



JAIPUR METRO

JAIPUR METRO RAIL CORPORATION LIMITED

Office of Director(O&S), 2nd Floor, Admin Building,
Metro Train Depot, Near Ganga Jamuna Petrol Pump,
Bhrigu Path ,Mansarovar ,Jaipur – 302 020
Tel. No. 0141- 5153700, E-mail – dos@jaipurmetroraail.in

No. JMRC/O&S/OP/CFS/2016-17/NIB/04

Date:-17.03.2017

Selection of Agency for Providing Customer Facilitation Services for Ram Nagar to Chandpole and other designated places of Jaipur Metro Rail Corporation Ltd. (NIB No-JMRC/O&S/OP/CFS/2016-17/NIB/04)

PRE-BID MEETING HELD ON 15th Mar, 2017

A. Minutes of Meeting

Time and Date: 11:00 hrs on 15th Mar, 2017

Venue: O/o DGM/ Operations , 418, 4th Floor, Administration Building, Mansarovar Depot, Bhrigu Path, Jaipur-302020

JMRC officials also present:

1. Sh. C.S.Jeengar, Director (O&S)
2. Sh. Kishan Singh, GM (Operations)
3. Sh. Megh Raj Meena, DGM (Operations)
4. Sh. Gopesh Verma, CRI

Company representatives present:

1. Sh. Dilip Eoutray, SIS (India) Ltd.
2. Sh. Santosh Kumar Jha, SIS (India) Ltd.
3. Sh. Bhagwat Singh, Shri Karni Trading Company
4. Sh. Vinay Kalra, Symbiosis Management Consultant
5. Sh. Yugveer Patel, Lakshya Group of Securities
6. Sh. Col. Ashok Sharma (Retd.), CFS Pvt. Ltd.

Proceedings:

1. After introduction a brief presentation on the bid was given by GM (OP).
2. Most of the queries were clarified to the participants on the spot.
3. Corporation's response to queries as prescribed under Clause 46 of the RTTPR as given below (Response to Queries and corrigendum) is being issued through the Eproc, State Public Procurement Portal as well as JMRC website. This response shall form a part of the Bid Document.

B. Response to Queries

S. No.	Clause No.	Query	Response to Query
1.	Item no. (4) of Bill of Quantities (BOQ)	Bonus should be paid monthly basis on submission of proof in wage sheet.	No change
2.	4.3 of SCC	The minimum educational qualification of the Customer Facilitation Assistant (Skilled) should be Secondary (10th) instead of Senior Secondary (10+2) or ITI or equivalent.	The minimum educational qualification of the Customer Facilitation Assistant (Skilled) is agreed to Secondary (10th) or ITI or equivalent. Hence clause 4.3 of SCC is changed as below: "The minimum educational qualification of the Customer Facilitation Assistant (Skilled) should be Secondary (10th) or ITI or equivalent, and of the Customer Facilitation Assistant (Highly Skilled), Supervisors and Team Leaders should be Graduate or Diploma in engineering or equivalent in any discipline from recognized University. The person is expected to know and understand both Hindi & English with working knowledge on use and applications on Computers."

S. No.	Clause No.	Query	Response to Query
3.	4.1.3 of ITB	Eligibility for getting a valid License under the Private Security Agencies (Regulation) Act, 2005 should be revised to 6 months in place of 3 months after issuance of LOA.	Agreed with modification in Clause 4.1.3 of ITB as below: "A valid License under the Private Security Agencies (Regulation) Act, 2005, if already registered, a copy of the same shall be enclosed. Otherwise, submit a copy of the valid license of other agency having agreement with him who has to provide the CFA (Skilled) for duties as per clause 2.1.1 (b) (i), (iii), (iv), (v) & (vii), till his registration is made available within 6 months of LOA."
	2.2 (ii) C of NIB		"Registration certificate for'd' within 6 months of LOA."
4.	2.2 of the NIB (Note)	In case of consortium, a valid License under the Private Security Agencies (Regulation) Act, 2005 should be submitted by either member, not necessarily by all the members.	In case of consortium, a valid License under the Private Security Agencies (Regulation) Act, 2005 may be submitted by either member is agreed. Note of clause 2.2 of the NIB is modified as below: "Note:-For point no. (i) and (ii), in case of bidder is consortium, the above documents shall be mandatorily submitted for all the constituent members, except for document of a valid License under the Private Security Agencies (Regulation) Act, 2005 may be submitted by either member. All uploaded documents need to be submitted by Digital Signature Certificate (DSC) only."
5.	1.1.2(c)&(r) of NIB	NSIC and MSME certificates should be accepted of any state.	No change. Kindly refer Rule 42 and Rule 75 of RTPPR 2013.

S. No.	Clause No.	Query	Response to Query
6.	2.1.1 of the NIB	There is discrepancy in annual turnover of amount Rs. 94.8 Lakhs (40% of the estimated cost of one year) as below: "The average annual turnover of the bidder during last three audited financial years should not be less than Rs. 94.8 Lakhs (40% of the estimated cost of one year) for the purpose of evaluation. The bidder should enclose audited balance sheet of last three financial years i.e. 2013-14, 2014-15, 2015-16."	Clause 2.1.1 of NIB is changed as below: "The average annual turnover of the bidder during last three audited financial years should not be less than Rs. 94.8 Lakhs (40% of the estimated cost) for the purpose of evaluation. The bidder should enclose audited balance sheet of last three financial years i.e. 2013-14, 2014-15, 2015-16."

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Mansarovar, Jaipur-302020.