JAIPUR METRO

JAIPUR METRO RAIL CORPORATION LIMITED
(A Govt. of Rajasthan undertaking)
Directorate of Operations & Systems
3rd Floor, Administrative Building, Bhrigu Path, Mansarovar, Jaipur- 302020
Tel. No. 0141-2822190 (O), E-mail – afc.jmrc@gmail.com

No.- F2(12)/JMRC/O&S/S&T/BNA Firmware Update /2018-19 /481 **Dated: 11.09.2018**

To,

M/s Satyam Software Solutions Pvt. Ltd.
A-189, Sector -63, Noida 201301
UP, India
Email: shishir.shobhan@s-cubetech.com

Subject: "Single source procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System"

Sealed bid is invited for Single source procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System as per Bid document attached. The rates shall be quoted in BOQ in the bid document.

Signed, stamped and sealed offers should reach in the Office of DGM (S&T), Room no. 317 , 3rd Floor, Admin Building, Mansarovar Metro Train Depot, Bhrigu path, Mansarovar, Jaipur-302020 by 27/09/2018 at 15:00 Hours positively. Offers received after due date and time will not be entertained. Bid will be opened on 27/09/2018 at 15:30 hrs.

11/9/18
Executive Director (S&T)
JAIPUR METRO RAIL CORPORATION LTD.

Jaipur Metro Rail Corporation Ltd. JMRC S&T

Encl:-Bid document

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1 NOTICE INVITING BID(NIB)

No.- F2(12)/JMRC/O&S/S&T/BNA Firmware Update /2018-19 **Dated: 11.09.2018**

Jaipur Metro Rail Corporation (JMRC) Ltd. invites sealed bid **(single stage one envelope method)** as detailed below:

KEY DETAILS

a)	Name of Work	**Single source procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System.**
b)	NIB/ Bid No.	F2(12)/JMRC/O&S/S&T/BNA Firmware Update /2018-19 dated /07/2018
c)	Approximate Estimated Cost (including GST)	Rs. 1,00,171.38/-
d)	Last Date for submission of Bid	1500 hrs on 27.09.2018
e)	Time & Date of Opening of Bid	1530 hrs on 27.09.2018
f)	Venue of Physical Submission and Opening of Bid	O/o DGM (S&T), Room no. 317 , 3rd Floor, Admin Building, Mansarovar Metro Train Depot, Bhrigu path, Mansarovar, Jaipur-302020
g)	Websites for do wnloading Bid Document and subsequent clarification/ modification, ifany	http://transport.rajasthan.gov.in/jmrc www.sppp.rajasthan.gov.in
h)	Validity of Bid	90 days from the last date of submission of bid.
i)	Execution of works	45 days from the date of issue of purchase order

Note:

1. The contract is governed by RTPP Act 2012 and RTPP Rules 2013
2. All bidders or their authorized representative may attend the opening of Bid.
3. Corrigendum, Addendums and subsequent clarifications on bid terms, if any, can be down loaded from the above mentioned websites. Intimation for change in the schedule of Bid opening etc. shall be published on above mentioned websites only. Keep visiting these websites for any subsequent clarifications & modifications.
4. In case of any further details required, the same can be collected from the office Of ED(S&T)

11/9/18

Executive Director (S&T)
JMRC, Room no. 314, 3rd Floor, Admin Building,
Mansarovar Metro Train depot, Jaipur – 302020
Tel: +91-141-2822106, Email: edst@jaipurmetrorail.in

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2. INSTRUCTIONS TO BIDDERS

2.1 OBJECTIVE OF THE BID

Through this Bid, JMRC seeks bid for **procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System** with M/S Satyam Software Solutions Private limited, authorised dealer of OEM i.e. M/s CPI.

2.2 INTRODUCTION

Sealed bid is invited for the Bid No. F2(12)/JMRC/O&S/S&T/BNA Firmware Update /2018-19 "procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System" **by Jaipur Metro Rail Corporation Limited, hereinafter called the 'Employer' in accordance with this Bid Package. The Bid Document consists of the following:**

(i) Notice Inviting Bid (NIB)
(ii) Instructions To Bidders (ITB)
(iii) Special Conditions of Contract (SCC)
(iv) Technical Specifications and Scope of work
(v) Grievance Redressal during Procurement process
(vi) Financial Bid - Bill of Quantities

Note: -

(A) Corrigendum, Addendums and subsequent clarifications on bid terms, if any, can be down loaded from the above mentioned websites. All the information, intimation and updates regarding this tender shall be published on above mentioned websites only. Keep visiting these websites for any subsequent clarifications & modifications.

(B) If the date of opening is declared holiday, then Bids will be opened on next working day.

(C) Approved GCC is applicable and available on the JMRC website successful bidder shall sign the complete GCC submit to the JMRC.

2.3 BID DOCUMENT

The complete bid document can also be downloaded from the website http://transport.rajasthan.gov.in/jmrc or www.sppp.rajasthan.gov.in.

2.4 SUBMISSION OF BID

a) The Proposal duly filled in and complete in all respects must be submitted in a sealed envelope at the JMRC office clearly marked as **"CONFIDENTIAL"** and **"Procurement of license for Firmware Upgrade for 20 Bank Note Acceptor (BNA) Modules of JMRCL AFC System"** with **NIB No./ Bid No.** and shall be addressed to:

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Executive Director (S&T)
JMRC, Room no. 314, 3rd Floor, Admin Building,
Mansarovar Metro Train depot, Jaipur – 302020
Tel: +91-141-2822106, Email: edst@jaipurmetrorail.in

b) All pages the bid of shall be signed by the Bidder in token of acceptance of all the terms and conditions of the bidding documents. A "Certificate of Conformity/ No-Deviation" shall be submitted along with this Bid (refer clause 7).
c) The BOQ shall be filled in this Bid itself.

2.5 Cost & Language of Bidding

a) The Bid, as well as all correspondence and documents relating to the Bid exchanged by the bidders and the procuring entity, shall be written only in English/ Hindi Language. Supporting documents and printed literature that are part of the Bid may be in another language provided they are accompanied by an accurate translation of the relevant passages in English/ Hindi language, in which case, for purposes of interpretation of the Bid, such translation shall govern.

2.6 Negotiations

d) Negotiations may, however, be undertaken with the Bidder when the rates of any job type are considered to be much higher than the prevailing market rates or the rates quoted for that job type by other bidders.
e) The bid evaluation committee shall have full powers to undertake negotiations. Detailed reasons and results of negotiations shall be recorded in the proceedings.
f) A minimum time of seven days shall be given for calling negotiations. In case of urgency the bid evaluation committee, after recording reasons, may reduce the time, provided the lowest or most advantageous Bidder has received the intimation and consented to regarding holding of negotiations.
g) Negotiations shall not make the original offer made by the Bidder inoperative. The bid evaluation committee shall have option to consider the original offer in case the Bidder decides to increase rates originally quoted or imposes any new terms or conditions.
h) In case the rates even after the negotiations are considered very high, fresh Bids shall be invited.

2.7Conflict of Interest

JMRC requires that M/s Satyam Software Solutions Pvt. Ltd. shall provide their services in a professional, objective and impartial manner and at all times hold JMRC's interest paramount, avoid conflicts with other assignments or its own corporate interests, and act without consideration for further work/services. M/s Satyam Software Solutions Pvt. Ltd. shall not engage either directly or indirectly any other agency for the work

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during the contract period and any business or professional activities, which would conflict with activities assigned.

2.8 Termination for Default

The Bid sanctioning authority of JMRC may, without prejudice to any other remedy for breach of contract, by a written notice of default of at least 30 days sent to the supplier/ Contractor, terminate the contract in whole or in part: -

a. If the supplier/ Contractor fails to deliver any or all quantities of the service within the time period specified in the contract, or any extension thereof granted by JMRC; or
b. If the supplier/ Contractor fails to perform any other obligation under the contract within the specified period of delivery of service or any extension granted thereof; or
c. If the supplier/ Contractor, in the judgment of the Purchaser, is found to be engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the contract.
d. If the supplier/ Contractor commits breach of any condition of the contract.

If JMRC terminates the contract in whole or in part, amount of Performance Security Deposit (if any) may be forfeited.

Before cancelling a contract and taking further action, advice of senior most finance person available in the office and of legal adviser or legal assistant posted in the office, if there is one, may be obtained.

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3. Special Conditions of Contract (SCC):-

1. Bidder should have valid GST registration number and should submit with bid document.
2. The rates quoted shall be for JMRC office, Mansarovar Metro Depot, Jaipur-302020, inclusive of all expenses i.e. all taxes (excluding GST which should be shown separately), and transportation charges etc; no other charges shall be paid by JMRC.
3. The license to be supplied within 45 days from the issue of purchase order.
4. Bid name and Bid No should be mentioned on the sealed offer.
5. Payment Terms-100% payment after receipt of the license.
6. Inspection Authority: BY JE/S&T.
7. Validity of offer:-Tenderer is required to keep their offer open at least SIXTY days (60 days) from the date of tender opening.
8. Validity Period of the License: 1 year from purchase. Documents supporting the same to be submitted.
9. The offer shall be unconditional and JMRC has the right to reject the tender in any stage.
10. The contract is governed by RTPP Act 2012 and RTPP Rules 2013
11. The Serial Number of the BNAs (if required) will be shared only after issuance of LOA.

4. Technical Specifications and Scope of work

(A) Technical specifications

S. No.	Item details	Module Detail
1.	License for Firmware upgrade for 20 BNA with 1 year validity	BNA 571

(B) **Scope of work:** The contractor shall supply the License for Firmware upgrade for 20 BNA with 1 year validity to accept all the denomination of Bank Notes and their variants in circulation along with any other new Bank Note/variants that would be introduced by RBI within this 1 year validity period.

5 GRIEVANCE REDRESSAL DURING PROCUREMENT PROCESS

The designation and address of the First Appellate Authority is Dir (O& S), JAIPUR METRO RAIL CORPORATION, JAIPUR.

The designation and address of the Second Appellate Authority is CMD, JAIPUR METRO RAIL CORPORATION, JAIPUR.

(1) Filing an appeal

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Directorate of Operations & Systems
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If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued there under, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a Procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

(2) The officer to whom an appeal is filed under Para (I) shall deal with the appeal as expeditiously as possible and shall endeavor to dispose it within thirty days from the date of the appeal.

(3) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity is aggrieved by the order passed by the First Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(4) Appeal not to be in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

(a) determination of need of procurement;

(b) provisions limiting participation of Bidders in the Bid process;

(c) the decision of whether or not to enter into negotiations;

(d) cancellation of a procurement process;

(e) Applicability of the provisions of confidentiality.

(4) Form of Appeal

(a) An appeal under para (I) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.

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(b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.

(c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorized representative.

(5) **Fee for filing appeal**

(a) Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.

(b) The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank in India payable in the name of Appellate Authority concerned.

(6) **Procedure for disposal of appeal**

(a) The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.

(b) On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-

(i) Hear all the parties to appeal present before him; and

(ii) Peruse or inspect documents, relevant records or copies thereof relating to the matter.

(c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.

(d) The order passed under sub-clause (c) above shall also be placed on the State Public Procurement Portal.

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Memorandum of Appeal under the Rajasthan Transparency in Public Procurement Act, 2012

Appeal No .....of .....

Before the ..... (First / Second Appellate Authority)

1. Particulars of appellant:
   (i) Name of the appellant:
   (ii) Official address, if any:
   (iii) Residential address:

2. Name and address of the respondent(s):
   (i)
   (ii)
   (iii)

3. Number and date of the order appealed against and name and designation of the officer / authority who passed the order (enclose copy), or a statement of a decision, action or omission of the Procuring Entity in contravention to the provisions of the Act by which the appellant is aggrieved:

4. If the Appellant proposes to be represented by a representative, the name and postal address of the representative:

5. Number of affidavits and documents enclosed with the appeal:

6. Grounds of appeal:
.....
.....(Supported by an affidavit)

7. Prayer:
.....

Place .....

Date .....

Signature

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6. FINANCIAL BID: -

BILL OF QUANTITY (BOQ)

S.NO.	Item details	Quantity (A)	Rate/Unit (INR) (B)	Amount (INR) (C=AXB)	GST AMOUNT@ .....% (D)	Total Amount inclusive GST(INR) (E=C+D)
1	Supply of License for Firmware upgrade for 20 BNA with 1 year validity to accept all the denomination of Bank Notes and their variants in circulation along with any other new Bank Note/variants that would be introduced by RBI within this 1 year of validity period	1				
Total Amount INR(E) IN WORDS AND FIGURES						

NOTE:

i. The rates quoted in column B and C above, shall be for JMRC office, Mansarovar Metro Depot, Jaipur-302020, inclusive of all except GST. The rate of GST shall be as applicable on the date of billing.

Signature of firm representative
(With seal of firm)

GST No. - _____

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7. *Form A: Certificate Of Conformity/No Deviation {to be filled by the Bidder}*

To,

Executive Director (S&T)
Jaipur Metro Rail Corporation
Mansarovar Metro Train Depot,
Bhrigu Path, Mansarovar, Jaipur – 302020

CERTIFICATE

This is to certify that, the specifications of Services / Items which I/ We have mentioned in the Technical bid, and which I/ We shall supply if I/ We am/ are awarded with the work, are in conformity with the minimum specifications of the bidding document and that there are no deviations of any kind from the requirement specifications.

Also, I/ we have thoroughly read the bidding document and by signing this certificate, we hereby submit our token of unconditional acceptance to all the terms & conditions of the bidding document without any deviations.

I/ We also certify that the price I/ we have quoted is inclusive of all the cost factors involved in the end-to-end implementation and execution of the project, to meet the desired Standards set out in the bidding Document.

Thanking you,

Name of the Bidder: -

Authorized Signatory: -

Seal of the Organization: -

Date:_____

Place: _____

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