



JAIPUR METRO

JAIPUR METRO RAIL CORPORATION LIMITED**Directorate of Operations & Systems**2nd Floor, Admin Building, Room No.207, Metro Train Depot, Bhriku Path,
Mansarovar, Jaipur - 302020

Tel. No. 0141- 5153705 (O) & 5153701 (F), E-mail – edrs@jaipurmetrorail.in

No. JMRC/O&S/OP/CFS/2016-17/NIB/04/1996

Date 19.06.17

Through Speed Post**LETTER OF ACCEPTANCE**

M/s Sun Security Services,
67, I Bldg, Parmar Nagar,
Pune- 411 013.
Mobile- 9028023860, 020-26890743,
Email: sales@sunsecurity.org

Contract No.:- 03/JMRC/O&S/OP/2017-18

Subject: - Selection of Agency for Providing Customer Facilitation Services for Ram Nagar to Chandpole and other designated places of Jaipur Metro Rail Corporation Ltd.
(NIB No. JMRC/O&S/OP/CFS/2016-17/NIB/04) – UBN No JMR1617SLOB00063.

Reference: - Online Bid Submission through E-Proc Portal of Rajasthan Govt (Technical Bid Opened on 18.04.2017 and Financial; Bid Opened on 30.05.2017).

Sir,

1. With reference to above, your offer has been accepted for 70% of the total advertised work (Approximately)-as mentioned below:

BOQ Sr. No.	Brief Description	Quantity as provided in original BOQ	Quantity allotted to you (Approx 70% of the original BOQ)
1.	Customer Facilitation Assistant (Skilled)	50	35
2.	Customer Facilitation Assistant (Highly Skilled)	28	20
3.	Supervisor	4	3
4.	Team Leader	2	1

This allotment of 70% quantity has been made by JMRC keeping in view the provisions under clause no. 15.7 and 16.1 of Instruction to bidders. Please note that activity centres allotted to you are Ram Nagar (RMNR), Civil Line (CLJP), Shadli Camp (SICP) & Chandpole (CDPE).

2. Accordingly, the accepted value of the offer is Rs. 1,32,78,540/- (Rs. One Crore Thirty Two Lac Seventy Eight Thousand Five Hundred and Forty Only) inclusive of all taxes and duties, levies, cost etc. except Bonus and Service Tax. Payment of Bonus and Service Tax will be made on actual basis as claimed by the bidder. A copy of BOQ after taking into account 70 % quantity as allotted above is also attached as Annexure - I.

(Signature) 19.06.17
CO-141 TNR

Registered office: Khanij Bhawan, Udyog Bhawan Premises, Tilak Marg, C-Scheme, Jaipur-302005
CIN: U60221RJ2010SGC030630 Website: www.jaipurmetrorail.in

3. The reimbursement of Bonus and Service Tax/GST; shall be as per terms and conditions of Bid and Statutory obligations in this regard.
4. The date of completion is 24 months and same shall be reckoned from the date of commencement of the work. Our existing contract is expiring on 30.06.2017 and therefore Date of commencement is 01.07.2017
5. The necessary action may be taken to submit the performance security as per the ITB Clause No. 17.1. The performance security @ 5% i.e Rs. 6,63,927/- (Rs. Six Lakh Sixty Three Thousand Nine Hundred and Twenty Seven only) shall be submitted within 15 days of issue of Letter of Acceptance and accordingly attend to this office for signing the contract agreement after submission of Performance Security and acceptance of same by JMRC as per clause 18.0 of ITB.
6. This Letter of Acceptance along with Bill of Quantities (Annexure-I) is being sent to you in duplicate. You are requested to return one copy of this letter along with Bill of Quantities duly signed on all pages as a token of your acceptance thereof so as to reach the undersigned within three days of the issue of this letter (Clause No. 16.4 of ITB). It may please be noted that until a formal agreement is executed, this letter will constitute a binding contract between you and JMRC.
7. All the Customer Facilitation Assistant (Skilled & Highly Skilled) / Supervisors / Team Leaders should possess the acknowledgement of application for the issuance of identity card by authorised officer of JMRC. This should be complied with in the period as specified by Engineer – In – Charge. .
8. GM (Operations), O&S Directorate, JMRC, Jaipur will be the “Engineer” (As specified in the Clause 3 of GCC) for this contract.
9. All the Customer Facilitation Assistant (Skilled & Highly Skilled) / Supervisors / Team Leaders employed for Customer Facilitation Services should be trained as per the contract stipulations.
10. The bid document forms part of the LOA and issued as per RTPPR act & rules.

Enclosed: - Annexure – I

Yours Sincerely



12.06.2017

(Ramesh Kumar)

Executive Director (Rolling Stock)

JMRC RAMESH KUMAR

IRSEE

EXECUTIVE DIRECTOR

(ROLLING STOCK)

JAIPUR METRO RAIL CORPORATION LTD.

JAIPUR-302005

Copy To:-

1. PS to CMD, JMRC.
2. Director (O&S)
3. Director (Finance) & GM (Finance), JMRC
4. GM (Operations) & DGM (Operation) for information and necessary action please

ACCEPTED

Authorised Signatory
M/s Sun Security Services
(Seal)

Percentage BoQ

Tender Inviting Authority : DIRECTOR (OPERATIONS & SYSTEMS), JAIPUR METRO RAIL CORPORATION LTD

Name of Work : Selection of Agency for Providing Customer Facilitation Services for Ram Nagar to Chandpole and other designated places of Jaipur Metro Rail Corporation Ltd.

Contract No: JMRC/Q&S/OP/CFS/2016-17/NIB/04

Bidder Name : M/s Sun Security Services

BILL OF QUANTITIES

- 1) This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bid is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Percentage (Above) value to the Total Estimated Cost in the green background fields only
- 2) Contractor is requested to quote the percentage value restricted up to two digits after decimal else the tender shall be liable to reject.
- 3) Rate quoted at par or below to the Estimated Cost shall be treated unjustified and Bid shall be summarily Rejected.
- 4) Payment of Bonus and Service Tax/GST will be additional and will be paid on actual basis as claimed by the bidder.
- 5) Payment would be released according to number of 4-hour shifts manned. Calculated Rate of Payment per person per 4-hour shift based on bidder's quoted amount shall automatically be calculated at 6.1, 6.2, 6.3 and 6.4 below:

Sl. No.	Item Description	Nos of Personnel	Units	Estimated Cost Per Personnel Per Month	Total Amount For Two Years Without Taxes	Total Amount In Words
1	Customer Facilitation Assistant (Skilled) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest) Rs. 5746 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs. 6722.82 (365/26*12=1.17) c. PF Contribution @ 13.61% on (b) - Rs. 914.98 d. ESI Contribution @4.75% on (b) - Rs. 319.33 e. Total (b,c,d) - Rs.7957.13 f. Uniform @ 2 % on (e) - Rs. 159.14 g. Monthly Rate (e+f) - Rs. 8116.27 h. Administrative Expenses 2% on (g) - Rs. 162.33 i. Net Monthly Rate (g+h) - Rs. 8278.60	35.0000	Per Day	8278.6000	6954024.0000	INR Sixty Nine Lakh Fifty Four Thousand & Twenty Four Only
2	Customer Facilitation Assistant (Highly Skilled) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest) Rs. 7046 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs. 8243.82 (365/26*12=1.17) c. PF Contribution @ 13.61% on (b) - Rs. 1121.98 d. ESI Contribution @4.75% on (b) - Rs. 391.58 e. Total (b,c,d) - Rs.9757.15 f. Uniform @ 2 % on (e) - Rs.195.15 g. Monthly Rate (e+f) - Rs. 9952.53 h. Administrative Expenses 2% on (g) - Rs. 199.05 i. Net Monthly Rate (g+h) - Rs. 10151.58	20.0000	Per Day	10151.5800	4872758.4000	INR Forty Eight Lakh Seventy Two Thousand Seven Hundred & Fifty Eight and Paise Forty Only
3	Supervisor (Highly Skilled + 10%) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest)- Rs. 7750.6 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs.9068.2 (365/26*12=1.17) c. PF Contribution @ 13.61% on (b)- Rs. 1234.18 d. ESI Contribution @4.75% on (b) - Rs. 430.74 e. Total (b,c,d) - Rs.10733.12 f. Uniform @ 2 % on (e) - Rs.214.67 g. Monthly Rate (e+f) - Rs. 10947.78 h. Administrative Expenses 2% on (g) - Rs. 218.96 i. Net Monthly Rate (g+h) - Rs. 11166.74	3.0000	Per Day	11166.7400	804005.2800	INR Eight Lakh Four Thousand & Five and Paise Twenty Eight Only
4	Team Leader (Highly Skilled + 20%) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest)- Rs. 8455.2 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs.9892.58 (365/26*12=1.17) c. PF Contribution @ 13.61% on (b) - Rs. 1346.38 d. ESI Contribution @4.75% on (b) - Rs. 469.9 e. Total (b,c,d) - Rs.11708.86 f. Uniform @ 2 % on (e) - Rs.234.18 g. Monthly Rate (e+f) - Rs. 11943.04 h. Administrative Expenses 2% on (g) - Rs. 238.86 i. Net Monthly Rate (g+h) - Rs. 12181.9	1.0000	Per Day	12181.9000	292365.6000	INR Two Lakh Ninety Two Thousand Three Hundred & Sixty Five and Paise Sixty Only
5	Total Estimated Cost for two years (in Rs.)	1.0000	Nos	0.0000	12923153.2800	INR One Crore Twenty Nine Lakh Twenty Three Thousand One Hundred & Fifty Three and Paise Twenty Eight Only
6	Calculated Rate of Payment per person per 4-hour shift based on bidder's quoted amount	1.0000	Nos	0.0000	0.0000	INR Zero Only
6.1	Customer Facilitation Assistant (Skilled)	1.0000	Nos	139.8250	139.8250	INR One Hundred & Thirty Nine and Paise Eighty Three Only
6.2	Customer Facilitation Assistant (Highly Skilled)	1.0000	Nos	171.4644	171.4644	INR One Hundred & Seventy One and Paise Forty Six Only
6.3	Supervisor (Highly Skilled + 10%)	1.0000	Nos	188.6108	188.6108	INR One Hundred & Eighty Eight and Paise Sixty One Only
6.4	Team Leader (Highly Skilled + 20%)	1.0000	Nos	205.7573	205.7573	INR Two Hundred & Five and Paise Seventy Six Only
Total in Figures					12923153.2800	INR One Crore Twenty Nine Lakh Twenty Three Thousand One Hundred & Fifty Three and Paise Twenty Eight Only
Quoted Rate in Figures				Excess (+)	2.7500%	13278540.0000
Quoted Rate in Words				INR One Crore Thirty Two Lakh Seventy Eight Thousand Five Hundred & Forty Only		

Signature of Bidder with Seal

GOLDA J MRC

Page 1 of 1



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Tel. No. 0141- 5153705 (O) & 5153701 (F), E-mail – edrs@jaipurmetrorail.in

No. JMRC/O&S/OP/CFS/2016-17/NIB/04/1937

Date 19.06.17

Through Speed Post**LETTER OF ACCEPTANCE****M/s Security and Intelligence Services (I) Ltd.**

Plot No.-10, Nemi Nagar

1st Floor, Opp. Canara Bank

Gautam Marg, Gandhi Path (T-Junction)

Vaishali Nagar, Jaipur-302021

Contract No.:- 04/JMRC/O&S/OP/2017-18**Subject: - Selection of Agency for Providing Customer Facilitation Services for Ram Nagar to Chandpole and other designated places of Jaipur Metro Rail Corporation Ltd.****(NIB No. JMRC/O&S/OP/CFS/2016-17/NIB/04) - UBN No JMR1617SLOB00063****Reference: - Online Bid Submission through E-Proc Portal of Rajasthan Govt (Technical Bid Opened on 18.04.2017 and Financial; Bid Opened on 30.05.2017).**

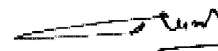
Sir,

1. With reference to above, your offer has been accepted for 30% of the total advertised work (Approximately) as mentioned below:

BOQ Sr. No.	Brief Description	Quantity as provided in original BOQ	Quantity allotted to you (Approx 30% of the original BOQ)
1.	Customer Facilitation Assistant (Skilled)	50	15
2.	Customer Facilitation Assistant (Highly Skilled)	28	8
3.	Supervisor	4	1
4.	Team Leader	2	1

This allotment of 30% quantity has been made by JMRC keeping in view the provisions under clause no. 15.7 and 16.1 of Instruction to bidders. Please note that this letter of acceptance is being issued on your acceptance (vide your firm's letter no. SIS/RO/Jaipur/2017-307 dated 14.06.2017) for executing the work at the I-I bidder rates as accepted by JMRC. Further it may also be noted that activity centres allotted to you are Metro Railway Station (MRSM) & RSS/Sindhi Camp.

2. Accordingly, the accepted value of the offer is Rs. Rs. 56,40,735.30/- (Rs. Fifty Six Lakh Forty Thousand Seven Hundred Thirty Five and Paise Thirty Only) inclusive of all taxes and duties, levies, cost etc. except Bonus and Service Tax. Payment of Bonus and Service Tax will be made on actual basis as claimed by the bidder. A copy of BOQ after taking into account 30 % (approx) quantity as allotted above is also attached as Annexure - I.
3. The reimbursement of Bonus and Service Tax/GST, shall be as per terms and conditions of Bid and Statutory obligations in this regard.

 19.06.2017
CDR (J) TMRC

Registered office:

Khanij Bhawan, Udyog Bhawan Premises, Tilak Marg, C-Scheme, Jaipur-302005

CIN: U60221RJ2010SGC030630 Website: www.jaipurmetrorail.in



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Directorate of Operations & Systems

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Mansarovar, Jaipur - 302020

Tel. No. 0141- 5153705 (O) & 5153701 (F), E-mail – edrs@jaipurmetrorail.in

4. The date of completion is 24 months and same shall be reckoned from the date of commencement of the work. Our existing contract is expiring on 30.06.2017 and therefore Date of commencement is 01.07.2017
5. The necessary action may be taken to submit the performance security as per the ITB Clause No. 17.1. The performance security @ 5% i.e Rs. 2,82,036.76/- (Rs. Two Lakh Eighty Two Thousand Thirty Six and Paise Seventy Six only) shall be submitted within 15 days of issue of Letter of Acceptance and accordingly attend to this office for signing the contract agreement after submission of Performance Security and acceptance of same by JMRC as per clause 18.0 of ITB.
6. This Letter of Acceptance along with Bill of Quantities (Annexure-I) is being sent to you in duplicate. You are requested to return one copy of this letter along with Bill of Quantities duly signed on all pages as a token of your acceptance thereof so as to reach the undersigned within three days of the issue of this letter (Clause No. 16.4 of ITB). It may please be noted that until a formal agreement is executed, this letter will constitute a binding contract between you and JMRC.
7. All the Customer Facilitation Assistant (Skilled & Highly Skilled) / Supervisors / Team Leaders should possess the acknowledgement of application for the issuance of identity card by authorised officer of JMRC. This should be complied with in the period as specified by Engineer – In – Charge. .
8. GM (Operations), O&S Directorate, JMRC, Jaipur will be the “Engineer” (As specified in the Clause 3 of GCC) for this contract.
9. All the Customer Facilitation Assistant (Skilled & Highly Skilled) / Supervisors / Team Leaders employed for Customer Facilitation Services should be trained as per the contract stipulations.
10. The bid document forms part of the LOA and issued as per RTPPR act & rules.

Enclosed: - Annexure – I

Yours Sincerely



(Ramesh Kumar)

Executive Director (Rolling Stock)

JMRC **RAMESH KUMAR**

IRSEE

EXECUTIVE DIRECTOR

(ROLLING STOCK)

JAIPUR METRO RAIL CORPORATION LTD.

JAIPUR-302005

Copy To:-

1. PS to CMD, JMRC.
2. Director (O&S)
3. Director (Finance) & GM (Finance), JMRC.
4. GM (Operations) & DGM (Operation) for information and necessary action please

ACCEPTED

Authorised Signatory

M/s Security and Intelligence Services (I) Ltd.

(Seal)

Registered office:

Khanij Bhawan, Udyog Bhawan Premises, Tilak Marg, C-Scheme, Jaipur-302005

CIN: U60221RJ2010SGC030630 Website: www.jaipurmetrorail.in

Percentage BoQ

Tender Inviting Authority : DIRECTOR (OPERATIONS & SYSTEMS), JAIPUR METRO RAIL CORPORATION LTD

Name of Work : Selection of Agency for Providing Customer Facilitation Services for Ram Nagar to Chandpole and other designated places of Jaipur Metro Rail Corporation Ltd.

Contract No: JMRC/O&S/OP/CFS/2016-17/NIB/04

Bidder Name : M/s Security and Intelligence Services (I) Ltd.

BILL OF QUANTITIES

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- 2) Contractor is requested to quote the percentage value restricted up to two digits after decimal else the tender shall be liable to reject.
- 3) Rate quoted at par or below to the Estimated Cost shall be treated unjustified and Bid shall be summarily Rejected.
- 4) Payment of Bonus and Service Tax/GST will be additional and will be paid on actual basis as claimed by the bidder.
- 5) Payment would be released according to number of 4-hour shifts manned. Calculated Rate of Payment per person per 4-hour shift based on bidder's quoted amount shall automatically be calculated at 6.1, 6.2, 6.3 and 6.4 below:

Sl. No.	Item Description	Nos of Personnel	Units	Estimated Cost Per Personnel Per Month	Total Amount For Two Years Without Taxes	Total Amount In Words
1	Customer Facilitation Assistant (Skilled) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest) Rs. 5746 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs. 6722.82 {365/26*12=1.17} c. PF Contribution @ 13.61% on (b) - Rs. 914.98 d. ESI Contribution @4.75% on (b) - Rs. 319.33 e. Total (b,c,d) - Rs.7957.13 f. Uniform @ 2 % on (e) - Rs. 159.14 g. Monthly Rate (e+f) - Rs. 8116.27 h. Administrative Expenses 2% on (g) - Rs. 162.33 i. Net Monthly Rate (g+h) - Rs. 8278.60	15.0000	Per Day	8278.6000	2980296.0000	INR Twenty Nine Lakh Eighty Thousand Two Hundred & Ninety Six Only
2	Customer Facilitation Assistant (Highly Skilled) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest) Rs. 7046 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs. 8243.82 {365/26*12=1.17} c. PF Contribution @ 13.61% on (b) - Rs. 1121.98 d. ESI Contribution @4.75% on (b) - Rs. 391.58 e. Total (b,c,d) - Rs.9757.15 f. Uniform @ 2 % on (e) - Rs.195.15 g. Monthly Rate (e+f) - Rs. 9952.53 h. Administrative Expenses 2% on (g) - Rs. 199.05 i. Net Monthly Rate (g+h) - Rs. 10151.58	8.0000	Per Day	10151.5800	1949103.3600	INR Nineteen Lakh Forty Nine Thousand One Hundred & Three and Paise Thirty Six Only
3	Supervisor (Highly Skilled + 10%) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest)- Rs. 7750.6 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs.9068.2 {365/26*12=1.17} c. PF Contribution @ 13.61% on (b) - Rs. 1234.18 d. ESI Contribution @4.75% on (b) - Rs. 430.74 e. Total (b,c,d) - Rs.10733.12 f. Uniform @ 2 % on (e) - Rs.214.67 g. Monthly Rate (e+f) - Rs. 10947.78 h. Administrative Expenses 2% on (g) - Rs. 218.96 i. Net Monthly Rate (g+h) - Rs. 11166.74	1.0000	Per Day	11166.7400	268001.7600	INR Two Lakh Sixty Eight Thousand & One and Paise Seventy Six Only
4	Team Leader (Highly Skilled + 20%) a. Monthly Minimum Wages (As per GOR) (Excl Weekly Rest)- Rs. 8455.2 b. Enhanced Monthly Min Wages (Incl 4 Weekly Rests) = (a) x 1.17 = Rs.9892.58 {365/26*12=1.17} c. PF Contribution @ 13.61% on (b) - Rs. 1346.38 d. ESI Contribution @4.75% on (b) - Rs. 469.9 e. Total (b,c,d) - Rs.11708.86 f. Uniform @ 2 % on (e) - Rs.234.18 g. Monthly Rate (e+f) - Rs. 11943.04 h. Administrative Expenses 2% on (g) - Rs. 238.86 i. Net Monthly Rate (g+h) - Rs. 12181.9	1.0000	Per Day	12181.9000	292365.6000	INR Two Lakh Ninety Two Thousand Three Hundred & Sixty Five and Paise Sixty Only
5	Total Estimated Cost for two years (in Rs.)	1.0000	Nos	0.0000	5489766.7200	INR Fifty Four Lakh Eighty Nine Thousand Seven Hundred & Sixty Six and Paise Seventy Two Only
6	Calculated Rate of Payment per person per 4 hour shift based on bidder's quoted amount	1.0000	Nos	0.0000	0.0000	INR Zero Only
6.1	Customer Facilitation Assistant (Skilled)	1.0000	Nos	139.8290	139.8290	INR One Hundred & Thirty Nine and Paise Eighty Three Only
6.2	Customer Facilitation Assistant (Highly Skilled)	1.0000	Nos	171.4644	171.4644	INR One Hundred & Seventy One and Paise Forty Six Only
6.3	Supervisor (Highly Skilled + 10%)	1.0000	Nos	188.6108	188.6108	INR One Hundred & Eighty Eight and Paise Sixty One Only
6.4	Team Leader (Highly Skilled + 20%)	1.0000	Nos	206.7673	206.7673	INR Two Hundred & Five and Paise Seventy Six Only
Total In Figures					5489766.7200	INR Fifty Four Lakh Eighty Nine Thousand Seven Hundred & Sixty Six and Paise Seventy Two Only
Quoted Rate in Figures				Excess (+)	2.7500%	5840735.3000
Quoted Rate in Words				INR Fifty Six Lakh Forty Thousand Seven Hundred & Thirty Five and Paise Thirty Only		