found items which needs to be updated regularly.
12.	**Clause 5.2.2 (14.a)** **Page No. 16** Retail Outlets a. Types of Retail outlets available	**Application features** Please explain types of retail outlets.	This is an information type feature which provides the details of Retail outlet proposed/present at each metro station.
13.	**Clause 5.2.2 (15)** **Page No. 16** Delay Notification	**Application features** How system will get to know about delays & who will notify this?	JMRC will notify and enter/update the information regarding delay notification through admin tool provided by the firm.
14.	**Clause 5.2.2 (16)** **Page No. 16** Online recharge through JMRC smart card portal a. Link with Jaipur Metro Smart card online portal (www.jaipurmetrosmartcard.in) in appropriate manner.	**Application features** 1. Online recharge through JMRC smart card portal we have to access of third party database (what is the payment mode). 2. It will be deep integration (integration with web api) or just linking of site with URL to navigate www.jaipurmetrosmartcard.in	It is redirection of the mobile app user to online recharge portal. (www.jaipurmetrosmartcard.in)
15.	**Clause 5.2** **Page No. 16**	**Application features** "The Native apps shall be a	This is an information type feature which provides general purpose e-

	The Native apps shall be a collection of e-Guides for offline use on the mobile devices such that these are fully functional without internet connectivity.	collection of e-Guides for offline use on the mobile devices such that these are fully functional without internet connectivity." what type should work on offline.	guides to the application user.
16.	**Clause 5.2.3 (a,d,g)** **Page No. 16** a. The Firm shall be required to develop a dynamic (CMS) website which would have several new features as compared to the existing website. d. Application should either have a "search" box or a link to a "search" page on every page of the application. g. A dedicated interactive web page to be developed for getting online feedback from customers/ general public.	**Other Requisite Features of Mobile Applications:** a. CMS going to work to manage application content and remain in background and accessible to JMRC team only and app will not have any connection to existing website or the existing website team will provide the api to access the data from existing system to remove the redundant input. d. Please mention criteria of searching. g. App will have form to submit online Feedback.	a. The clause is self explanatory. d. The search function will search the data by name/string within the application. g. The clause is self explanatory.
17.	**Clause 5.2.3 (h)** **Page No. 16** h. The developed mobile application will be having the advertisement features over it, which could consist of JMRC owned other applications and any other third party application (only after the initiation and approval of JMRC).	**Other Requisite Features of Mobile Applications:** As there will be advertisement feature in the application, so will these be google Ad Sense or customized advertisement? Do we need to create specific module for advertisement management?	Customized advertisements will be required as JMRC approved advertisements are to be displayed.
18.	**Clause 5.3.c(1)** **Page No. 19**	**Time/Delivery Schedule:** To add 15 days more to T+20 for CMS alpha version for Design, Development and Presentation	The bidder will have to provide CMS alpha version 15 after the Development and representation of alpha version
19.	**Clause 5.3.c(3)** **Page No. 19**	**Time/Delivery Schedule:** To add 20 days more to T+20 for CMS Beta version for Design, Development and Presentation	The bidder will have to provide CMS Beta version 15 after the Development and representation of Beta version
20.	**Clause 5.4** **Page No. 20** • All the development activities shall be carried out on the hardware/software to be arranged by the successful firm. The developed webpage and its contents shall be transferred web-space arranged by the firm. • The firm should provide Helpdesk & Technical support on regular working hour basis. • The user(s) / administrator(s) shall access the application through Internet. Proper security arrangement of the website against unauthorised access (firewall) needs to be arranged by developer/Firm.	**Other Terms & Conditions:** 1. Web-space is arranged by JMRC. 2. Timing (10:00-18:00 HRS) for Helpdesk services. 3. Firewall should also be arranged by JMRC along with server.	1. Clause 5.4 first bullet may be read as "All the development activities shall be carried out on the hardware/software to be arranged by the successful firm. The developed webpage and its contents shall be transferred to the web-space arranged by the JMRC." 2. Regretted. 3. Regretted.
21.	**Clause 5.9(g)** **Page No. 23** "Taxes (VAT, income tax, etc.), as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations. If it is required under	**Payment terms & schedule:** Amended as "VAT only applicable on bundled software package. Hence VAT should not deduct at source. Only TDS/income Tax should be deducted at source.	The clause may be read as "Taxes (income tax, etc.), as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations. If it is required under law to deduct some statutory taxes at source, these will be deducted before

	law to deduct some statutory taxes at source, these will be deducted before the release of such payment(s). Necessary certificate of deduction of Tax at source shall be issued and furnished to the Agency by JMRC."		the release of such payment(s). Necessary certificate of deduction of Tax at source shall be issued and furnished to the Agency by JMRC."
22.		**General Query:** Is there any specific development platform you want to have on which mobile applications need to be developed?	The agency shall develop the mobile application compatible with **IBM worklight** platform.
23.		**General Query:** Estimated Cost is Rs.6, 00,000/- as mentioned in the RFP. So is it for Single platform or for all the platforms.	The estimated cost for all the works described in scope of work. Please refer Clause 4.2 of RFP Documents.

These Clarifications/ Modifications will be the integral part of the RFP document issued by JMRC RFP No.F-1(34)/JMRC/DCA/IT/MOB. APP/2014-15/5/15-16 Dated: 31/08/2015 for Design, Development, customization and maintenance of Mobile Application solutions on various platforms. The bidders shall submit a signed copy of these clarifications in the Technical Bid envelope.

Executive Director (Corporate Affairs)
Jaipur Metro Rail Corporation, Jaipur