No. JMRC/O&S/ DCOS/RS/F. (44)  Dated: 20.08.2020

To,

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Contact No.:  
Email Id:

Sub: RFQ for “Comprehensive Annual Maintenance Contract for RO Water Purification System”.

Sealed Quotations are invited for Comprehensive Annual Maintenance Contract for RO Water Purification System of Hi-Tech Make installed at Mansarover Depot as per scope of work, special terms and conditions mentioned in Annexure -A and as per specification mentioned in BOQ (Annexure-B).

Signed, stamped and sealed offers should reach in the office of Office of Manager /DCOS, Room no. S-09, DCOS building, Metro Train Depot, Mansarover, Jaipur 302020, Cont.No.7728895421 by 18/09/2020 at 15:00 Hours positively.

Offers received after due date and time will not be entertained.

Quotations will be opened on 18/09/2020 above at 16:00 in Room no. S-09, DCOS building, Metro Train Depot, Mansarover, Jaipur 302020. Participant may attend the bid opening.

(K. K. Kassi)  
General Manager (Rolling Stock)

Encl:-  
1. Special terms and Conditions (Annexure-A)  
2. BOQ(Annexure-B)
1. SCOPE OF WORK AND SITE CONDITIONS

1.1 The scope of work includes checking the performance of RO System and submitting a report after every visit. Scope of work include: unit check-up and general cleaning, chemical cleaning of cartridge, if required, replacement of membrane, as per the complaint during the AMC Period.

1.2 In case of any complaint/ breakdown/fault in any equipment, the firm has to attend the fault within 48 hours of reporting on phone/FAX/Email/SMS etc. failing which will invite a penalty as follows:

   a. Attending to complaint between 48 hours — 5 days of intimation- Rs. 50/- per day
   b. Attending to complaint between 5 days to 10 days of intimation- Rs. 100/- per day
   c. Attending to complaint beyond 10 days - Rs. 150/- per day

1.3 The AMC is for preventive as well as for break down maintenance and includes repair and replacement of the following parts free of charge during the AMC Period:-

   a) All kinds of Filters
   b) Pre-Carbon filter
   c) Post-Carbon filter
   d) PP filter
   e) Send filter
   f) Membrane
   g) Pump with motor
   h) SMPS
   i) Low pressure switch
   j) Over flow switch
   k) Pipes
   l) SV(Solvent)

1.4 Free replacement of consumables such as all kinds of Filters, membranes etc. are mandatory at least one time in a year. Contractor are therefore submit one set of all kind of filters, membrane etc to the JMRC custody store, which will be issued by custody store to the contractor for repair of Water purifiers during AMC.

1.5 Repair of the all electrical and mechanical parts provided for the RO Plants including replacement of parts and rewinding as and when required.

1.6 The contractor shall maintain TDS level of output of Water purifiers below 75 PPM.

2. TERMS AND CONDITIONS OF THE CONTRACT

2.1 The JMRC reserves the right to accept or reject any or all quotations without assigning any reasons.

2.2 The rates to be quoted for the period of one year.

2.3 Quarterly visits are mandatory during the contract period of one year and additional visit as and when required, due to complaint in R.O system.

2.4 No payment in advance shall be considered. Payment will be made on quarterly basis after satisfactory services report by the JMRC nominated staff. No extra charges will be paid for attending the complaint.

Signature of firm's representative
2.5 The repair of equipment should be done as per schedule failing which JMRC reserves the right to get any other authorized party to service the machine and the cost if any in such cases will be recovered from firm.

2.6 Vendors are requested to quote their most competitive rate in “Bill of Quantities” given at Annexure “B”.

2.7 Prices should be inclusive of all leviable govt. Taxes, transportation, free services and replacement of all components as and when required to maintain the quality of drinking water.

2.8 No tenderer shall be allowed to revise its original price.

2.9 The validity of the quotation should be 120 days from the last date of the submission.

2.10 Before quoting the rate, contractor may visit the site to judge the conditions.

2.11 The tender/offers shall not include any conditions whatsoever. In case, any conditions are included in the quotation the same may not be taken into consideration. The offers in such cases are liable to be rejected. Clarification, if any, shall be obtained in writing from the tender inviting authority before submission of the quotation.

2.12 Incomplete and unsigned quotations are liable to be rejected.

2.13 At the end of the period of AMC, all machines under AMC will be handed over as functional machine.

2.14 The Registration Number of the firm along with GST No, should be enclosed with the bid.

2.15 The contractor has to maintain a register for the periodical inspections, which have to be signed by representative of the JMRC. The contractor should depute only qualified/experienced technicians for carrying out the preventive maintenance work.

2.16 The AMC shall be for one year and the JMRC reserves the right to enter into AMC for another year on the same terms and conditions depending on the services rendered by the bidder and mutual consent of the firm.

2.17 The AMC shall be in force for the period of one year from the date as mentioned in the award letter.

2.18 The Bidder shall submit his bid in a sealed envelope containing all necessary documents such as GST registration certificate with duly signed tender form,

2.19 No bids will be received/ accepted after the expiry of the prescribed date and time for submission of the bids. Postal delay or loss of tender in transit will not be the responsibility of Jaipur metro rail corporation.

2.20 The offer to be addressed to JGM(Rolling Stock), JMRC, D-1, Depot Building, Metro Maintenance Depot, Bhrigu Path, Mansarovar, Jaipur-302020, Tel.No.0141-2822112 (O), gmrs@jaipurmetrorail.in

DETAILS OF RO WATER PURIFICATION SYSTEM

<table>
<thead>
<tr>
<th>S.No</th>
<th>Description</th>
<th>Make</th>
<th>Quantity</th>
<th>Location</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Reverse Osmosis Plant 50 LPH</td>
<td>Hi-Tec</td>
<td>2 nos.</td>
<td>Train maintenance workshop &amp; canteen</td>
<td>3 year old</td>
</tr>
</tbody>
</table>

Signature of firms representative
Bill of Quantity (BOQ)

GST No. - ______________

Comprehensive Annual Maintenance Contract (AMC) for RO Water Purification System/Water Purifier installed at Mansarover Depot.

<table>
<thead>
<tr>
<th>S. No</th>
<th>Description</th>
<th>Quantity (A)</th>
<th>Unit Rate per annum in figure(B)</th>
<th>Amount (C=AXB)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Reverse Osmosis Plant 50 LPH-Hi-Tech make 50 LPH Capacity Installed in 2016</td>
<td>02 No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total Amount in Words: __________________________________________________________

Note:
(i) Prices should be inclusive of all leviable govt. Taxes, transportation and free services and replacement of all components.
(ii) Contractor are advised to visit the site before quoting the rates.

Signature of firm’s representative  
(With seal of firm)

[Signature]

Signature of firms representative