



JAIPUR METRO

**JAIPUR METRO RAIL CORPORATION LIMITED****(Directorate of Operations & Systems)**

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No: - JMRC/O&amp;S/OP/SURVEY/2018-19/NIB/02/ /2994

Date:-23.07.2018

**CORRIGENDUM-01****Clarification of Query**

**Name of Work:-** Bid for Customer Satisfaction and Performance Survey along with Phase-1A:  
Mansarovar to Chandpole Metro Stations (9 Metro stations) corridor within the Two  
Kilo-Meter Radius.

**NIB No.:** JMRC/O&S/OP/SURVEY/2018-19/NIB/02 **Dated:** 17.07.2018

Pre-bid meeting of NIB-02 was held on 23/07/2018 and queries were received from prospective bidders during the meeting and subsequently. JMRC hereby issued clarification to the queries. The clarifications as issued herein shall be form the part of the bid document of above mention NIB.

Clarification of queries are as follows.

S. No.	Query Received	Refer Clause	Clause Particulars	Clarification of JMRC
1.	100% Payment condition must be relax. it must be in minimum two stage: (i) 50% after the survey. (ii) 50% after the final Acceptance.	25.5 of SCC (Page 27 of 28)	<b>Payment Terms and Stages</b>	No change required.
2.	Submission of duly verified survey forms i.e. binded in 50 nos. of forms must be increased to 250 nos. of forms.	2.7 of the ITB (Page 7 of 28)	<b>Scope of Work</b>	In Para 2.7, Activity Four, point no. 5 should be read as: Submission of duly verified survey forms i.e. binded in 250 nos. of forms.
3.	Before commencement of survey, awareness regarding survey to local representative i.e. parshad etc. should be done for easeness in survey process.	2.6 of the ITB (Page 6 of 28)	<b>Scope of Work</b>	After commencement of work, survey shall be done above the 18 years respondents, categorised as public representatives, residential welfare associations (RWAs), working women's, college students, service men working in Private as well as Government organizations, retired person etc. Survey agency must follows quality standards and parameters to complete the assignment.
4.	As the monsoon is active so delay in survey work can be inform to JMRC for extension.	1.n of NIB, 2.8 of the ITB & 25.2 of the SCC	<b>Time period of completion of work</b>	No Change. Sufficient time is provided by JMRC, No extension will be granted for the reason of Monsoon.

(GS Bhawaria) 23.07.18  
Executive Director (Operations)  
JMRC, Jaipur