

Bid Cost: Rs. 1,180/-

Bid No: JMRC/O&S/RS/2023-24/NIB/029



**BID FOR OPERATION AND HOUSE KEEPING OF
GUEST HOUSE AT MANSAROVAR DEPOT**

Jaipur Metro Rail Corporation Limited
Directorate of Operations & Systems
Mansarovar metro train depot,
Bhrigu path, Mansarovar Jaipur – 302020
Website: <http://transport.rajasthan.gov.in/jmrc>
Email: gmrs@jaipurmetrorail.in

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NOTICE INVITING BID

Jaipur Metro Rail Corporation (JMRC) Ltd. invites online open Bid (single stage two cover) for "Operation and House Keeping of Guest House at Mansarovar Depot.

KEY DETAILS

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|----|---|---|
| a) | Name of Work | Operation and House Keeping of Guest House at Mansarovar Depot |
| b) | Estimated Cost (For 02 years) (Including Manpower, Machine, Chemical/Consumable, Administrative expenditure, Profit, all compliance cost and GST etc.) | Rs. 27,15,895 /- (Rupees Twenty Seven Lakh Fifteen Thousand Eight Hundred and Ninety Five only) |
| c) | Cost of Bid Form (non-refundable) | Rs. 1,180/- (including GST@18%) by Demand Draft/Banker's Cheque in favor of Jaipur Metro Rail Corporation Ltd |
| d) | Earnest Money Deposit (EMD) / Bid Security. | Rs. 54,318/- (Rupees Fifty Four Thousand Three Hundred and Eighteen only) (2% of the estimated cost) in favour of Jaipur Metro Rail corporation Limited (Refer Clause 1.4.5 and form B) |
| e) | e-tender Processing Fee (non-refundable) | Rs. 1000/- (Rupees One Thousand only) by Demand Draft / Bankers Cheque in favor of MD, RISL, Jaipur payable at Jaipur. |
| f) | Online Bid Document Availability Period | From 1700 hrs <u>04.05.2024</u> Upto <u>1300 hrs 04.06.2024</u> |
| g) | Date and Place of Pre Bid Conference | 1100 hrs on <u>14.05.2024</u> Conference Room D-10, Workshop Building, Mansarovar Metro Depot, Bhriku Path, Mansarovar Jaipur - 302020 Email: gmrs@jaipurmetrorail.in |
| h) | Last date for receiving queries/ clarifications | 1700 hrs on <u>14.05.2024</u> |
| i) | Up loading of Remarks of Metro Administration to the Issues raised in Pre bid conference | 1700 hrs on <u>18.05.2024</u> |
| j) | Submission start date | 0900 hrs on <u>20.05.2024</u> |
| k) | Last Date for submission of Bid | 1500 hrs on <u>04.06.2024</u> |
| l) | Time & Date of Opening of Online Technical Bid | 1530 hrs on <u>04.06.2024</u> |
| m) | Venue and Date of Physical Submission of Bid Cost, Bid Security/ EMD and Processing Fee | Up to 1500 hrs on <u>04.06.2024</u> Office of Joint General Manager (Rolling Stock), Room no. D03, Workshop Building, Metro Train Depot, Mansarovar, Jaipur - 302020 Cont. No.- 7728895705 |
| n) | Validity of Bid | 90 days from the last date of submission of Bid. |
| o) | Stipulated Date of Commencement of Work | Within seven days from the date of issue of "order to commence". |



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| p) | Period of Completion | 2 years from the stipulated date of commencement, extendable to a total period of 3 years or as per RTPPR-2013 |
| q) | Performance Security | (5% of LOA Amount) in the form of Banker's Cheque/ Demand Draft/ Bank guarantee of a Scheduled Bank in favour of "Jaipur Metro Rail Corporation Ltd." payable at Jaipur as per RTPPR-2013(Rules) |
| r) | Eligibility Conditions | <p>a) Work Experience: The bidder should essentially have experience of having satisfactorily completed similar works during last 5 years period ending last day of the month previous to the one in which the Bids are invited should be either of the following:</p> <p>i. Three similar satisfactorily completed works each costing not less than the amount equal to 40% of Estimated Cost i.e. Rs. 10.86 Lakh. or</p> <p>ii. Two similar satisfactorily completed works each costing not less than the amount equal to 50% of Estimated Cost i.e. Rs. 13.58 Lakh. or</p> <p>iii. One similar satisfactorily completed work costing not less than the amount equal to 80% of Estimated Cost i.e. 21.73 Lakh.</p> <p>b) Annual Turnover: The annual average turnover of bidder during each of last three audited financial years should not be less than 40% of the Estimated Cost of the contract.</p> <p>c) Definition of similar work:- For consideration as an eligible 'similar work' for the purpose of experience, the listed work shall be considered only if it fulfils any of the following requirements in that work:</p> <p>i. Housekeeping of Administrative or Corporate offices of companies/ Govt. Departments. OR</p> <p>ii. Housekeeping of public campuses like airports, Metro/Mono rail depot/Station, railway stations, five star hotels. OR</p> <p>iii. Operation and housekeeping of Guest House/Circuit House/Airport Lounges/Govt office or college Staff canteen/Cafeteria</p> <p>d) Bidder should have valid GST registration certificate issued by competent authority.</p> <p>e) Bidder should have valid PAN certificate/ card issued by the Income Tax Dept., GOI</p> <p>f) Bidder should have valid PF and ESI registration.</p> <p>g) Bidder should have valid ISO 9001-2015 certification.</p> <p>h) Bidder should have valid ISO 14001-2015 certification.</p> <p>i) Bidder should have valid OHSAS 18001 certification.</p> <p>j) Bidder should neither be a black listed firm nor should its contracts have been terminated/foreclosed by any company/department during current financial year till date of bid submission due to non-fulfillment of contractual obligations. Firm shall submit an undertaking to this effect as per Declaration Form G.</p> <p>k) Either the registered office or functional branch office of the Contractor/Agency with a telephone/mobile connection should be</p> |



| | |
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| | <p>located in Jaipur on the last date of Bid Submission or it should be willing to open office before execution of contract agreement</p> <p>Note: If the bidder firm does not have registered or functional Branch office in Jaipur than it will have to submit an undertaking (on its letter head along with the bid) for willingness to open office at Jaipur before execution of contract agreement and shall establish office in Jaipur & submit relevant document before execution of contract agreement</p> |
| s) | <p>The complete bid document can be downloaded from the state e-procurement website https://www.eproc.rajasthan.gov.in and interested bidders will have to submit their offer in electronic formats both for technical and financial proposal on this website with their digital signatures. The complete bid document can also be seen on Corporation's website http://transport.rajasthan.gov.in/jmrc and state procurement portal i.e., www.sppp.raj.nic.in .</p> <p>Bidders who wish to participate in this bidding process must register on https://eproc.rajasthan.gov.in . To participate in online Bids, as per Information Technology Act, 2000, Bidders will have to obtain Digital signature Certificate (DSC) from any agency approved by Controller of Certifying Authorities (CCA). Bidders who already have a Valid Digital Signature Certificate need not to obtain a new Digital Signature Certificate. This DSC will be used to sign the bids submitted online by the bidder. Unsigned bids will not be entertained and will be rejected outright.</p> |

The contract is governed by RTPPR-2013, Approved GCC (General conditions of Contract) uploaded on JMRC website with URL <https://transport.rajasthan.gov.in/content/transportportal/en/metro/BussinessWithUs/GeneralConditionofcontract-GCC.html> and SHE (Safety, Health and Environment) Manual having URL <https://transport.rajasthan.gov.in/content/transportportal/en/metro-portal/business-with-us/safety-health-and-environment-manual-she.html> shall deem to form part of the Bid document. By Signing the Bid document, firm is deemed to have agreed to accept the GCC and SHE.

General Manager (Rolling Stock),
Room no. D-01, Workshop Building,
Mansarovar metro train depot,
Bhrigu path, Mansarovar, Jaipur-302020
Email: gmrs@jaipurmetrorail.in

Handwritten signature



1 INSTRUCTIONS TO BIDDERS¹

1.1. GENERAL

1.1.1 OBJECTIVE OF THE BID

1.1.1.1 Jaipur Metro Rail Corporation Ltd., having its registered office at Admin Building, Metro Depot, Bhriku path, Mansarovar, Jaipur - 302020 (hereinafter referred to as the 'Corporation' is a Special Purpose Vehicle (SPV) set up by the Government of Rajasthan as a wholly owned state enterprise for execution of the Jaipur Metro Rail Project. Presently metro trains are running between Mansarovar and Badi Chaupar Metro station section (Approximately 12 Kms Double Line Section). This is called Phase 1 A & Phase 1-B of East – West Corridor (Pink Line). JMRC aims to provide a safe, comfortable and efficient transport system to its commuters. Cleanliness of the metro premises to international standards shall be of paramount importance. The Mansarovar Depot forms the hub of the maintenance activities and also reflects this key philosophy.

1.1.1.2 Through this Bid, JMRC seeks to shortlist a reputed contractor with requisite qualifications mentioned in the Bid to undertake Operation and House Keeping of Guest House at Mansarovar Depot.

1.1.2 INTRODUCTION

1.1.2.1 Bids (under two cover system) are invited for the Bid No. JMRC/O&S/RS/2023-24/NIB/029 for Operation and House Keeping of Guest House at Mansarovar Depot' by Jaipur Metro Rail Corporation Limited, hereinafter called the 'Employer', for Work/services in accordance with this Bid Package.

1.1.3 QUALIFICATION REQUIREMENTS

1.1.3.1 ELIGIBILITY CRITERIA: As per Key Details of NIB.

1.1.3.2 Each agency shall submit only one Bid either himself or as a partner / Lead Constituent in a joint venture/consortium for the work. The Bidder who submits more than one Bid for the same work will be disqualified. All Bids submitted shall include all the information as desired herein.

1.1.3.3 General information of the Bidder shall be furnished in Form T1. Copies of original documents defining the constitution and legal status, certificate of registration and ownership, principal place of business of the company, corporation, firm or partnership or if a joint venture including consortium, of each party thereto constituting Bid will also be required to be furnished. All the group members in a joint venture will be jointly and severally responsible for the performance under the contract.

1.1.3.4 In the case of Bidder being a joint venture of two or more firms or companies as partners or as members of consortium as the case may be, joint venture data must be furnished in the format prescribed T-I along with the documents as mentioned therein. The following requirements shall also be complied with.

- a. The Bid, and, in the case of a successful Bid, the Form of agreement, shall be individually signed so as to be legally binding on all partners/constituents as the case may be.
- b. In case of partnership, one of the partners shall be nominated as being in charge as lead or prime partner and this authorization shall be evident by submitting a power of attorney signed by the partner or legally authorized



signatories of all the partners. In case of consortium, it will similarly authorize a person to be in-charge and this authorization shall be evident by a power of attorney in favor of that person.

- c. The partner in-charge or the person in-charge as aforesaid shall be authorized to incur liabilities and receive instructions for and on behalf of any and all the partners of the joint venture or constituents of the consortium and the entire execution of the contract including payment shall be carried out exclusively through the partner in-charge of joint venture and person in-charge of a consortium.
- d. All partners of the joint venture or constituents of the consortium shall be liable jointly and severally for the execution of the contract in accordance with the contract terms and a relevant statement to this effect shall be included in the authorization mentioned under (b) above as well as in the form of Bid and the form of agreement (in case of a successful Bid).
- e. In the event of default by any partner in the case of a joint venture and constituent in the case of a consortium in the execution of his part of the contract, the partner/person in-charge will have the authority to assign the work to any other party acceptable to the employer to ensure the execution of that part of the contract.
- f. A copy of the agreement entered into by the joint venture/consortium partners shall be submitted along with the Bid.

1.1.3.5 In case the Bidder is an Association, consortium or joint venture, the Bidder shall provide the following:

- a. The memorandum of understanding / joint venture agreement duly notarized indicating:
 - i. Nomination of one of the members of the association, consortium or joint venture to be in-charge or lead member. This authorization shall be issued by the legally authorized signatories of all members of the association, consortium or joint venture.
 - ii. Details of the intended percentage participation given by each member, with complete details of the proposed division of responsibilities and corporate relationships among the individual members.
 - iii. Each member of the association, consortium or joint venture shall be jointly and severally liable for the under taking of this contract.

1.1.3.6 The Bidders to qualify for award of contract shall submit a written power of attorney authorizing the signatory of the Bid to commit the Bidder or each member of the partnership, consortium or joint venture.

1.1.3.7 Power of Attorney in favor of the signatory will be required to be furnished as detailed in Instructions to Bidder.

1.1.3.8 Cancellation or creation of a document such as Power of Attorney, Partnership deed, Constitution of firm etc., which may have bearing on the Bid/contract, shall be communicated forthwith in writing by the Bidder to the Employer.

1.1.3.9 In the details of information submitted by the applicants at the stage of Bid if any information found incorrect or suppressed, the Bid may not be considered or contract will be terminated without any financial claim/arbitration from the Bidder. The applicant is required to certify in the statement placed at Annexure-"A".

1.1.3.10 Each Bidder, or any associate will be required to confirm and declare in the Bid submittal that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other items of work related to the award and performance of this contract. They will have to further confirm and declare in the submittal that no agency commission or any payment which may be construed as an agency commission has been, or will be paid and that Bid price will not include any such amount.



1.1.4 COST OF BIDDING

1.1.4.1 The agency shall bear all costs associated with the preparation and submission of his Bid. The cost of Bid is Rs. 1,180/-. The Employer will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the Bidding process.

1.1.5 SITE VISIT

1.1.5.1 Any site information / schedule of works given in this Bid document are for guidance only. The Bidder is advised to visit and examine the Site of Works and its surroundings at his/their cost and obtain for himself on his own responsibility, all information that may be necessary for preparing the Bid and entering into a Contract.

1.1.5.2 The agency shall be deemed to have inspected the Site and its surroundings beforehand and taken into account all relevant factors pertaining to the Site in the preparation and submission of the Bid.

1.2 BID DOCUMENTS

1.2.1 CONTENTS OF BID DOCUMENTS

1.2.1.1 The Bidder is expected to examine carefully all the contents of the Bid documents including instructions, conditions, forms, terms, specifications and take them fully into account before submitting his offer. Failure to comply with the requirements as detailed in these documents shall be at the Bidder's own responsibility. Bids, which are not responsive to the requirements of the Bid documents, will be rejected.

1.2.2 AMENDMENT IN BID DOCUMENTS

1.2.2.1 At any time prior to the deadline for the submission of Bids, JMRC may, for any reason, whether at his own initiative or in response to a clarification or query raised by a prospective Bidder, modify the Bid documents by an amendment.

1.2.2.2 The said amendment in the form of an **addendum** will be uploaded on the website. Bidders may remain in touch with the E-proc portal <https://www.eproc.rajasthan.gov.in> and JMRC's website <http://transport.rajasthan.gov.in/jmrc> or state procurement portal <https://www.sppp.raj.nic.in> for any kind of latest Information, Addendum, Clarification, etc.

1.2.2.3 In order to afford prospective Bidders reasonable time for preparing their Bids after taking into account such amendments, JMRC may, at his discretion, extend the deadline for the submission of Bids.

1.3 PREPARATION OF BIDS

1.3.1 LANGUAGE OF BID

1.3.1.1 The Bid prepared by the Bidder and all correspondence and documents relating to the Bid exchanged between the Bidder and the Employer shall be in the English language.

1.4 DOCUMENTS COMPRISING THE BID

1.4.1 BID PACKAGE

1.4.1.1 General:

Contractor must be agreed with the conditions as mentioned in Annexure-"A" (Obligation /Compliance to be insured by Contractor). If contractor is not willing to comply for conditions as per annexure-"A", it will be considered as ineligible to



participate.

1.4.1.2 A single- stage two cover selection procedure shall be adopted. The Bid is divided into two parts, viz. Technical Bid and Financial Bid:

1.4.1.2.1 TECHNICAL BID (1st Cover): This Part should contain the scanned copy of all the required documents, comprising the following:

- a) Bid cost, Bid Security/EMD amount and Bid processing fee.
 - I. These original Instruments should be submitted with forwarding letter mentioning the NIT No., Name of Work and particulars of these financial instruments.
 - II. At the backside of every instrument, firm needs to mention Name of Firm, NIT No. and Mobile No. of authorized signatory of the firm.
 - III. Scanned copy of Bid cost, Bid security/EMD amount and Processing Fee Instruments need to be submitted with the online Bid and these original instruments are to be submitted as per schedule.
 - IV. If firm fails to submit the original instruments in the desired form and amount by the stipulated date and time then its Technical and Financial Bids shall not be opened and it shall be summarily rejected.
 - V. If scanned copy of all of these instruments (i.e. Cost of Bid Form, Processing Fee and Bid Security/EMD amount) Submitted with Technical Bid does not match with the original instruments submitted by the firm then Technical and Financial Bids Submitted by the firm shall be liable for rejection.
- b) Copy of the Bid Document - The bidder shall enclose signed and stamped, (lead member in case of Consortium) copy of the Bid Document except the Financial Bid (BOQ). Bids, signed without any of the information desired in the prescribed formats will not be considered. Besides this all other associated / required documents shall be submitted online duly numbered and digitally signed/ stamped by the bidders.
- c) All applicable Annexures/Proformas shall be duly filled by the contractor as below:

| Particular of Document | As per FORMATS |
|--|----------------|
| Letter of Bid with Appendix | FORM-A |
| Bid Security | FORM-B |
| Statement of Deviations | FORM-C |
| Format of Bank Guarantee for Performance Security | FORM-D |
| Form of Agreement | FORM-E |
| Power of Attorney | FORM-F |
| Declaration | FORM-G |
| General Information & Joint Venture Data | FORM T-I |
| Experience Record | FORM T-II |
| Resources Proposed for the Work-Personnel | FORM T-III |
| Resources Proposed for the work- Machinery & Equipment | FORM T-IV |
| Financial Data | FORM T-V |
| Deleted | FORM T-VI |
| Indemnity (By Contractor) | FORM T-VII |
| Obligation/Compliance to be insured by contractor | Annexure A |
| Deleted | Annexure B |
| Grievance redressal during procurement process | Annexure C |
| Checklist of documents to be submitted with the bid | Annexure D |

- d) In case of a joint venture/consortium, information as required in respect of each partner/company including Forms T-II to T-V will be required to be furnished. Additional sheets may be used wherever necessary.
- e) The bid document contain following:
 - i. Notice Inviting Bid
 - ii. Instructions to Bidders
 - iii. Special Conditions of Contract
 - iv. Technical Specifications and Scope of Work



- v. JMRC's General Conditions of Contract (GCC)
- vi. JMRC's Safety, Health and Environment (SHE) ;Manual
- f) All required Annexure be duly filled, signed & scanned (in pdf format) and digitally signed on each page and to be submitted online as part of technical bid.
- g) **NOTE:**
 - 1) PRICES SHALL BE INDICATED ONLY IN THE FINANCIAL BID (2nd cover). Price bid should NOT be indicated at any place in the Technical Bid, otherwise the Proposal shall be summarily rejected.

1.4.1.2.2 FINANCIAL BID – BILL OF QUANTITIES(2nd cover)

- a) The Financial Bid shall be submitted online through the prescribed website as per the instructions on the webpage therein. The prices shall be submitted online in the Financial Bid Format as per ANNEXURE E – FINANCIAL BID (BILL OF QUANTITIES) of Bid enclosed. These prices should include all costs associated with the contract.
- b) Utmost care be taken to upload Financial Bid. Any change in the format of Financial Bid file shall render it unfit for bidding. Following Steps may be followed in submission of Financial Bid:
 - i. Download format of financial bid in XLS format (Password protected file).
 - ii. This XLS file is password protected file. Don't unprotect the file. Price has to be filled in this file and the same has to be uploaded.
 - iii. Fill Bidder Name, Rate (Less/ Excess) to the estimated cost in downloaded Financial Bid format as specified (in XLS format only) in green back ground cells. Don't fill in any other back ground cells.

1.4.1.3 Save filled copy of downloaded financial bid file in your computer and remember its name & location for uploading correct file (duly filled in) when required.

1.4.1.4 Documents to be submitted by the Bidder under Bid package have been described. This list of documents has been prepared mainly for the convenience of the Bidder and any omission on the part of the Employer shall not absolve the Bidder of his responsibility of going through the various clauses in the Bid Documents including the specifications and to submit all the details specifically called for (or implied) in those clauses.

1.4.1.5 All documents issued for the purposes of Bidding as described in this document and any amendment issued shall be deemed as incorporated in the Bid and form an integral part of the Bid document.

1.4.2 BID PRICES

1.4.2.1 The Bidder is required to quote for all the items as per Bid documents.

1.4.2.2 The rate and prices quoted by the Bidder include all tax liabilities and the cost of insurance to this contract and shall be subject to adjustment during the performance of the Contract, to reflect variation in the cost of labor, material components, plant, and other general variations, in accordance with the procedure specified in Special Conditions of Contract. The price adjustment provision will not be taken into consideration in Bid evaluation.

1.4.2.3 The contractor shall ensure full compliance with all the laws including tax laws of India with regard to this contract and shall be solely responsible for the same. The contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Employer fully indemnified against liability of tax, interest, penalty etc. of the contractor in respect thereof, which may arise.

1.4.2.4 The rate quoted shall be reasonable and balanced. If the Employer assesses the rates as unbalanced, he may require the Bidder to furnish detailed analysis to justify the same. If after its examination, the Employer still feels the rates to be unbalanced, and/or unreasonable, the Bid is liable to be rejected by the Employer.

1.4.2.5 The Bidder shall keep the contents of his Bid and rates quoted by him confidential.

1.4.2.6 The Bidder shall as far as possible utilize Indian labor and staff and materials as approved by JMRC.

1.4.3 CURRENCIES OF THE BID

1.4.3.1 Bid prices shall be quoted in Indian Rupees (INR) only.

1.4.4 BID VALIDITY

1.4.4.1 The Bid shall remain valid and open for acceptance for a period of 90 days from the Last date of submission of Bid.

1.4.4.2 In exceptional circumstances, prior to expiry of the original Bid validity period, the Employer may request the Bidders for a specified extension in the period of validity. The request and the response thereto shall be made in writing or by Tele-fax or by email. A Bidder may refuse the request without forfeiting his Bid security. A Bidder agreeing to the request, shall not be required or permitted to modify his Bid but will be required to extend the validity of his Bid security correspondingly.

1.4.5 BID SECURITY (As per RTPP Rule 42)

1.4.5.1 In case of open competitive bidding, two-stage bidding, rate contract, electronic reverse auction, bid security shall be 2% or as specified by the State Government of the estimated value of subject matter of procurement put to bid. In case of Small Scale Industries of Rajasthan it shall be 0.5% of the quantity offered for supply and in case of sick industries, other than Small Scale Industries, whose cases are pending with Board of Industrial and Financial Reconstruction; it shall be 1% of the value of bid. Concessional bid security may be taken from registered bidders as specified by the State Government. Every bidder, if not exempted, participating in the procurement process shall be required to furnish the bid security as specified in the notice inviting bids.

1.4.5.2 In lieu of bid security, a bid securing declaration shall be taken from Departments/Boards of State Government or Central Government, government companies as defined in clause (45) of section 2 of the Companies Act, 2013; Company owned or controlled directly or indirectly by the central government, or by any state government or Governments, or partially by the central government and by one or more State governments which is subjected to audit by the auditor appointed by the Comptroller and Auditor-General of India under subsection (5) or (7) of section 139 of the Companies Act 2013; Corporations, Autonomous bodies, Registered Societies, Cooperative Societies which are owned or controlled or managed by the State Government and Government Undertakings of the Central Government.

1.4.5.3 Bid Security instrument shall necessarily be the part of bid.

1.4.5.4 Bid security of a bidder lying with the procuring entity in respect of other bids awaiting decision shall not be adjusted towards bid security for the fresh bids. The bid security originally deposited may, however, be taken into consideration if case-bids are re-invited.

1.4.5.5 The bid security may be given in form of a banker's cheque or demand draft or Bank Guarantee in specified format of a Scheduled bank in favour of Jaipur Metro Rail Corporation, payable at Jaipur. The bid security must remain valid 30 days beyond the original or extended validity period.

1.4.5.6 Any bid not accompanied by an acceptable bid security will be summarily rejected by the Employer as non-responsive.

1.4.5.7 The bid security of the unsuccessful bidders shall be refunded soon after final acceptance of successful bid and signing of agreement and submitting performance security.



1.4.5.8 In case of successful bidder, the amount of bid security may be adjusted in arriving at the amount of the performance security, or refunded if the successful bidder furnishes the full amount of performance security

1.4.5.9 The Bid Security/Earnest Money Deposit shall be forfeited in case:

- a. The bidder withdraws or modifies its bid after opening of bids;
- b. The bidder does not execute the agreement, if any, after placement of supply/ work order within the specified period;
- c. The bidder fails to commence the supply of the goods or service or execute work as per supply/work order within the time specified;
- d. The bidder does not deposit the performance security within specified period after the supply / work order is placed; and
- e. The bidder breaches any provision of code of integrity prescribed for bidders specified in the RTPP Act and RTPP Rules

1.4.6 FORMAT AND SIGNING OF BIDS

1.4.6.1 If the Bid is submitted by a proprietary firm it shall be signed by the proprietor above his full name and the full name of his firm with its current address.

1.4.6.2 If the Bid is submitted by a firm in partnership, it shall be digitally signed by a partner holding the power of Attorney for the firm. A certified copy of the Partnership deed and power of attorney shall accompany the Bid. Alternatively, it shall be signed by all the partners.

1.4.6.3 If the Bid is submitted by a limited company or a limited corporation, it shall be digitally signed by a duly authorized person holding the power of attorney for the firm. A certified copy of the power of attorney shall accompany the Bid.

1.4.6.4 If a Bid is submitted by a joint venture or consortium of two or more firms, it shall submit complete information pertaining to each firm in the joint venture or consortium and state along with the Bid as to which one of the firms shall have the responsibility for Bidding and for completion and due performance of the Contract and also furnish evidence admissible in law in respect of the authority assigned to such firm on behalf of the joint venture or consortium for Bidding, completion and due performance of the Contract. Full information and satisfactory evidence pertaining to the participation of each member of the joint venture or consortium in the Bid shall be furnished along with the Bid. All members shall be jointly and severally responsible to the Employer.

1.4.6.5 The bidder shall enclose digitally signed and stamped, (lead member in case of Consortium) copy of the Bid Document except BOQ. Besides this all other associated / required documents shall be submitted duly numbered and digitally signed/ stamped by the bidders. All applicable Annexures/Proforma shall be duly filled by the contractor.

1.4.6.6 The person signing the documents shall be one who is duly authorized in writing by or for and on behalf of the Bidder and/or by a Statute Attorney of the Bidder. Such authority in writing in favour of the person signing the Bid and/or notarized certified copy of the Power of Attorney as the case may be shall be enclosed along with the Bid.

1.4.6.7 The complete Bid shall be without alterations, overwriting, interlineations or erasures except those to accord with instructions issued by the Employer, or as necessary to correct errors made by the Bidder. All amendments / corrections shall be initialed by the person signing the Bid.

1.4.6.8 All witnesses and sureties shall be persons of status and probity and their full names, Occupations and addresses shall be written below their signatures.

1.5 SUBMISSION OF BIDS

1.5.1 SEALING AND MARKING OF BIDS

1.5.1.1 Online Bids will have to be digitally signed and submitted in a time stamped electronic sealed box on <http://eproc.rajasthan.gov.in>.

1.5.1.2 PREPARATION FOR ONLINE SUBMISSION:

1.5.1.2.1 To participate in online bidding process, Bidders must have a valid Digital



Signature Certificate as per Information Technology Act-2000 using which they can digitally sign their electronic bids. Bidders can procure the same from any CCA approved certifying agency.

- 1.5.1.2.2** The Bidder should get himself registered on procurement portal (<https://eproc.rajasthan.gov.in>) and create users and assign roles on this portal. Further to this, bidder shall download Notice Inviting Bids (NIB) and copy of Bid Document from this site.

- 1.5.1.3 DEADLINE FOR SUBMISSION OF BIDS:** -Bids shall be received online on website <http://eproc.rajasthan.gov.in> with uploading of all relevant documents not later than the time and date communicated by the department or extended date thereof.

1.5.1.4 PRE-BID/PRE-BID CONFERENCE.

- 1.5.1.4.1** A Pre-Bid conference shall be held on the date and location given in the NIB.

- 1.5.1.4.2** The purpose of conference will be to clarify issues and to answer the question on any matters that may be raised at that stage.

- 1.5.1.4.3** The Bidder is requested to submit any question in writing or fax or email, to reach the employer not later than the last date of seeking clarification as mentioned in key details.

- 1.5.1.4.4** If JMRC opts to respond to any query, the response shall be uploaded on websites <http://eproc.rajasthan.gov.in>, <http://transport.rajasthan.gov.in/jmrc> and <https://www.sppp.raj.nic.in>. Any modification of Bid documents, which may become necessary as result of the Pre Bid Conference, shall be made by the employer exclusively through the issue of an Addendum/clarification/corrigendum which shall be uploaded on <http://eproc.rajasthan.gov.in>, <http://transport.rajasthan.gov.in/jmrc> and <https://www.sppp.raj.nic.in>.

- 1.5.1.4.5** Non attendance at the Pre-Bid/Pre-bid meeting will not be a cause for disqualification of a Bidder.

1.5.2 SUBMISSION OF BIDS

- 1.5.2.1** The Bids will be submitted online only at web site <http://eproc.rajasthan.gov.in>. In no case Bid will be submitted physically.

1.5.2.2 ON LINE SUBMISSION:-

- 1.5.2.2.1** Bidder shall submit their Bid in electronic format digitally signing the same. Bidder (authorized signatory) shall submit their offer on-line in Electronic formats both for Technical and Financial Bid. The Technical Bid should also contain scanned copy of Financial Instruments (Cost of Bid Form, E-Bid Processing Fee & Bid Security/EMD Money Deposit). However, the original financial instrument for Cost of Bid Form, E-Bid Processing Fee & Bid Security/EMD should be submitted physically at the following address of JMRC by the scheduled date and time as per NIT.

Office of Joint General Manager (Rolling Stock),
Room no. D03, Workshop Building,
Metro Train Depot, Mansarovar, Jaipur – 302020
Cont. No.- 7728895705

- 1.5.2.2.2** All pages of the Bid document and the addendums/amendments uploaded by the JMRC on the website <http://eproc.rajasthan.gov.in> shall be deemed to have been initialed and accepted by the persons signing the bid when they submit their electronic bid.

- 1.5.2.2.3** The documents listed in ITB along with the addenda uploaded till the date of Bid submission, shall be filled by the Bidder to bind the Bidder to the contract. All the pages of the Bid and documents shall be digitally signed.

- 1.5.2.2.4** The uploaded documents for technical-bid or earnest money or Bid fee or processing fee or any other document required for e-Bidding cannot be changed



after closing date of Bid and same documents are to be produced in original physical form in the office whenever asked to do so.

- 1.5.2.2.5** Utmost care be taken to name the files /documents to be uploaded on portal. There should not be any special character or space in the name of file, only underscores are permissible. All Bids in which any of the prescribed conditions are not fulfilled or which have been vitiated by errors in calculations, totaling or other discrepancies or which contain over-writing in figures or words or corrections not digitally initialed/ initialed and dated, may be liable to rejection.
- 1.5.2.2.6** Bids sent telegraphically or through other means of transmission (Email, Tele-fax etc.), which cannot be delivered in a sealed envelope, shall be treated as defective, invalid and shall stand rejected.
- 1.5.2.2.7** The uploaded documents for e-bidding cannot be changed after closing date of bid and same documents are to be produced in original physical form in the office whenever asked to do so

1.5.3 LATE BIDS

- 1.5.3.1** Any bid after prescribed date and time as per NIB, will not be received on website. JMRC will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid well advance in time so as to avoid last minute issues like slow speed; choking of web site due to heavy load or any other unforeseen problems.

1.5.4 BID OPENING AND PRELIMINARY EVALUATION

1.5.4.1 Bid Opening

- 1.5.4.1.1** The Bid will be opened online on website at the time and date as per schedule specified in the Notice Inviting Bid in the presence of Bidder(s) or their authorized representative(s) who may choose to be present at the time of bid opening, if the bidder wishes. Participating bidders can view and access the outcome of technical bid online also. The Bids shall be opened in two stages. In first stage the technical bid shall be opened and evaluated. The financial part shall be opened of responsive Bidders technically pre-qualified by competent authority, at a later date, which will be informed to all responsive and technically pre -qualified Bidders.
- 1.5.4.1.2** In first stage, Technical bid of the Bids will be opened. The Bidders' names, Cost of Bid Form, E-Bid Processing Fee & Bid Security/EMD and other details such as deviations proposed, financial & technical eligibility etc. will be announced by the Bid Opening Committee at the time of opening in presence of bidders or the authorized representatives who choose to be present or same shall be made available at the web-site.

1.5.4.2 Preliminary Examination of Bids

- 1.5.4.2.1** The contents of the bid documents of the individual Bids will be examined summarily in order to assess their formal conformity and agreement with the instructions and guidance to the Bidders and the completeness. Any Bid not conforming to any of these requirements may be disqualified forthwith at the discretion of Jaipur Metro Rail Corporation.
- 1.5.4.2.2** Financial Bid of all technically qualified bidders, who qualify the technical evaluation will be opened on the date and time intimated to all such bidders separately by email. Bidders are also advised to keep abreast of the website for announcement of the date.

1.5.5 PROCESS TO BE CONFIDENTIAL

- 1.5.5.1** Except the public opening of Bid, information relating to the examination, clarification, evaluation and comparison of Bids and recommendations concerning the award of Contract shall not be disclosed to Bidders or other persons not officially concerned with such process.
- 1.5.5.2** Any effort by a Bidder to influence the Employer in the process of examination, clarification, evaluation and comparison of Bids and in decisions concerning award of contract, may result in the rejection of the Bidders Bid.

**1.5.6 CLARIFICATION OF BIDS**

1.5.6.1 To assist in the examination, evaluation and comparison of Bids, the Employer may ask Bidders individually for clarification of their Bids, including breakdowns of prices. The request for clarification and the response shall be in writing or telefax or email but no change in the price or substance of the Bid shall be sought, offered or permitted except as required to confirm correction of arithmetical errors discovered by the Employer during the evaluation of Bids.

1.5.7 DETERMINATION OF RESPONSIVENESS

1.5.7.1 Prior to the detailed evaluation of Bids, the Employer will determine whether each Bid is responsive to the requirements of the Bid documents.

1.5.7.2 A responsive Bid is one, which conforms to all the terms, conditions and specifications of the Bid documents without material deviation or reservation. "Deviation" may include exceptions, exclusions & qualifications. A material deviation or reservation is one which affects in any substantial way the scope, quality, performance or administration of the works to be undertaken by the Bidder under the Contract, or which limits in any substantial way, the Employer's rights or the Bidders obligations under the Contract as provided for in the Bid documents and / or is of an essential condition, the rectification of which would affect unfairly the competitive position of other Bidders presenting substantially responsive Bids at reasonable price. Minor deviation may be brought out in Form C.

1.5.7.3 If a Bid is not substantially responsive to the requirements of the Bid documents, it will be rejected by the Employer, and will not subsequently be permitted to be made responsive by the Bidder by correction or withdrawal of the non-conformity or infirmity.

1.5.7.4 The decision of the Employer as to which of the Bids are not substantially responsive or have impractical / methods or Programme for execution shall be final.

1.5.8 EVALUATION OF BID

1.5.8.1 The Employer will, carry out technical evaluation of submitted technical proposals to determine that the Bidder has a full comprehension of the work of the contract. Where a Bidder's technical submittal has a major inadequacy his Bid will be considered to be non-compliant and will be rejected.

1.5.8.2 All technically acceptable Bids will be eligible for consideration of their financial proposals.

1.5.8.3 The evaluation of financial proposals by the Employer will take into account, in addition to the Bid amounts, the following factors:

- a. Arithmetical errors corrected by the Employer (in accordance with RPPP rule 2013).
- b. Such other factors of administrative nature as the Employer may consider having a potentially significant impact on contract execution, price and payments, including the effect of items or unit rates that are unbalanced or unrealistically priced.

1.5.8.4 Offers, deviations and other factors, which are in excess of the requirements of the Bid documents or otherwise will result in the actual of unsolicited benefits to the Employer, shall not be taken into account in Bid evaluation.

1.5.8.5 Price adjustment provisions applicable during the period of execution of the contract shall not be taken into account in Bid evaluation.

1.5.9 CORRECTION OF ERRORS

1.5.9.1 Bids determined to be technically acceptable after technical evaluation will be checked by the Employer for any arithmetical errors in computation and summation during financial evaluation. Errors will be corrected by the Employer as follows:

- a. Where there is a discrepancy between amounts in figures and in words, the amount in words will be considered;
- b. Where there is a discrepancy between the unit price and the total amount



derived from the multiplication of the unit price and the quantity, the unit price as quoted will normally govern unless in the opinion of the Employer there is an obviously gross misplacement of the decimal point in the unit price, in which event, the total amount as quoted will govern.

- 1.5.9.2** If Bidder does not accept the correction of errors as outlined above, his Bid will be rejected and the Bid security forfeited.

1.6 AWARD OF CONTRACT

1.6.1 AWARD CRITERIA

- 1.6.1.1** The Employer will award, the Contract to the Bidder, whose Bid has been determined to be substantially responsive, technically & financially suitable, complete and in accordance with the Bid documents.
- 1.6.1.2** For price evaluation of Bid, the Total Overall Cost as quoted for Bid will be considered.
- 1.6.1.3** Notwithstanding above, the Employer reserves the right to accept or reject any Bid, and to annul the Bid process and reject all Bids, at any time prior to award of Contract, or to divide the Contract between/amongst Bidders without thereby incurring any liability to the affected Bidder or Bidders or any obligations to inform the affected Bidder or Bidders of the grounds for the Employer's action.

1.6.2 NOTIFICATION OF AWARD (LETTER OF ACCEPTANCE)

- 1.6.2.1** Prior to the expiry of the period of Bid validity prescribed by the Employer, the Employer will notify the successful Bidder by Tele-fax or email, to be confirmed in writing by registered letter, that his Bid has been accepted. This letter (hereinafter and in the Conditions of Contract called 'the Letter of Acceptance') shall name the sum which the Employer will pay to the Contractor in consideration of the execution, completion of the works by the Contractor as prescribed by the Contract (hereinafter and in the conditions of Contract called 'the Contract Price'). The "Letter of acceptance" will be sent in duplicate to the successful Bidder, who will return one copy to the Employer duly acknowledged and signed by the authorized signatory, within four days of receipt of the same by him. No correspondence will be entertained by the Employer from the unsuccessful Bidders.
- 1.6.2.2** The Letter of Acceptance will constitute a part of the contract.
- 1.6.2.3** Upon "Letter of Acceptance" being signed and returned by the successful Bidder, the employer will promptly notify the unsuccessful Bidders and discharge / return their Bid securities.

1.6.3 SIGNING OF AGREEMENT

- 1.6.3.1** Prior to signing of the Contract Agreement, the successful Bidder shall submit the following documents within a period of 30 days from the date of issue of the Letter of Acceptance:
- a. Performance Security (Performance Guarantee)
 - b. Detailed Consortium or Joint Venture Agreement (duly signed and executed) incorporating:
 - i. Percentage Participation of each member/partner.
 - ii. Joint and several liability of the partners
 - c. Detailed proof (with name list) of compliance with PF and ESI regulations for each of the deployed staff.
 - d. Copy of Valid labor license obtained from the concerning authority.
- 1.6.3.2** The Employer shall submit the Agreement as in the Performa (Form E) included in this Document, duly incorporating all the terms of agreement between the two parties. Within 30 days from the date of issue of the letter of acceptance, the successful Bidder is required to execute the Contract Agreement. The performance security shall be submitted immediately after issue of letter of acceptance but not later than the agreement is signed between the parties. One copy of the Agreement duly signed by the Employer and the contractor through their authorized signatories will be supplied by the Employer to the Contractor.



1.6.4 PERFORMANCE SECURITY

1.6.4.1 Performance security shall be solicited from all successful bidders except the,-

- (i) Departments/Boards of the State Government or Central Government;
- (ii) Government Companies as defined in clause (45) of section 2 of the Companies Act, 2013;
- (iii) Company owned or controlled, directly or indirectly, by the Central Government, or by any State Government or Governments, or partly by the Central Government and partly by one or more State Governments which is subject to audit by the Auditor appointed by the Comptroller and Auditor-General of India under sub-section (5) or (7) of section 139 of the Companies Act, 2013; or
- (iv) Autonomous bodies, Registered Societies, Cooperative Societies which are owned or controlled or managed by the State Government or Central Government. However, a performance security declaration shall be taken from them. The State Government may relax the provision of performance security in a particular procurement or any class of procurement.

1.6.4.2 The amount of performance security shall be 5% of the LOA/PO amount in case of procurement of goods and services (1 % for MSME enterprises as per RTPPR). Amount to be paid of performance security will be informed to successful bidder at the time of Purchase order/letter of acceptance.

1.6.4.3 Performance security shall be furnished in any one of the following forms: -

- a. Bank Draft or Banker's Cheque of a scheduled bank;
- b. Bank guarantee/s of a scheduled bank. It shall be got verified from the issuing bank. Other conditions regarding bank guarantee shall be same as mentioned in the bidding document for Bid Security.
- c. Fixed Deposit Receipt (FDR) of a scheduled bank. It shall be in the name of procuring entity on account of Bidder and discharged by the Bidder in advance. The procuring entity shall ensure before accepting the FDR that the Bidder furnishes an undertaking from the bank to make payment/ premature payment of the FDR on demand to the procuring entity without requirement of consent of the Bidder concerned. In the event of forfeiture of the performance security, the Fixed Deposit shall be forfeited along with interest earned on such Fixed Deposit.

1.6.4.4 Performance Security amount in full or part may be forfeited, including interest, if any, in the following cases:-

- a. When any terms and condition of the contract is breached.
- b. When the Bidder fails to provide service satisfactorily.
- c. If the Bidder breaches any provision of code of integrity, prescribed for Bidders, specified in the bidding document.

1.6.4.5 Notice will be given to the Bidder with reasonable time before Performance Security deposited is forfeited.

1.6.4.6 No interest shall be payable on the Performance Security Deposit.

1.6.4.7 Performance security shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the bidder.

1.6.4.8 Performance security shall be submitted within a period of 30 days from the date of issue of the Letter of Acceptance.

1.6.4.9 Additional Performance Security:-

- a) In addition to Performance Security as specified in rule 75, an Additional Performance Security shall also be taken from the successful bidder in case of unbalanced bid. The Additional Performance Security shall be equal to fifty percent of Unbalanced Bid Amount. The Additional Performance Security shall be



deposited in lump sum by the successful bidder before execution of Agreement. The Additional Performance Security shall be deposited through e-Grass, Demand Draft, Banker's Cheque, Government Securities or Bank Guarantee.

- b) Explanation: For the purpose of this rule,-
- i. Unbalanced Bid means any bid below more than fifteen percent of Estimated Bid Value.
 - ii. Estimated Bid Value means value of subject matter of procurement mention in bidding documents by the Procuring Entity.
 - iii. Unbalanced Bid Amount means positive difference of eighty five percent of Estimated Bid Value minus Bid Amount Quoted by the bidder.
- c) The Additional Performance Security shall be refunded to the contractor after satisfactory completion of the entire work. The Additional Performance Security shall be forfeited by the Procuring Entity when work is not completed within stipulated period by the contractor. Provision for 'Unbalanced Bid' and 'Additional Performance Security' shall be mentioned in the Bidding Documents by the Procuring Entity."

1.6.5 CANCELLATION OF LETTER OF ACCEPTANCE (LOA) AND FORM OF BID

1.6.5.1 In case successful Bidder fails to commence the work (for whatsoever reasons) as per terms and conditions of Bid after issuance of LOA then the LOA shall be cancelled and the Performance Security shall be forfeited.

1.7 CHECK LIST OF DOCUMENTS TO BE SUBMITTED WITH THE BID

1.7.1.1 The Bidder is required to fill and submit documents as listed herein this document, but not limited to, the checklist at Annexure D.

2 SPECIAL CONDITIONS OF CONTRACT

2.1 GENERAL

2.1.1 REPRESENTATION ON WORKS

2.1.1.1 The contractor either himself or nominate the one representative duly authorized to take decision on behalf of contractor (shall be called contractor's representative), to attend any exigency/emergency, to attend the meetings, to solve the miscellaneous issue of site etc.

2.1.1.2 The instructions given by the Employer or Employer's to contractor's representative shall be complied immediately.

2.1.2 Sub-Contractor

2.1.2.1 Sub-contracting of whole work or any part of work shall not be permitted in the contract. If it comes to the notice of employer that the work or part of work has been subcontracted the contract will be terminated and performance bank guarantee shall be forfeited and punitive action shall be initiated against the contractor.

2.1.3 Sufficiency of accepted Contract Amount

2.1.3.1 The Contractor shall be deemed to have satisfied himself as to the correctness and sufficiency of the Contract Price. Unless otherwise stated in the Contract, the Contract Price shall cover all his obligations under the Contract and all things necessary for Execution and Completion of the Works with High Quality Level.

2.1.3.2 The contractor shall be deemed to have satisfied himself as the sufficiency of contract prices for the payments to employees towards compliance of minimum wages, PF & ESI, etc.

2.1.4 Equipment, Machinery and Plants

2.1.4.1 Contractor shall use **new machine of same make and model no.** as specified in Bid Documents. However contractor can also propose and use the equivalent machine/higher model with approval of the Employer.



- 2.1.4.2** No tools, machinery, plant and equipment shall be supplied by the Employer except as mentioned in the Bid Document. The Contractor has to arrange all tools, equipment required for the work.
- 2.1.4.3** The plant, machinery and equipment brought for the execution of work, unless otherwise specified, shall be ownership of contractor. However contractor shall not remove such plant, machinery and equipment without permission of employers.
- 2.1.4.4** The Employer shall not, at any time, be liable for the loss or damage to any of the contractor's Plant, Machinery, Temporary Works or materials.
- 2.1.4.5** The Employer may assist (but is not obligated to) the Contractor, where required, in obtaining clearance through the Customs of Plant, materials and other things required for the Works.
- 2.1.4.6** If contractor failed to provide the machinery required for the execution and quality of work, the Employer at his discretion may purchase the machinery at the risk and cost of contractor.
- 2.1.4.7** The contractor shall carryout transportation of the consignment (equipment, machinery) only through common carriers duly registered under the relevant law.

2.1.5 Safety

2.1.5.1 Safety Requirements

- a) The premises & vicinity of premises are having High Voltage Over Head Electric Lines, low voltage & High Voltage Equipment and the movement of Trains in the depot, etc. which can cause major injury, electrocution, death to the personnel and thus requirements for safety observance are very high.
- b) The contractor shall be responsible for ensuring the fitness and safety of all persons employed at work. In this regard, the caretaker/receptionist, cook/chef and housekeeping cum gardner must ensure the observance of safety requirements by themselves. It shall be the sole responsibility of the contractor to adopt all the safety measures and deploy personnel who are adequately trained in safety.
- c) The contractor is responsible to ensure that necessary and adequate personal protective equipment are all the times available for the service personnel working.
- d) It shall be the contractor's sole responsibility to make aware all of contractor's staff with the **DO'S and DONT'S** is attached with the Bid.

2.1.5.2 Accidents

- a) If any accident occurs due to execution of work or due to negligence on the part of the contractor's personnel it shall be the full responsibility of the Contractor.
- b) If any damage occurs to the structures/ material & equipment as well computers/ Telephone's due to cleaning operations, the cost of damage will be recovered from the contractor's bill.
- c) The firm must maintain a "Zero Accident Record". In case of any major accident /fatality a penalty up to 20% of total contract value will be levied. This penalty will be addition to 10% penalty levied for poor performance.

2.1.5.3 Safety Procedures

- a) Contractor shall adopt the necessary safety procedures to avoid any type of accidents to Employer's personnel, or any other personnel and to avoid damages to employer's assets.

2.1.5.4 Training on Safety

JMRC will provide training on safety to caretaker/receptionist, cook/chef and housekeeping cum gardner. This training shall be for the exclusive purpose if safety awareness & compliance and will never be construed to indicate any master servant relationship or any supervisory control by JMRC. Contractor's representative shall be responsible to provide this safety training to the deputed cleaning staff. Contractor shall submit the proof of this training to JMRC. Without this training and proper proof no staff will be deputed for work in JMRC.

The contractor shall provide the necessary training on safety of three days at its own cost, to all of the contractor's staff. The contractor shall not deploy the staff without safety training at site.

2.1.5.5 The contractor shall abide by the provisions of the General Conditions of Contract



(GCC), SHE manual of JMRC as well as those of OHSAS 18001.

2.1.6 Protection of the Environment

- 2.1.6.1** The contractor shall use the environment friendly cleaning chemical and material.
- 2.1.6.2** The disposal of garbage shall be in environment friendly manner with proper segregation of biodegradable and non-biodegradable waste.
- 2.1.6.3** The garbage shall be collected in bags during cleaning and shall be disposed of by the contractor outside the premises in JMC/JDA's disposal yard / scrap yard. Nothing shall be paid extra by Employer for this to the contractor.
- 2.1.6.4** The Contractor shall, so conduct his cleaning operations, as to prevent any avoidable destruction, scarring or defacing of natural surroundings in the vicinity of work. In respect of ecological balance, the Contractor shall observe the following instructions.
- 2.1.6.5** Where destruction, scarring, damage or defacing may occur as a result of operations relating to Cleaning activities, the same shall be repaired, replanted or otherwise corrected at Contractor's expense. All work areas shall be smoothened and graded in a manner to confirm to natural appearance of the landscape as directed by the Employer.
- 2.1.6.6** In the conduct of cleaning activities and operation of equipment, the Contractor shall utilize such practicable methods and devices as are reasonably available to control, prevent and otherwise minimize air/noise/water pollution.
- 2.1.6.7** Separate payment shall not be made for complying with provisions of this clause and all cost shall be deemed to have been included in the price in the Bill of Quantities.
- 2.1.6.8** The contractor shall abide by the provisions of ISO 14001.
- 2.1.6.9** The contractor shall abide by the provisions of environment protection laws as applicable in India, including during the work & during disposals and shall be held solely responsible in case of non-compliance.

2.1.7 ELECTRICITY AND WATER

- 2.1.7.1** The Employer shall make arrangements for Water supply and Electricity necessary for the Works.
- 2.1.7.2** The Contractor should make his own arrangements to draw the water from the available water point to the working place in such a manner without affecting the premises.
- 2.1.7.3** The contractor shall make his own arrangements to tap the Electricity from the nominated sockets / points. The contractor shall tap the Electricity as per the Indian Electricity rules (IE Rules) & IE Act (Latest) duly following all safety precautions. The contractor shall submit full scheme for the requirement of Electricity & water. If scheme mentions Electricity requirement which is beyond the capacity of the Employer, in that case the contractor shall make his own arrangements / alternative arrangements.
- 2.1.7.4** The Contractor should make his own arrangements for Electricity and Water at its own cost if the Employer fails to provide Electricity and Water supply due to technical or any other reasons beyond the control of the Employer.

2.1.8 Material

- 2.1.8.1** The contractor shall use the material, cleaning chemicals, and consumable as specified in the technical specification and scope of work. The Contractor has to arrange all material, cleaning reagents and consumables required for the work. The Contractor shall have to identify sources for supply of all such cleaning reagents and consumable material and get them approved by the Employer before the use. If other than specified material, cleaning chemicals, and consumable wants to use the Contractor then shall submit the sample to the Employer and shall use them only after the sample is approved. Nothing extra shall be payable to the Contractor on this account.

2.1.9 Site Office and Store

- 2.1.9.1** Deleted



- 2.1.9.2** The contractor shall provide free access to the Employer and the Employer's Representative who will have right of inspection including that of instructing the Contractor to remove a particular material from the stores and not to use the same on the Works.

2.1.10 Security of the Site

- 2.1.10.1** The police verification shall be ensured by the contractor for each and every staff of contractor. Without police verification no staff shall be permitted to enter the premises.
- 2.1.10.2** Security arrangements for the work shall be in accordance with general requirements and the Contractor shall confirm to such requirements and shall be held responsible for the action or inaction on the part of his staff, employees.
- 2.1.10.3** Contractor's employees and representatives shall wear Identification Badges (cards), uniforms, as directed by In-charge and to be provided by the Contractor. Badges shall identify the Contractor and show the employee's name and number and shall be worn at all times while at site.
- 2.1.10.4** All vehicles used by the Contractor shall be clearly marked with the Contractor's name or identification mark.

2.1.11 Contractor's Operations on Site

- 2.1.11.1** All of the contractor staff includes caretaker/receptionist, cook/chef and housekeeping cum gardener shall follow the rules and regulations, procedures in the JMRC premises. The contractor shall make aware all of his staff for the same.

2.2 STAFF AND LABOUR

2.2.1 Rates of Wages and Payment of Wages

- 2.2.1.1** The minimum wages considered for the purpose of this Bid shall be as per the latest updated notification/ circular issued by Department of Labour, Government of Rajasthan, which may be referred on their website at <http://www.rajl labour.nic.in/> or <https://labour.rajasthan.gov.in/>
- 2.2.1.2** The contractor shall pay the staff and labour as per this notification/ circular. However if the new notification/ circular is issued by the concerned authorities for revision of minimum wages during the currency or before finalization of the contract, the contractor shall be bound to implement the same immediately.
- 2.2.1.3** The Contractor will ensure to open bank accounts for each worker employed by him and his sub-contractors and all the payments to workers will be released through bank accounts.

2.2.2 Labour Law & Obligation of Contractor

- 2.2.2.1** In dealing with labour and employees, the Contractor shall comply fully with all laws and statutory regulations pertaining to engagement, payment and upkeep of the labour in India. Some of the obligations of the contractor are as below for the guidance of contractor. This list is only indicative and the contractor shall have to be compliant with all the applicable laws.
- a) License for employing contract labour.
 - b) Payment of wage by 7th of every month through bank and same shall be verified by the nominated representative of employer in the compliance of Minimum wages Act.
 - c) Provided First Aid facilities to contract workers at work sites.
 - d) Maintain register of workmen employed.
 - e) Issue employment card to contract workers.
 - f) Issue service certificate.
 - g) Maintain Muster Roll, Wage Register, Deduction Register and Overtime Register.
 - h) Send Half yearly return.
 - i) Regular health checks up of contract workers and maintaining health register under BOCW Act.
 - j) Compliance of provisions of ESI, PF and Employees compensation Act.

- k) To ensure treatment in case of accident/injuries suffered in performance of work including wages and compensation under Workmen's Compensation Act (WC Act).
- l) Send Accident report to Regional Labour Commissioner (RLC).
- m) Observance of working hours, weekly rest and overtime payment as per BOCW Act.
- n) To provide personal protection equipment viz. helmet, boots, reflective jackets at its own cost.

2.2.3 Provision of Efficient and Competent Staff

2.2.3.1 The contractor shall ensure at its level that the personnel deployed for the cleaning operations should be qualified, trained, efficient, competent and quality conscious in the relevant work and have the knowledge of Cleaning and safety procedures.

2.2.3.2 Contractor shall submit the documentary evidence of formal training imparted by the contractor to staff prior to deputing in cleaning operation.

2.2.4 Preservation of Peace and orderly conduct

2.2.4.1 The contractor shall be fully responsible to ensure the discipline, and orderly conduct among the staff deployed for work. Smoking & Consumption of Tobacco in any form is not allowed. The carrying and consumption of intoxicating liquor, drugs or other substances that may affect the proper performance is strictly prohibited in the depots and will attract strictest penalty as per provision against the contractor regarding non compliance of the contract and for contravention of law.

2.2.4.2 The Contractor shall remove (or cause to be removed) any person deployed on the Site or Works, including the Contractor's representative, indulge in any misconduct, incompetent or negligent in the performance of his duties, fails to conform with any provisions of the Contract, or persists in any conduct which is prejudicial to safety, health, or the protection of the environment. Any claim or dispute arises due to removal of such person shall have to be dealt only by the contractor and employer shall not be the party to such action in any case.

2.2.5 Labour to be Contractor's Employee

2.2.5.1 Labour deployed shall only be the contractor's employee. Deployment of labour hired through sub-contractor is not permitted. If any case of hiring of labour through sub-contractor comes to the notice of employer, then it shall be considered as the sub-contracting of contract and action shall be initiated accordingly.

2.2.6 Police Verification

2.2.6.1 The contractor shall carryout antecedent check and the police verification of all of the staff deployed in JMRC. The police verification of each staff deployed has to be ensured in due course. This shall be ensured by successful Bidder and report to be submitted to JMRC as & when sought in format desired by JMRC.

2.2.7 Uniforms

2.2.7.1 All the staff deployed by the contractor shall wear neat and smart Uniform as approved by employer (Shirt, Pant, shoes etc.) with contractor's logo. The personnel without uniform shall not be permitted in the premises and penalties shall be imposed on the contractor.

2.2.8 Photo Identity Cards

2.2.8.1 The contractor shall provide the photo identity cards to all of the contractor's staff (Contractor's Representative, caretaker/receptionist, cook/chef and housekeeping cum gardener. Before deputing the staff, a copy of the photo identity card will be submitted to the Employer. The identity card must not have any JMRC's logo or name anywhere. Staff without identity card shall not be permitted to enter in the premises.



- 2.2.8.2** Only with the permission of the Employer, Identity card shall be signed by either the contractor himself or contractor's representative and shall have the contractor's stamp. The identity card signed by any other person shall not be valid.
- 2.2.8.3** The photo has to be printed along with the other details on the paper and then laminated. The identity card having pasted photo shall not be valid. Before deputing the staff for cleaning a copy of the photo identity card will be submitted to the Employer.

2.2.9 Entry Exit Pass

- 2.2.9.1** The Employer shall provide the photo entry exit pass to the staff deputed after submittal of antecedent check, police verification, contractor's photo identity card and indemnity bond by the contractor.

2.2.10 COMMUNICATION FACILITIES TO STAFF

- 2.2.10.1** The contractor shall provide the contact no./Mobile no. of the contractor's representative and all deployed staff to JMRC representative for contact at any times.

2.3 WORK EXECUTION AND QUALITY CONTROL

2.3.1 Manner of execution

- 2.3.1.1** The contractor shall comply the schedules, procedures, methodology, work instruction given in technical specification and scope of work. The contractor shall use only the specified material and machines.
- 2.3.1.2** If employer does not give cleaning/ housekeeping procedures, the contractor shall give the cleaning and housekeeping procedures and the same shall be got approved by the Employer. Contractor shall submit the detailed Cleaning procedures for all different type of cleaning and housekeeping.

2.3.2 Inspection

- 2.3.2.1** The contractor representative shall supervise and monitor the quality of the work executed and fill up the check sheet and submit to the Employer's representatives. The Employer's representatives shall inspect and cross check the work for the quality and verify the work accordingly.
- 2.3.2.2** The Employer's representative shall also inspect and check for the compliance of contractor for the availability of proper and specified material, consumable, machinery, tools etc. The contractor shall ensure the availability of sufficient manpower, all the staff in proper uniform and have the identity card, staff is disciplined, use of protective equipment, observance of safety etc. Any shortcoming noted during any inspection by JMRC shall be rectified by the contractor immediately failing which the penalty shall be imposed as per clause 2.6.1.15.

2.3.3 Records

- 2.3.3.1** Contractor will have to maintain proper records of Cleaning, Operation and House Keeping of Guest House at Mansarovar Depot as per direction of Employer or Employer representative. Some of the records to be maintained are as follows:
- Deployment of manpower per day.
 - Availability of Machines/Plants/Equipment.
 - Stock details and utilization of Chemicals / Reagents / Detergents/consumables.
 - Check sheets for Details of Operation and House Keeping of Guest House at Mansarovar Depot carried per day as per cleaning schedule of work.
 - Monthly summary of work carried out in as per schedule of work.
 - Monthly report submittal.

2.4 TIME MANAGEMENT

2.4.1 Contract Period

2.4.1.1 The contract is for initially for 2 years. The contract shall be extended on the basis of satisfactory performance of the contractor on same terms and conditions for total period up to 3 years (i.e. initial 2 years plus one more year) as per RTPPR-2013 on same terms and conditions.

2.4.2 Tentative shift of guest house at Mansarovar depot

2.4.2.1 The tentative shift of guest house at mansarovar depot is as follows:

- 1) Caretaker/Receptionist (3 shifts, Morning, Evening and Night) or shall act as supervisor cum manager.
- 2) Cook/Chef (2 shift, Morning and Evening).
- 3) Housekeeping cum gardener (2 shift, Morning and Evening)

2.4.2.2 The shift timings will be decided by JMRC as per actual requirement.

2.4.3 Suspension of work

2.4.3.1 The work is of essential service required for the office premises. The suspension of work by the contractor or contractor's staff even for a single day may lead to heavy penalties on the contractor up to termination of contract and forfeiture of performance security.

2.5 CONTRACT PRICE AND PAYMENT

2.5.1 The Contract Price

2.5.1.1 Contract Price, shall be inclusive of all taxes, duties, royalties etc. Nothing extra (except the GST as applicable on services) shall be payable over the quoted rates.

2.5.1.2 The Contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. He shall keep the Employer fully indemnified against liability of tax, interest, penalty etc., of the Contractor's in respect thereof, which may arise.

2.5.2 Price Variation

2.5.2.1 Any escalation in the minimum wages by Dept. of Labour, Government of Rajasthan shall be compensated with price variation formula as below.

$$\text{Total quoted cost of work (without GST)} = \text{"TC"}$$

2.5.2.2 Total increased Labor Cost due to escalation in minimum wages (number of staff as per minimum specified in ITT Form T-III) "LC" = $365 \times \text{Number of Staff} \times (\text{revised minimum wage per day} - \text{minimum wages per day as per SCC})$

2.5.2.3 Percentage Increase "P" = $(\text{LC} \times 100) / \text{TC}$

2.5.2.4 Revised rate of Activities shall be = Accepted rate of BOQ activities + $((\text{Accepted rate of BOQ activities} \times \text{"P"}) / 100)$

2.5.2.5 Accepted rate of BOQ activities shall be the rates as in original LOA issued to the contractor at the time of award of contract. The revised rates shall be applicable w.e.f. the date of escalation of the minimum wages.

(*) Formula shall be applicable for individual categories of manpower separately and "LC" will be the sum of individual values.

2.5.2.6 The Bidder should quote the rates considering current minimum wages & DA etc. as on "date" as well as periodical increase during the currency of contract.

2.5.3 Advance

2.5.3.1 No advance shall be paid.

2.5.4 On account payment Application for Interim Payment certificates

2.5.4.1 Payment shall be made monthly on submission of Bills by contractors and bill will be verified by concerned in charge. The value of all work done in accordance with the Contract, and the amount which is finally due, and For the purpose of On-account payment, the contractor shall submit detailed activities carried out as per



BOQ recorded in Measurement sheets, Abstract sheets along with recorded bill for the item actually executed for checking and payment. Payment will be effected based on unit rates as approved in the Bill of Quantities.

- 2.5.4.2** The contractor shall submit the check sheets, Service Sheets, undertaking of deposition of GST Certificate of previous month, undertaking of chemicals utilized, cleaning equipments & consumables items used during the previous month, undertaking of status of machine & their uses for previous month, undertaking of information related to no. of plant and their location in the premises etc. and other certificates as and when required asked by JMRC duly signed by the Employer's representative for work done.
- 2.5.4.3** If any activities are not carried out as per the schedule of work the proportionate amount will be deducted from the bill. If the work carried out through other agency under the intimation to contractor and the charges incurred on it will be deducted from the contractor's bill. In addition the applicable penalty will be levied as per Special Condition of Contract.
- 2.5.4.4** Contractor shall abide the Minimum Wages Act and JMRC representatives shall verify and/or witness all related payments.

2.5.5 Payment in Applicable Currencies

- 2.5.5.1** Payment shall be done in INR only

2.6 PENALTY & DEDUCTION

- 2.6.1.1** If at any point of time it is found or noticed by Employer or his representative that the quality of operation/housekeeping works or services is not up to the mark; a penalty of Rs. 500 will be imposed for each such incident. However total penalty on this account (i.e. poor quality of work) shall not exceed 10% of contract value. This penalty due to poor quality of work shall be additional to various penalty described herein.
- 2.6.1.2** The firm must maintain a "Zero Accident Record". In case of any major accident /fatality a penalty up to 20% of the bill for the month in which the incidence taken place shall be imposed. This penalty will be addition to 10% penalty levied for poor performance.
- 2.6.1.3** If caretaker/receptionist, cook/chef and housekeeping cum gardener staff are found absent or short, a deduction at the rate of equivalent to daily wage plus Rs 100/- per employee per day will be charged. The rate of wages shall be as per minimum wages rate as applicable to each category of staff as per S.C.C.
- 2.6.1.4** It should be clearly understood that if, total penalty and deductions in any one year of the contract exceeds 10% of the value of contract, the contractor will be consider under review by JMRC for participation in the similar category of works.
- 2.6.1.5** If during inspection, the workers are not found in uniform, a penalty of Rs.50 per employee per day will be imposed.
- 2.6.1.6** In case of unavailability of proper chemicals for described usage, penalty up to Rs. 500.00 per day will be imposed.
- 2.6.1.7** The Contractor shall co-ordinate his programme to the extent feasible with the programmers of other contractors to be engaged at the site or in the vicinity of the site, as furnished by the Employer so that the works can be carryout as per the overall programme.
- 2.6.1.8** In case of unavailability of consumables e.g.; Naphthalene Ball, Room Freshener, Liquid Hand Wash etc. a penalty of Rs 100/- per incident shall be imposed.
- 2.6.1.9** In case of unavailability or use of improper hand tools and tackles e.g.; wiper, mops, duster etc a penalty of Rs 100/- per incident shall be imposed.
- 2.6.1.10** In case of non-attendance of complaint, within 24Hrs, Rs.500.00 will be charged for each case.
- 2.6.1.11** In case of any damage done by any of the worker of the contractor to the property of the Employer, the actual amount will be recovered or the contractor shall repair / replace such damaged part at its own cost to the satisfaction of the Employer.
- 2.6.1.12** In case disposal of cleaning waste is not done by the contractor at the prescribed Jaipur Municipal Corporation (JMC) site, a penalty of Rs.500/- per



incident will be imposed.

- 2.6.1.13** Breakdown time of any machine should not be more than 48 hours. In case the machine is not made available or repaired for more than 07 days, Employer shall procure or get machine repaired at the risk and cost of contractor and the amount shall be deducted from contractor's bills or performance guarantee. The penalty beyond breakdown time of 48 hrs will be imposed as per the following table.

| Description of Machine | Penalty per machine per day (Rs.) |
|--|---|
| 1. Portable type Single Disc Mini Scrubber | 50 |
| 2. Glass cleaning tools kit | 50 |
| 3. Aluminum Ladder 4 feet | 50 |
| 4. Two bucket trolley system | 50 |
| 5. Wet & Dry Vacuum Cleaner | 50 |
| 6. Any other non compliance of the contractor non compliance of the contract about machinery or even otherwise | 500 (for first instance, recurrence may attract termination) |

- 2.6.1.14** A number of activities are listed in "Technical specifications and scope of work". Contractor shall perform all the activities. If contractor does not perform all the activities, the proportional amount for the activities not performed shall be deducted. JMRC decision for amount to be deducted shall be final.
- 2.6.1.15** Verification of work shall be done in percentage term. In case of any work of improper cleaning, due to short supervision, short deployment of man power / equipment/ machinery, consumables etc. as compared to requirement prescribed in the contract, only proportionate amount shall be payable to the contractor as per BOQ JMRC decision for amount to be deducted shall be final.
- 2.6.1.16** The penalties as above shall not relieve the contractor from his obligation to execute the works or from any other of his obligations and liabilities under the contract.
- 2.6.1.17** A Penalty @ 12% per annum or at rate applicable as per concerned authorities shall be imposed for late deposition of ESI/PF amount to the period in which ESI/PF is deposited late to concerned authorities which will be remitted to concerned department.

2.7 RISK AND RESPONSIBILITY

2.7.1 Indemnity

- 2.7.1.1** Contractor shall submit the indemnity bond as prescribe in annexure T VII such that the contractor's staff shall not claim of any type e.g. payment, employment etc. with employer. After completion of contract the contractor shall withdraw all of his staff from the site without any claim.

2.7.2 Use and Care of Site

- 2.7.2.1** The Contractor shall not demolish, remove or alter structures or other facilities on the site without prior approval of the in charge.
- 2.7.2.2** All surface and sub-soil drains shall be maintained in a clean, sound and satisfactory state of performance.
- 2.7.2.3** All Electrical and Electronic equipment shall be cleaned under the supervision of an authorized representative of JMRC.
- 2.7.2.4** The contractor shall clean only these areas of the Electrical /Electronic & other specified equipment which are either mentioned in the specifications or are permitted by the Employer or mentioned by the authorized representative of the Employer.

2.8 INSURANCE

2.8.1 Insurance for Workers

- 2.8.1.1** All of the contractor staff shall have to be covered under ESI. The contractor shall



take insurance policy at his own cost as specified in the workmen's compensation act for the contractor's staffs those are not covered by the ESI.

2.8.2 Third party insurance

2.8.2.1 The Contractor shall insure against liability to third parties in the joint names of the Employer, the Contractor for any loss, damage, death or bodily injury which may occur to any physical property (except things insured otherwise) or to any person (except persons insured by the employer, staff of other contractors working in the premises, contractor staff), which may arise out of the performance of the Contract. The insurance shall be specific for the amount Rs.50,000/- for each incident with number of incidents at least 3 in a year. The contractor shall have to submit an insurance policy to the employer.

3 TECHNICAL SPECIFICATION AND SCOPE OF WORK

3.1 GENERAL

- 3.1.1.1** For daily cleaning shall be done as directed by the Employer.
- 3.1.1.2** Contractor shall arrange all requisite cleaning items, material to ensure the high level cleaning in guest house premises of JMRC.
- 3.1.1.3** All Electrical & electronic equipment shall be cleaned under the supervision of an authorized representative of the JMRC.
- 3.1.1.4** The contractor shall clean only these areas of the Electrical/ Electronic and other specified equipment, which are either mentioned in the specification or permitted by the Employer or mentioned by the authorized representative of the Employer.
- 3.1.1.5** The proper record for the chemical and detergent used for cleaning shall be maintained by the contractor. The Employer's representative shall frequently monitor the consumption. The Employer on his discretion may advise to the contractor to handover the cleaning chemical and detergent to employer's store at site and get issued from there.
- 3.1.1.6** Cleaning of toilets shall be done 2 times in a day or more as advised by Employer or caretaker and an inspection sheet shall be kept in the toilets.
- 3.1.1.7** Apart from the daily cleaning the deep cleaning activities with use of phenol, chemicals with the heavy cleaning machine shall be done as per requirement
- 3.1.1.8** The consumables eg; Air/Room Freshener, Naphthalene Balls, Odonizer, Urinal cubes. Tissue papers etc shall be provided in sufficient quantity and there shall be no shortage.
- 3.1.1.9** There are chemical substances with different reaction time (from few minutes to more than 24 hours) in any case the following substances shall not be used at all: gasoline / petrol, acetone, trichloroethylene and all the aggressive organic solvents (xylene, toluene, dichloro ethylene, trichloroethylene, etc.) Also strong acids/alkaline are to be completely avoided (hydrochloric acid, formic acid, nitric acid, sulphuric acid, caustic soda, etc.).
- 3.1.1.10** The dilution suggested by supplier for the chemicals and cleaning regents shall be followed.
- 3.1.1.11** The contractor shall always be duty bound to comply with the laws relative to storage and usage of hazardous substances if any and shall be solely responsible for any accident.

3.1.2 SPECIFICATION FOR CLEANING REAGENT

3.1.2.1 The contractor shall submit the details of cleaning reagent he intend to use for approval of Employer. The consumable shall be branded and of high quality and specification in general to be followed as below. Employer may reject the proposed consumable by the contractor and direct contractor a particular item at his discretion, the contractor shall follow the Employer direction. The quantity shall be as desired by the Employer according to site and work requirement.

| S. No | Name of Chemicals and Detergents | Make | Area of application |
|-------|----------------------------------|------|---------------------|
|-------|----------------------------------|------|---------------------|



| | | | |
|----------|----------------------------|--|---|
| 1 | Toilet cleaner | Johnson Diversy or equivalent | Guest house or as directed by Employer. |
| 1 | Floor cleaning chemical | Johnson Diversy/Easy bang or equivalent | Guest house or as directed by Employer. |
| 2 | Fall/Roof ceiling chemical | Johnson Diversy/Easy bang or equivalent | Guest house or as directed by Employer. |
| 3 | Gum Remover | Tasky/Johnson/Diversy or equivalent | Guest house or as directed by Employer. |
| 4 | Stain Remover for Steel | D7-Johnson Diversy or Glow Side or Approved Make | Guest house or as directed by Employer. |

3.1.3 SPECIFICATION FOR GUEST HOUSE HOUSEKEEPING

3.1.3.1 The contractor shall submit the details of consumable he intend to use for approval of Employer. The consumable shall be branded and of high quality and specification in general to be followed as below. Employer may reject the proposed consumable by the contractor and direct contractor a particular item at his discretion, the contractor shall follow the Employer direction. The quantity shall be as desired by the Employer according to site and work requirement.

- I) Liquid Hand Wash(5 ltr can) - Lifebuoy/Dettol, Santoor or equivalent
- II) Toilet Roll 2 Ply 375 sheets Vertis/Windsoft/Boardwalk/Daycare/Daffodil or equivalent
- III) Tissue paper box 2 Ply 20*20 - Vertis/Soft Touch/Windsoft/Boardwalk/Daycare or equivalent
- IV) White Phenyl(5 ltr pack)- Domex/Lizol/Gainda/Trishul or equivalent
- V) Air/Room Freshener (Odonil 600 ml) -Yardley/Park Avenue/Airvic/Odonil or equivalent
- VI) Naphthalene Balls (500 gms) - Gainda/Trishul or equivalent
- VII) Toilet Cleaner(R-6)(500 ml pack)- Harpic /Mr. Muscle/R6 or equivalent
- VIII) Urinal cube - Odonil /Metropol
- IX) Floor cleaning chemical R2 (5 ltr)- Johnson Diversy/Easy bang or equivalent
- X) Green Scrubber 6*4- Branded and High Quality
- XI) Nylon Scrubber- Branded and High Quality
- XII) Hand Brush- Branded and High Quality
- XIII) Dust Pan- Branded and High Quality
- XIV) Plastic Mug - Branded and High Quality
- XV) Colin Glass Cleaner(500 ml)- Branded and High Quality
- XVI) White Duster - Branded and High Quality
- XVII) Yellow Duster - Branded and High Quality
- XVIII) Small Dust Bin (5 ltr)- Neel Kamal/cello or equivalent
- XIX) Large Dust Bin (50 ltr)- Neel Kamal/cello or equivalent
- XX) Biodegradable garbage bags small (3 pkt of 30)- High Quality
- XXI) Biodegradable garbage bags Big (pkt of 42)- High Quality
- XXII) Odonil or equivalent (35 gms)
- XXIII) Bucket Plastic (16 ltr)- Neel Kamal/cello or equivalent
- XXIV) Microfibre duster- Neel Kamal or High Quality
- XXV) Foam Sponges- Branded and High Quality

3.1.4 SPECIFICATION FOR MACHINES

3.1.4.1 The make and model of the machine and requirements are specified in the ITT Form-T-IV. However, if contractor desires to use similar or equivalent machines, then prior approval of JMRC would be required.



3.1.5 SPECIFICATION FOR HAND TOOLS AND CLEANING APPLIANCES

3.1.5.1 The contractor shall submit the details of hand tools and cleaning appliances he intend to use for approval of Employer. The hand tools and cleaning appliances shall be branded and of high quality and specification in general to be followed as below. Employer may reject the proposed consumable by the contractor and direct contractor a particular item at his discretion, the contractor shall follow the Employer direction.

- | | |
|---|---|
| a. Wiper | - Neel Kamal/TTS or equivalent |
| b. Mop | - TTS/Scotch bright or equivalent |
| c. Long Handle Brush | -Johnson/Karcher/Roots/Neel Kamal/TTS or equivalent |
| d. Squeegee | - Neel Kamal/Scotch bright /TTS or equivalent |
| e. Microfiber cloth | -Branded and High Quality |
| f. Hand brush | -Branded and High Quality |
| g. Dusters | -Branded and High Quality |
| h. Consumable for Machinery eg. Scrubbing pads, Dust bags, Brushes etc. | - Branded and High Quality |

3.1.6 SAFETY DO'S AND DON'T'S

3.1.6.1 All the engaged staff for guest house operation and housekeeping, shall follow the rules /guidelines to ensure personal safety as well as JMRC premises safety.

3.1.6.2 Since there is Train maintenance Mansarovar Depot in the vicinity of the Guest House Building premises, so special taken care must be ensure on that area in view of train movements. If due to any work/ reason require to go in the depot then only with the permission of the Employer.

3.2 GARBAGE DISPOSAL

3.2.1 The garbage shall be collected in bags during cleaning and shall be disposed off by the contractor outside the depot area in JDA/ JMC's disposal yard / scrap yard daily. Nothing shall be paid extra by JMRC for this to the contractor. The bin shall be supplied by the contractor according to site requirement work and on direction of Employer.

3.3 SCOPE OF WORK AND PROCEDURE FOR OPERATION AND HOUSEKEEPING OF GUEST HOUSE

3.3.1 Scope of work: Operation and Housekeeping services of Guest House comprising 04 bed rooms, dining hall and kitchen at Mansarovar Depot for 24 months as per below:-

1. Provision of Care taker/Receptionist in 3 shift (Morning, Evening and Night)
2. Provision of Cook/Chef in 2 shift (Morning and Evening)
3. Provision of housekeeping cum gardener in 2 shift (Morning and Evening)
5. Provision of Consumables as per clause 3.16.2
6. Provision of Machinery as per clause 3.16.1
7. Consumables and utensils to be used for making the food will be provided by JMRC.

3.3.1.1 Responsibilities of Caretaker: Highly skilled

To welcome the Guest and make the entry in the entry/exit register.

One care taker to be nominated as supervisor cum manager for day to day's coordination.

To see off the guest on check out after an entry in the register. Display of mobile numbers, audit of books.

To attend the Phone calls and transfer to the individual rooms.

To raise the bills of room tariff and eatables etc. And collection of the same and deposition or tariff.

To attend to the visitors

To assign duties to room service staff.

To arrange Transport on hire.

Any other tasks that may be mutually agreed and assigned from time to time.

Any difference of cash shall be deducted from personnel account/bills of contractor.

3.3.1.2 Responsibilities of Cook/Chef: Highly skilled

To prepare the vegetable breakfast, lunch, dinner for guests as per requirement and inform the same to care taker for raising bills.

Washing of utensils or any work to maintain the food quality/kitchen hygiene.

3.3.1.3 Responsibilities of Housekeeping cum gardener Staff: Semi skilled

To provide clean curtain, bed sheets, bed covers, pillow covers etc. in room.

To provide clean Hand Towels, Bath Towels, Soap/liquid soaps, shampoos, paper napkins etc. in the bathrooms.

Sweeping and Cleaning of all rooms.

Cleaning of Floors/Toilets/washrooms, inner and outer courtyards and corridors, dining hall, Kitchen area and ceiling of guest house.

Dusting of Furniture and window panes, cupboard, doors, beds, dressing tables, office furniture and equipments like computers, Television, telephones EPBX etc. Cleaning of Kitchen Gadgets/Utensils.

To provide flask, glasses, mug, buckets and ashtray etc.

To provide all toiletry items in each toilet and as per request of Guest/JMRC.

Grass cutting, watering, care taking of plants and maintenance of the lawns/garden provided in front of Rest House

The scope of work and the procedure for Operation and Housekeeping shall be as per Tables 01 given below. The contractor shall follow the same or as advise by Employer.

3.3.2 **Table 01: Schedule of Cleaning, Operation and Housekeeping of items of Guest House Building Premises**

| S.N. | Description of work | Frequency |
|------|--|-----------|
| 1 | Wet cleaning, wiping, scrubbing and deep cleaning of floor, Passages& different types of floor area as available | Daily |
| 2 | Cleaning and wiping of Toilets & Bath rooms | |
| 3 | Cleaning of Sign Boards/ Name Boards/Notice boards | |
| 4 | Cleaning of Different types of doors/ windows frames | |
| 5 | Removing/ disposing of collected garbage/debris | |
| 6 | Cleaning of Telephone sets & accessories | |
| 7 | Cleaning of Dust bins and supply in case of damage | |
| 8 | Cleaning of Electrical Switch boards | |
| 9 | Cleaning of air coolers/fans/exhaust fans & accessories | |
| 10 | Cleaning of Cable Trays, Indoor lighting & accessories | |
| 11 | Cleaning of Roof Ceiling/Suspended Ceiling etc. | |
| 12 | Cleaning of office equipment/furniture's | |



| | |
|-----|--|
| 13 | Cleaning of computers and accessories |
| 14. | Dry cleaning and Moping of floor, Passages & different types of floor area available at Guest House and Surrounding Area |
| 15. | Removing/ disposing of collected garbage/debris |
| 16. | Dry Cleaning of roof & removing of debris and Removing of Cob Webs from Building Premises. |
| 17. | Any other equipment/ Misc. items/ Machine as advise by Employer in-charge |

3.4 INSPECTION OF GUEST HOUSE BEFORE SUBMISSION OF TENDER

- 3.4.1 The firm, before submission of tender shall be deemed to have inspect the Guest House himself with all aspects, such as working conditions, volume of work, Furnishings, Equipment's, Air Conditioning, General up keep, Kitchen, Reception etc. No claim on this account shall be entertained from the caretaker later on.

3.5 REGARDING MATERIALS

- 3.5.1 All the materials required for housekeeping of Guest House shall be arranged by Contractor at his own.

3.6 DAMAGES

- 3.6.1 The Contractor will have to take all possible care not to disturb the existing structures and installations in the Guest House. Any damages caused to or done to them shall be made good at the risk and cost of Contractor and the amount so spent shall be deducted from the Dues of the Contractor available with JMRC.
- 3.6.2 If any damages/brake down happened due to natural calamities, the same will be borne by JMRC and if the damage/loss etc. done by some users or guests, the name will be intimated to JMRC immediately or before the Checkout from Guest House an recovery should be made from the Guests or booking office as per the direction JMRC.
- 3.6.3 Kitchen equipment/ machinery/ freezers etc., will be provided by JMRC in running condition and the damage caused by the staff of Contractor will be borne by the Contractor at his own and the same will be handed over in working condition after the completion of work.
- 3.6.4 The contractor will give in writing about any loss/damage and non-working condition of any equipment/accessories etc. in the Guest House within seven days taking over the charge of Guest House. Otherwise it will be presumed that all the equipment/accessories etc. are in working/good condition and there is no damage/loss in the Guest House Building and after that the responsibility lies with the contractor.
- 3.6.5 All operations under the contract shall be open for inspection at all times by any authorized officer/Committee of officers of JMRC.

3.7 SECURITY

- 3.7.1 The Contractor shall make his arrangements for watch and ward a safety and security of all the materials at his cost.

3.8 HOUSE KEEPING AND GARDENING KITCHEN WASTE DISPOSAL

- 3.8.1 The Contractor shall be responsible for House Keeping work, interior work of the Guest House and disposal of Guest House rooms and Kitchen waste to authorized places. The effluent shall be disposed off after due screening and as per the rules of relevant authorities.

**3.9 TERMS AND CONDITIONS RELATING TO RUNNING AND
MAINTENANCE OF JMRC GUEST HOUSE, JAIPUR****• GENERAL**

- 3.9.1 The contractor and JMRC will jointly prepare and exchange an inventory of movable items and articles in each room, etc. at the time of handing over the Guest house to the contractor or his representative (duly signed by both sides)
- 3.9.2 The JMRC will provide electrical, hardware and furniture items in all the rooms with hot and cold-water facility, heating systems and air conditioning. The Caretaker shall ensure optimum use of air conditioning in rooms, common areas & other desired locations.

3.10 RESPONSIBILITIES AND DUTIES OF THE CARETAKER**• HOUSE KEEPING**

- 3.10.1 The Caretaker shall take care of the housekeeping of the entire Guest House, with the services as per clause No: 3.3.1.1.
- 3.10.2 The caretaker to engage trained, polite, smart Receptionists round the clock.
- 3.10.3 The Caretaker shall conduct periodical cleaning of sewer lines, choked drains and rain water lines of Guest House as and when required, but at least once in three months and before monsoon with the intimation to JMRC.

• KITCHEN & LAUNDRY SERVICES

- 3.10.4 The Caretaker shall be responsible for collection of waste from all the rooms, kitchen etc. and disposal to Municipal garbage yard at his cost. All effluents from Kitchen area shall be invariably screened through grease traps as per Municipal rules prevalent and their compliance shall be the sole responsibility of the Caretaker.
- 3.10.5 The Caretaker shall make arrangement for washing of all linens, bed sheets, bed covers, other covers, curtains, towels etc. and for storing them properly. The cost of washing will be borne by JMRC
- 3.10.6 The Caretaker shall prepare in consultation with the JMRC representative, proper Menu Cards for breakfast, Lunch, Dinner, snacks etc. The Caretaker shall ensure quality control of food stuffs/ingredients and shall indemnify the owner (JMRC) on these counts in totality. The raw material for breakfast, Lunch, Dinner, snacks etc will be provided by JMRC.
- 3.10.7 The Caretaker shall provide permissible beverages, hygienic and nutritious food to the guests as per various statutory norms of food safety.
- 3.10.8 The Caretaker shall maintain record of entry and departure of guests in the computer, and software provided by JMRC
- 3.10.9 The Caretaker shall collect all types of charges from guests as per approved rates. The guests will be given computer generated/manual receipts. A copy of each receipt will be submitted to JMRC along with monthly settlement of accounts.
- 3.10.10 Expired dated item shall not be used for cooking purpose

• MINOR REPAIR & MAINTENANCE OF GUEST HOUSE

- 3.10.11 JMRC shall maintain all electrical equipment and sanitary fittings etc. The Caretaker shall intimate all the major/minor electrical, hardware, civil, Air-conditioning and sanitary defects to JMRC immediately for rectification and smooth



functioning of guest house.

- 3.10.12 The Caretaker will be charged for any breakage, loss, theft and damage of crockery/cutlery, linen, bed sheets, telephone instruments, T.V. & other accessories etc., given by the Owner (JMRC) except the damage caused by natural calamities like earthquake, floods etc.
- 3.10.13 JMRC will prepare a list of items laid/fixed in every room and other areas of Guest House and handover the items to the caretaker at the beginning of contract and handover to the JMRC at the time of completion of contract or termination.
- 3.10.14 The Caretaker shall not assign or transfer any of the rights duties or obligations, wholly or in part thereof under this agreement to any other person or party in the event of sub-letting, the owner (JMRC) shall be at liberty to take action as deemed appropriate i/c determination of the contract.

3.11 RESPONSIBILITIES OF THE OWNER (JMRC)

- 3.11.1 The owner (JMRC) will provide furnished rooms at the time of handing over, and also provide/ replace as and when required on the written request & justification of contractor.
- 3.11.2 The Owner (JMRC) will provide Communication facilities like intercom, telephone connectivity in all the rooms.
- 3.11.3 The Owner (JMRC) shall provide required furniture and the cable/DTH connection to the television in the rooms, Dining Hall, etc.
- 3.11.4 The Owner (JMRC) shall arrange/make provision of the adequate number of the kitchen equipment's, refrigeration System, Air Conditioning, water cooler etc. of high quality
- 3.11.5 The Owner shall pay the Cable/DTH charges/connection for TVs, etc.

3.12 PROCEDURES FOR CLEANING AND HOUSEKEEPING ACTIVITIES

- 3.12.1.1** The cleaning & Housekeeping of Guest House buildings/Premises should be carried out as per frequency given in Tables by adequate No. of trained personnel and by using machineries & equipment. The contractor may have to use the suitable cleaning & washing Detergents/ reagents etc. or as specified by JMRC. All rooms are to be cleaned and shall look neat & clean all the time. While cleaning no damage to be occurred to the flooring, carpet, and equipment provided in the rooms.

3.13 Deleted

3.13.1 Different types of finishing works to walls, pillars etc.:

- 3.13.1.1** Different type of finishes like glass mosaic tile; acrylic polyurethane enamel paint applied on wood or metal works; Metal cladding; Dovetex tiles etc. shall be cleaned as per frequency given in the schedule of work by using wet & dry cleaning methods with adequate trained personnel & cleaning equipment. While cleaning no damage should occur to the provided finishing works.

3.13.2 Cleaning of doors/windows frames

- 3.13.2.1** Different type of paneled or glazed doors/windows like wooden, Aluminum,
- 3.13.2.2** Galvanized steel sheet doors, fire rated door etc. shall be cleaned by wet & dry cleaning methods as per frequency. No scratches or damage to be occurred on the cleaning surfaces.

3.13.3 Cleaning of Glasses fixed to the doors, windows.

- 3.13.3.1** The Glass surface shall be cleaned gently with wet/dry cleaning methods as per frequency given in the schedule of work (Tables). While cleaning the high



raised glass surface proper care should be taken so that no cracks/ breakage occurred. Suitable detergent/liquid soaps to be used for cleaning.

3.13.4 Cleaning of stainless steel / mild steel/PVC hand railing:

3.13.4.1 Stainless steel / Mild steel/PVC hand railing provided to the stair cases/balconies etc. to be cleaned along with the balusters by wet/dry cleaning methods.

3.13.5 Cleaning of Mirrors:

3.13.5.1 The mirrors should be cleaned neatly with suitable methods. The due care should be taken about the breakage of mirror or deterioration of its glassiness.

3.13.6 Switch boards:

3.13.6.1 Different type of Switchboards provided in different rooms /locations of guest house are to be cleaned by suitable methods & equipment. No operational services should be disrupted due to cleaning operations. No stains/impressions should be remained on Switchboards after cleaning. The said boards should be kept in good & clean always. While cleaning, the safety has to be ensured by the cleaning personnel. Any accident if occurs, shall be the sole responsibility of the contractor. No equipment should be damaged due to cleaning.

3.13.7 Cleaning of Fans/Exhaust fans:

3.13.7.1 Different sweep sizes of ceiling & Exhaust fans are to be cleaned by suitable cleaning methods which are provided in Rooms/passage area of guest house. No stains or impressions should be remained on both sides of fan blades.

3.14 GENERAL CLEANLINESS:

3.14.1 Cleaning of Telephone sets and accessories:

3.14.1.1 Telephone instruments provided in all the rooms of guest house are to be cleaned by using suitable method. Telephone instrument should not be affected due to cleaning operations.

3.14.2 Cleaning of Computers and accessories:

3.14.2.1 Computers and its accessories like CPU; UPS; Printer, Keyboard Monitor etc. are to be cleaned as per frequency given in the Tables by suitable method. No data should be deleted or functioning of computer withheld due to cleaning operations.

3.14.3 Cleaning of Signage boards/Wall Frames:

3.14.3.1 Different types of Signage boards/wall frames etc. provided in guest house are to be cleaned as per frequency by suitable methods. The said boards should be kept neat & clean always.

3.14.4 Cleaning of furniture provided in all rooms of guest house:

3.14.4.1 The different type of furniture provided in all rooms of guest house is to be cleaned by suitable methods.

3.14.5 Cleaning of guest house equipment

3.14.5.1 Different types of guest house equipments like Almirahs, Bookshelves, and Rakes etc. are to be cleaned as per frequency given in the schedule of work (Tables).

3.14.5.2 Supply and Cleaning of Dust bins:

- a) The contractor shall supply adequate no. of Small and Big dust bins with the approval of Employer.
- b) Samples to be approved by Employer.
- c) Each service room shall be provided with dustbins of small size equal to sitting provided in that room.
- d) At various locations big dust bins with covers and plastic bag inside for waste collection shall be in adequate quantity.
- e) Dustbins shall be cleaned as per the requirement on daily basis.
- f) Adequate no. of spare dust bins shall be kept to replace damaged /dirty



dust bins.

3.14.6 Cleaning & sanitation of Bathrooms & Toilets:

3.14.6.1 The Bathrooms & Toilets provided in the guest house are to be cleaned and to be kept neat & in hygienic condition. Necessary disinfectant is to be used for cleaning of toilets/ urinals/wash basins & flooring. Liquid soap, toilet tissues, odorizers, naphthalene balls etc. to be provided on consumable basis as & when required at the cost of contractor. These items should be made available in the adequate quantity at various places in the Bathrooms & Toilets etc. The fittings installed in bath room & Toilets shall be checked and status for any damage, theft shall be reported to JMRC staff.

3.14.7 Preventive measures for COVID-19 & any other Pandemic:

3.14.7.1 Contractor has to ensure compliance of Guidelines issued from Government for prevention of COVID-19 or any other pandemic situation and provide all the safety items i.e. Mask, Hand Gloves and Sanitizer to their staff. Necessary provisions have already been made in the estimate. To be provided by contractor to the Housekeeping staff as per quantity mentioned in 3.8.2.

3.15 SCHEDULE OF RATES & ACTIVITIES (Activity wise break up):

Payment shall be made as per the following weight age for activities coinciding with the respective tables and groups in the Technical Specifications and Scope of Work (Refer Clause 3.3)

| S. No. | Description of work | Frequency | Activity per year | Activity per 2 year | Rate of activity (In %) |
|----------|--|-----------|-------------------|---------------------|---|
| 1 | Schedule of Cleaning, Operation and House Keeping of Guest House at Mansarovar Depot (S.No 1.01 of BOQ) | | | | |
| | As per Clause 3.3 | Every Day | 365 | 730 | 100% of quoted amount per activity in BOQ |

3.16 MACHINERY AND CONSUMABLE REQUIREMENTS:

3.16.1 Essential Machinery to be deployed

The Contractor shall essentially deploy the following machinery and shall maintain them and use them at all times during the duration of the Contract:

| S. No | Name of machinery | Make/Model No. | Qty |
|----------|---|---|-----|
| 1 | Portable type Single Disc Mini Scrubber | M/s. Johnson diversity, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 |
| 2 | Glass cleaning tools kit | M/s. Johnson diversity, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 |
| 3 | Aluminum Ladder 4 feet | - | 1 |
| 4 | Two bucket trolley system | - | 1 |
| 5 | Wet & Dry vacuum cleaner | M/s. Johnson diversity, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 |

3.16.2 Approximate consumption of cleaning chemicals and other consumable required for housekeeping activities

Estimates for the work have been worked out on the basis of the following consumption of cleaning chemicals for housekeeping of guest house. The same may be taken as an indicative annual requirement during the course of the contract. Contractor may refer to this chart for working out his estimated cost.

Consumables on 6 month period basis, subject to require in full quantity/pack shall be



handed over to Employer, JMRC, in advance to his store, and same may be issued as and when required by the contractor. The mentioned below list is tentative and not exhaustive in itself and may subject to vary as per requirement, prevailing situation and discretion of the JMRC.

| S. No. | Material | UNIT | Approx. Qty / Year |
|--------|--|------|--------------------|
| 1. | Liquid Hand Wash (5 Ltr Can) | CAN | 6 |
| 2. | Toilet Roll 2 Ply 375 Sheets | Roll | 40 |
| 3. | Tissue Paper Box 2 Ply 20*20 | Pkt | 150 |
| 4. | White Phenyl (5 Ltr Pack) | Can | 5 |
| 5. | Air/Room Freshner Odonil (600 ml) | NOS | 30 |
| 6. | Napthelance Balls (500 GRM) | PKT | 5 |
| 7. | Toilet Cleaner(R-6) (5 ltr pack) | Can | 5 |
| 8. | Urinal Cube | PKT | 10 |
| 9. | Glass wiper | NOS | 6 |
| 10. | Floor cleaning chemical R-2 (5 LTR) | Can | 10 |
| 11. | Green Scrubber 6*4 | NOS | 25 |
| 12. | Nylon Scrubber (JUNA) | NOS | 10 |
| 13. | Hand Brush | NOS | 6 |
| 14. | Dust Pan | NOS | 5 |
| 15. | Plastic Mug | NOS | 10 |
| 16. | Colin Glass cleaner (500 ML) | NOS | 20 |
| 17. | Biogradable Garbage bag big (Pkt of 42) | PKT | 15 |
| 18. | Biogradable Garbage bag small (3 Pkt of 30) | PKT | 10 |
| 19. | Small Dust Bin 5 Ltr | NOS | 10 |
| 20. | Large Dust Bin 50 Ltr | NOS | 2 |
| 21. | Odonil (35 gms) | NOS | 25 |
| 22. | Buckets Plastic (16 Ltr) | NOS | 5 |
| 23. | Yellow Duster | Pkt | 15 |
| 24. | Micro fiber Duster | Pkt | 15 |
| 25. | Foam Sponges | NOS | 10 |
| 26. | White Duster | NOS | 50 |
| 27. | Consumable for Machinery eg. Scrubbing Pads, Dust Bags, Brushes etc. | NOS | 12 |
| 28. | Wet Moap Set | NOS | 5 |
| 29. | Dry mop Set | NOS | 10 |
| 30. | XXL Cotton Pocha | Nos | 25 |
| 31. | Feather Brush | NOS | 5 |
| 32. | Soft Broom | NOS | 5 |
| 33. | Panni Broom | NOS | 5 |
| 34. | Wiper with Pad | NOS | 5 |
| 35. | Cobweb Brush | NOS | 3 |
| 36. | Kitchen small Wiper | NOS | 2 |
| 37. | D7 OR Glow Side (5 Ltr.) | CANE | 2 |
| 38. | Pair of Gloves (Reusable) | NOS | 20 |
| 39. | Miscellaneous | | |



4 FORMATS FORMING PART OF TECHNICAL BID

4.1 FORM A FORM OF BID

Note:

- I. The Appendix forms part of the Bid.
- II. Bidders are required to fill up all the blank spaces in this Form of Bid and Appendix.

Name of Work: Operation and House Keeping of Guest House at Mansarovar Depot

To

General Manager (Rolling Stock),
Room no. D-01, Workshop Building,
Mansarovar metro train depot,
Bhrigu path, Mansarovar, Jaipur-302020
Email: gmrs@jaipurmetrorail.in

1. Having visited the site and examined the General Conditions of Contract as well as Special Conditions of Contract, Specifications, Instructions to Bidders, for the execution of above named works, we the undersigned, offer to execute and complete such works and remedy defects therein in conformity with the said Conditions of Contract, Specifications, and Addenda or any other conditions as may be ascertained in accordance with the said Bid.
2. We acknowledge that the Appendix forms an integral part of the Bid.
3. We undertake, if our Bid is accepted, to commence the works within 7 days of issue of the Employer's 'order to commence' and to complete the whole of the Works comprised in the Contract up to 24 months calculated from the date of Commencement of the work, as indicated in the Appendix.
4. If our Bid is accepted, we will furnish at our option a Bank Guarantee for Performance as security for the due performance of the Contract. The amount and form of such guarantee or bond will be in accordance with General Conditions of the Contract and as indicated in the Appendix.
5. We have independently considered the amount as per the General Conditions of Contract as liquidated damages and agree that they represent a fair estimate of the damages likely to be suffered by you in the event of the work not being completed in time.
6. We agree to abide by this Bid for a minimum period of 90 days from the date fixed for receiving the same and it shall remain binding upon us and may be accepted at any time before the expiry of that period or any extended period mutually agreed to.
7. Unless and until a formal Agreement is prepared and executed, this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.
8. We declare that the submission of this Bid confirms that no agent, middleman or any intermediary has been, or will be engaged to provide any services, or any other item of work related to the award and performance of this Contract. We further confirm and declare that no agency commission or any payment, which may be construed as an agency commission has been, or will be, paid and that the Bid price does not include any such amount.
9. We acknowledge the right of the Employer, if he finds to the contrary, to declare our Bid to be non-compliant and if the Contract has been awarded to declare the Contract null and void.
10. We understand that you are not bound to accept the lowest or any Bid you may receive.
11. If our Bid is accepted we understand that we are to be held solely responsible for the due performance of the Contract.

Dated this.....day of..... 2024

Signature

Name..... in the capacity of

duly authorized to sign Bids for and on behalf of.....



Address

Witness – Signature

Name

Address

Occupation

4.1.1 APPENDIX TO THE FORM OF BID

| S.N. | Condition of Contract | Description |
|------|--|---|
| i. | Amount of Bank Guarantee as Performance Security | 5 percent of the Contract Price. |
| ii. | Minimum amount of Third Party Insurance | Rs.1.0 lakh for any one incident, with no. of incidents 03 in a year. |
| Iii | Period for commencement of work from the date of issue of letter of acceptance | Within 7 days of issue of the Employer's order to commence |
| Iv | Contract Period from the date of commencement of work | 2 years and extendable as per SCC |
| v. | Penalty for Non completion of work or poor quality of work | As per SCC |
| vi | The firm must maintain a "Zero Accidence Record". | In case of any major accident/fatality a penalty of not exceeding 20% of total contract value will be levied. |

Date _____

Name _____

Place _____

Address _____

**4.2 FORM B BANK GUARANTEE FORMAT –BID SECURITY**

On minimum stamp paper value of 0.25% of BG amount (On any state stamp paper)

Know all men by these presents that we _____ (Name of Bank) having our registered office at _____ (Address and Name of company) (hereinafter called "the Bank") are bound unto Jaipur Metro Rail Corporation Limited (hereinafter called "the Employer") in the sum of Rs. _____ for which payment will and truly to be made to the said Employer, the Bank binds itself, its successors and assigns by these presents.

Whereas _____ (name of Bidder) (hereinafter called "the Bidder") has submitted its Bid dated _____ for contract for "**Operation and House Keeping of Guest House at Mansarovar Depot**" hereinafter called "the Bid".

And whereas the Bidder is required to furnish a bank guarantee for the sum of Rs. _____ (Rupees _____) as Bid security against the Bidder's offer as aforesaid. And whereas _____ (name and address of the bank) have, at the request of the Bidder, agreed to give this guarantee as hereinafter contained.

We further agree as follows:

- a. That the Employer may without affecting this guarantee grant time or other indulgence to or negotiate further with the Bidder in regard to the conditions contained in the said Bid and thereby modify these conditions or add thereto any further conditions as may be mutually agreed upon between the Employer and the Bidder.
- b. That the guarantee herein before contained shall not be affected by any change in the constitution of our Bank or in the constitution of the Bidder.
- c. That any account settled between the Employer and the Bidder shall be conclusive evidence against us of the amount due hereunder and shall not be questioned by us.
- d. That this Guarantee commences from the date hereof and shall remain in force till (Date up to which Guarantee is valid i.e. 120 days from the last date of Bid submission).
- e. That the expression 'the Bidder' and 'the Bank' herein used shall, unless such an interpretation is repugnant to the subject or context, include their respective successors and assigns.

THE CONDITIONS OF THIS OBLIGATION ARE:

- a. If the Bidder withdraws his Bid during the period of Bid validity specified in the Form of Bid, or
- b. If the Bidder having been notified of the acceptance of his Bid by the Employer during the period of Bid validity:
 - i. Fails or refuses to furnish the Performance Security
 - ii. Fails or refuses to enter into a Contract within the time limit.

We undertake to pay to the Employer up to the above amount upon receipt of his first



written demand, without the Employer having to substantiate his demand provided that in his demand the Employer will note that the amount claimed by him is due to him owing to the occurrence of any one or more of the conditions (a) and (b) mentioned above, specifying the occurred condition or conditions.

| | | | |
|--------------------------|------------------|-------------|----------|
| Signature of the witness | Signature of | Authorized | Official |
| | | of the Bank | |
| Name of the Witness | Name of Official | | |
| | Designation | | |
| | I.D. No. | | |
| Address of the Witness | Stamp/Seal | | |
| | of the Bank | | |

- Bank details of JMRC are as below :
Account Holder Name: Jaipur Metro Rail Corporation
Account No.: 678605111973, IFSC code: ICIC0006786

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**4.3 FORM-C: PROFORMA FOR STATEMENT OF DEVIATIONS**

4.3.1.1 The following are the particulars of deviations from the requirements of the Instructions to Bidders", "General Conditions of Contract", "Special Conditions of Contract and Bid Specifications:

| Clause | Deviations | Remarks (including justification) | Price adjustment for withdrawal of each Deviations |
|--------|------------|---|--|
| | | | |

Signature of Bidder

Note

1. Where there is no deviation, the statement should be returned duly signed with an endorsement indicating '**No Deviations**'.
2. The Bidder shall indicate price adjustment against each deviation, which he shall like to add to the Bid price for withdrawing of his deviations if the same are unacceptable to the Employer.

**4.4 FORM D Format of Bank Guarantee for Performance Security**

On minimum stamp paper value of 0.25% of BG amount (On any state stamp paper after issue of PO/LOA)

This deed of Guarantee made this day of _____ between Bank of _____ (hereinafter called the "Bank") of the one part, and Jaipur Metro Rail Corporation Limited (hereinafter called "the Employer") of the other part.

Whereas Jaipur Metro Rail Corporation Limited has awarded the contract for **"Operation and House Keeping of Guest House at Mansarovar Depot"** Bid No. **JMRC/O&S/RS/2023-24/NIB/029** (here in after called "the contract") to M/s _____ (Name of the Contractor) (here in after called "the Contractor").

AND WHEREAS the Contractor is bound by the said Contract to submit to the Employer a Performance Security for a total amount of Rs. _____ (Amount in figures and words).

Now we the Undersigned _____ (Name of the Bank) being fully authorized to sign and to incur obligations for and on behalf of and in the name of _____ (Full name of Bank), hereby declare that the said Bank will guarantee the Employer the full amount of Rs. _____ (Amount in figures and Words) as stated above.

After the Contractor has signed the aforementioned Contract with the Employer, the Bank is engaged to pay the Employer, any amount up to and inclusive of the aforementioned full amount upon written order from the Employer to indemnify the Employer for any liability of damage resulting from any defects or shortcomings of the Contractor or the debts he may have incurred to any parties involved in the Works under the Contract mentioned above, whether these defects or shortcomings or debts are actual or estimated or expected. The Bank will deliver the money required by the Employer immediately on demand without delay without reference to the Contractor and without the necessity of a previous notice or of judicial or administrative procedures and without it being necessary to prove to the Bank the liability or damages resulting from any defects or shortcomings or debts of the Contractor. The Bank shall pay to the Employer any money so demanded notwithstanding any dispute/disputes raised by the Contractor in any suit or proceedings pending before any Court, Tribunal or Arbitrator/s relating thereto and the liability under this guarantee shall be absolute and unequivocal.

This Guarantee is valid for a period of _____ Months from the date of signing. (The initial period for which this Guarantee will be valid must be for at least sixty days longer than the Defect Liability Period).

At any time during the period in which this Guarantee is still valid, if the Employer agrees



to grant a time extension to the Contractor or if the Contractor fails to complete the Works within the time of completion as stated in the Contract, or fails to discharge himself of the liability or damages or debts as stated under above para, it is understood that the Bank will extend this Guarantee under the same conditions for the required time on demand by the Employer and at the cost of the Contractor

The Guarantee hereinbefore contained shall not be affected by any change in the Constitution of the Bank or of the Contractor.

The neglect or forbearance of the Employer in enforcement of payment of any moneys, the payment whereof is intended to be hereby secured or the giving of time by the Employer for the payment hereof shall in no way relieve the bank of their liability under this deed.

The expressions "the Employer", "the Bank" and "the Contractor" hereinbefore used shall include their respective successors and assigns.

In witness whereof I/We of the bank have signed and sealed this guarantee on the _____ day of _____ (Month) 2024 being herewith duly authorized.

For and on behalf of the _____ Bank.

Signature of authorized Bank official

Name:

Designation :

I.D. No. :

Stamp/Seal of the Bank:

Signed, sealed and delivered for and on behalf of the Bank by the above named _____

In the presence of:

Witness 1.

Signature

Name

Address

Witness 2.

Signature

Name

Address

- Bank details of JMRC are as below :

Account Holder Name: Jaipur Metro Rail Corporation

Account No.: 678605111973, IFSC code: ICIC0006786

**4.5 FORM E FORM OF AGREEMENT**

This Agreement is made on the _____ day of _____ 2024 Between General Manager(ROLLING STOCK), JAIPUR METRO RAIL CORPORATION LTD, D-01, Workshop Building, Train Maintenance Depot, Bhriku path Mansarovar Depot, Jaipur- 302020 herein after called "the Employer" of the one part and _____ (Name and Address of Contractor) hereinafter called "the Contractor" of the other part. Whereas the Employer is desirous that (certain Goods and Services should be provided and) certain Works should be executed, viz Contract No. "**JMRC/O&S/RS/2023-24/NIB/029**" contract for "**Operation and House Keeping of Guest House at Mansarovar Depot**" of Rail/Metro Corridor of Jaipur MRTS Project hereinafter called "the Works" and has accepted a Bid by the Contractor for the execution and completion of such works (** as well as guarantee of such works) and the remedying of defects therein.

NOW THIS AGREEMENT WITNESSED as follows:


In this Agreement words and expression shall have the same meanings as are respectively assigned to them in the Conditions of Contract hereinafter referred to.

The following documents shall be deemed to form and be read and construed part of this Agreement, viz:

- (a) Letter of acceptance
- (b) General Conditions of Contract
- (c) Special Conditions of Contract
- (d) Notice Inviting Bid and Scope of Work
- (e) Bill of Quantities
- (f) Form of Bid with Appendix
- (g) Addendums, if any
- (h) Other conditions agreed to and documented as listed below:
 - (i) Bidder's Work Schedule as amended if required.
 - (ii) Statement of deviations (if applicable)
 - (iii) Any other item as applicable

In consideration of the payments to be made by the Employer to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Employer to execute and complete the works by ____**and remedy any defects therein in conformity in all respects with the provisions of the Contract.

The Employer hereby covenants to pay the Contractor in consideration of the execution and completion of the works and the remedying of defects therein, the Contract Price of ****Rs (Amount to be filled at time of agreement)** being the sum stated in the letter of acceptance subject to such additions thereto or deductions there from as may be made under the provisions of the Contract at the times and in the manner prescribed by the Contract.

 OBLIGATION OF THE CONTRACTOR



The contractor shall ensure full compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The contractor shall submit copies of acknowledgements evidencing filing of returns every year and shall keep the Employer fully indemnified against liability of tax, interest, penalty etc. of the contractor in respect thereof, which may arise.

JURISDICTION OF COURT

The Courts at Jaipur shall have the exclusive jurisdiction to try all disputes arising out of this agreement between the parties.

IN WITNESS WHEREOF the parties hereto have caused their respective Common Seals to be hereunto affixed / (or have hereunto set their respective hands and seals) the day and year first above written.

For and on behalf of the Contractor

Signature of the authorised official

Name of the official

Stamp/Seal of the Contractor

For and on behalf of the Employer

Signature of the authorised official

Name of the official

Stamp/Seal of the Employer

SIGNED, SEALED AND DELIVERED

By the said

Name: _____

on behalf of the Contractor in the presence
of:

Witness _____

Name _____

Address _____

By the said

Name: _____

on behalf of the Employer in the
presence of:

Witness _____

Name _____

Address _____

Note: To be made out by the Employer at the time of finalization of the Form of Agreement.

****** Blanks to be filled by the Employer at the time of finalization of the Form of Agreement.



4.6 Form F Power of Attorney for Signing of Bid

Know all men by these presents, We.....(name of the firm and address of the registered office) do here by irrevocably constitute, nominate, appoint and authorize Mr./Ms.(name)..... Son/daughter/wife of..... and presently residing at....., who is presently employed with us and holding the position of.....as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Bid no. **JMRC/O&S/RS/2023-24/NIB/029** for qualification and submission of our Bid for the work/Services, including but not limited to signing and submission of all Bids, bids and other documents and writings, and other conferences and providing information/ responses to JMRC, representing us in all matters before JMRC, signing and execution of all contracts including the Contract and undertakings consequent to acceptance of our bids, and generally dealing with the JMRC in all matters in connection with or relating to or arising out of our Bid for the said Projects and/or upon award thereof thousand /or till the entering into of the Contracts with JMRC.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us. IN WITNESS WHEREOF WE ,THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THISDAY OF.....,2024

For (Signature)

(Name, Title and Address) Witnesses:

Accepted

.....Signature)

(Name, Title and Address of the Attorney)

(Notarized)

Notes:

The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure. Also, wherever required, the Applicant should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favors of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Applicant.

4.7 Form G DECLARATION

FORMAT FOR DECLARATION TO BE SUBMITTED BY BIDDER ALONG WITH THE BID DOCUMENT

1. I (Name and designation)** Appointed as attorney/authorized signatory of the Bidder (including its constituents), M/s (hereinafter called the Bidder) for the purpose of the Bid documents for the work of as per the Bid No..... of Jaipur Metro Rail Corporation Ltd., do hereby solemnly affirm and state on the behalf of Bidder including its constituents as under:
2. I/We the Bidder(s) am/ are signing this document after carefully reading the contents.
3. I/We the Bidder(s) also accept all the conditions of the Bid and have signed all the pages in confirmation thereof.
4. I/We hereby declare that I/We have downloaded the Bid document from Jaipur Metro Rail Corporation Ltd. website sppp.rajasthan.gov.in and printed the same.
5. I/we have verified the contents of the printed document from the website and there is no addition, on deletion or no alteration to the contents of the Bid document in case of any discrepancy noticed at the stage i.e.; evaluation of Bids, execution of work or final payment of the contract, the master copy available with the JMRC administration shall be final and binding upon me/us.
6. I/ we declare and certify that I/We have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
7. I/we also understand that my/our offer will be evaluated based on the documents/ credentials submitted along with the offer and same shall be binding upon me/us.
8. I/ we certify that I/ we are not blacklisted by Central Government, any State Government or any Government agency or Public sector undertaking (PSU) at the time of submission of bid.
9. I/we declare that the information and documents submitted along with the Bid by me/us are correct and I/we are fully responsible for the correctness of the information and documents submitted by us.
10. I/we understand that any of the certificates regarding eligibility criteria submitted by us are found to be forged/false or incorrect at any time during process for evaluation of Bids, it shall lead to forfeiture of Bid EMD besides suspending of business for one year. Further, I /we (insert name of the Bidder) **.....and all my/our constituents understand that my/our offer shall be summarily rejected.
11. I/we also understand that if any of the certificates submitted by us are found to be false/forged or incorrect at any time the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD and Performance guarantee besides any other action provided in the contract.

DEPONENT



SEAL AND SIGNATURE OF THE BIDDER
VERIFICATION

12. I/we above named Bidder do hereby solemnly affirm and verify that the contents of my above affidavit are true and correct. Nothing has been concealed and no part of it is false.

DEPONENT

SEAL AND SIGNATURE OF THE BIDDER

Place:

Date:

****The contents in italics are only for guidance purpose. Details as appropriate are to be fill in suitably by Bidder**

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4.8 FORM T-I GENERAL INFORMATION AND JOINT VENTURE DATA

Instruction to Bidders:

- I. Attach an attested photocopy of Certificate of Registration and ownership as well as of Constitution and legal status.
- II. In case of Joint Venture / Consortium, attach an attested photocopy of Agreement indicating inter alia distribution of responsibilities among the members / constituents.

- 1 Bidder Company details (in case of consortium, details of Lead Partner)
 - (a) Name of Bidder Company:
 - (b) Address of the corporate headquarters and its branch office(s), if any, in India:
 - (c) Date of incorporation and/ or commencement of business:
- 2 Particulars of the Authorised Signatory of the Applicant:
 - (a) Name:
 - (b) Designation:
 - (c) Address:
 - (d) Phone Number:
 - (e) Fax Number:
- 3 PAN Number (attach photocopy):
- 4 GST registration no. (attach copy of the registration certificate):
- 5 PF and ESI compliance
 - a. PF registration no.:
 - b. ESI registration no.:
 - c. Code no. as per ESI Act 1948.
- 6 Bank Account Details (for purpose of receiving payment from JMRC) :
 - a. Name of the Account Holder:
 - b. Name of the Bank:
 - c. Branch Address:
 - d. 9-digit MICR Code:
 - e. Account type (SB, Current, Cash Credit A/c, etc.):
- 7 Valid ISO 9001 certificate enclosed
(Yes/No)
- 8 Valid ISO 14001 certificate enclosed
(Yes/No)
- 9 Valid OHSAS 18001 certificate enclosed
(Yes/No)
- 10 In the case of a consortium:
 - a. Names of participating members / constituents
(a)

(b)

(c)

- b. Address, telephone, Tele-fax and email of each members / constituent.

Registered Office

Office for correspondence

(a) _____

(b) _____

(c) _____

- c. Distribution of responsibilities among partners / constituents.
(Among other details, specify the sub-items of works for which each of the partners / constituents would be responsible).
(* Tentative format)

| S. No. | Name of Partner | Share of Responsibilities |
|--------|-----------------|---------------------------|
| | | |
| | | |
| | | |

- d. Date and place of joint Venture/ Consortium Agreement.
- e. Names and Addresses of Bankers to the Joint Venture/ Consortium
- f. Names and Addresses of Associated Companies to be involved in the Project and whether Parent / subsidiary/ others.
- g. If the company is subsidiary, what involvement, if any, will the Parent Company have in the Project?

**4.9 FORM T-II EXPERIENCE RECORD**

- (a) Total number of years of experience in similar works (As per Key Details of NIB).
 (b) Details of experience in similar works for last five years.

| S.No. (1) | Date of start of work (2) | Date of completion of work (including time extension) (3) | Period of work execution / ATC (4) | Details of work handled (5) | Total Cost of work in Rs. (6) | Remarks (7) |
|--------------|------------------------------------|---|--|-----------------------------------|--|----------------|
| | | | | | | |

Notes:

- I. Details shall be submitted as per above Performa.
- II. The details of work including the cost of the work and date of completion etc. should be supported by notarized/attested and self-certified copy of each of the work Completion certificates issued by
 - a. An officer not below the rank of Executive Engineer or equivalent in case of work done for a Central/State Govt. Department and corresponding PSU's.
 - b. A chartered accountant under his seal and signature in case of work done for private entities.
- III. Additional pages may be attached if required. All the pages must be signed by the authorized signatory of the Bidder.



4.10 FORM T-III RESOURCES PROPOSED FOR THE WORK – PERSONNEL (OPERATION AND HOUSE KEEPING OF GUEST HOUSE AT MANSAROVAR DEPOT

| Sr. No. | Services | Min. No. of Personnel required In Bid for Operation and House Keeping of Guest House at Mansarovar Depot | Educational qualification | Experience |
|---------|---|---|--|--|
| 1 | Care Taker/Receptionist (3 shift Morning+Evening+Night) (Highly Skilled) | 03 | Sr. Secondary (12 th) Pass. | Minimum 01 years of experience in Hospitality industry. |
| 2 | Cook/Chef (2 shift Morning+Evening) (Highly Skilled) | 02 | 8th Pass | Minimum 01 years of experience in Hotel industry for cooking. |
| | Housekeeping cum Gardner Staff (2 shift Morning+Evening) (Semi skilled) | 02 | 8th Pass | |

Note:

- This is a contract for services only.
- No Deviation in the Deployment of min. no. of personnel for care take, cook/chef and Housekeeping cum Gardner shall be acceptable. If any Bidder proposes deviation in the Bid, such Bid shall not be considered and shall be rejected.
- In order to achieve a very high standard of operation & Housekeeping, if required, more no. of personnel than the min. no. of personnel as mentioned above can be deployed. However, the Deployment of personnel shall never be less than the min. no. of personnel to be deployed as mentioned above.
- The Min. no. of personnel as mentioned above are required to be deployed on a daily basis in various shifts of the day as specified in this Bid.
- Any Personnel required to be deployed for taking care of Leave Reserve & Rest givers etc. have to be additionally provided by the contractor as per the statutory norms or rules etc. as applicable.
- Before starting of work, bidder should submit the CV/Experience certificate/Educational certificate of labour to be deployed to Employer. After approval from employer, the labor can be deployed. During execution of contract, if there is any replacement of labor, same may be approved by employer.



4.11 FORM T-IV RESOURCES PROPOSED FOR THE WORKS - MACHINERY & EQUIPMENTS

- (a) Bidder may list out the requirements of different types of Machinery and Equipment for completion of the work and furnish details relating to them in the Performa given below.
- (b) If the number of units available of any particular type of equipment is less than the requirement, the Bidder should indicate how he proposes to meet the shortfall.

| S. No. | Type of Equipment required for the work | Make/Model | Min. Equipment required for the work | Details of equipment proposed by Bidder | | | Remarks if any |
|--------|---|---|--------------------------------------|---|------|-------|--|
| | | | | Quantity | Make | Model | |
| 1 | Portable type Single Disc Mini Scrubber | M/s. Johnson diversy, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 | | | | Whether contractor is having the capacity to keep the equipment in good fettle. If yes, give details of the maintenance system i.e. In house or through External agencies. |
| 2 | Glass cleaning tools kit | M/s. Johnson diversy, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 | | | | |
| 3 | Aluminum Ladder 4 feet | - | 1 | | | | |
| 4 | Two bucket trolley system | - | 1 | | | | |
| 5 | Wet & Dry vacuum cleaner | M/s. Johnson diversy, M/s. Karcher, M/s. Man Machine, M/s. Root or similar. | 1 | | | | |

Note:

- The quantities shown above are the minimum required for the work. No Deviation from the minimum quantity as mentioned above shall be acceptable.
- Contractor shall use **new machine of same make and model** as specified in above table. However contractor can also propose and use the equivalent machine/higher model of make "Man Machine/Karcher/Johnson Diversy//Roots or similar" only with approval of JMRC.

**4.12 FORM T-V FINANCIAL DATA**

A. Total value of work done during the period 2021-22 to 2023-24 (For each member in case of Joint Venture/Consortium) (In Lakh of INR)

| S.No. | Description | Year 2021-22 | Year 2022-23 | Year 2023-24 |
|-------|--------------------------|--------------|--------------|--------------|
| (1) | (2) | (3) | (4) | (5) |
| 1. | Total value of work done | | | |

Note:

Attach the following:

(In case of consortium/ joint venture enclose the following documents of all partners)

i. Attested copies of the financial statements of the last three financial years, duly certified by Chartered Accountant. (Profit and loss statement, Net sales etc.).

ii. Income Tax Return for last three years.

**B. List of all Ongoing Contracts**

| Name of the applicant (constituent member in case of Group) | Total number of works in hand | Number of contracts of each type | Number for which applicant went in for | | Number of contracts in which date of completion given in the original has already burst | Total value of balance works yet to be done in Rupee equivalent as on 31/03/2024 | | |
|---|-------------------------------|----------------------------------|--|------------|---|--|--------------|--------------|
| | | | Arbitration | Litigation | | Year 2021-22 | Year 2022-23 | Year 2023-24 |
| | | | | | | | | |

4.12.1 Applicant (each member of the group) should provide information on their current commitments or all contracts that have been awarded or for which a letter of intent or acceptance has been received or for contracts approaching completion but for which a completion certificate is yet to be issued.

4.12.2 This figure should also include the year-wise break-up of part value of works to be executed in the two years period even if completion of such works spills over beyond this two years period.

**4.13 Deleted****4.14 FORM T VII INDEMNITY**

(To be filled by Contractor)

We, M/s hereby agree and undertake that we have understood all the safety rules and procedures and all staff working on behalf of M/s will abide by all safety rules and procedures. We declare that we M/s will be responsible for any safety violations/ accident etc. JMRC will not be responsible in case of any accident / incident and will not compensate financially or otherwise.

We hereby declare to be bond to indemnify JMRC in case of any loss For M/s through authorized representative Mr. S/O resident of presently working as in

Name of Indemnifier-----
Signature of Indemnifier

Stamp/Seal of the Indemnifier /Contractor



4.15 Annexure- A: OBLIGATION / COMPLIANCE TO BE ENSURED BY THE CONTRACTOR

| S.No. | Items | Compliance of Contractor (To be filled by Contractor) | |
|-------|---|--|----|
| | | YES | NO |
| 1 | License for employing contract labour | | |
| 2 | Compliance of Minimum wages Act by Payment of wage on 7 th of every month in the presence of nominated representative of employer or Bank Payment. | | |
| 3 | Compliance of provisions of ESI, PF and Workmen compensation Act | | |
| 4 | To ensure treatment in case of accident / injuries suffered in performance of work including wages and compensation under WC Act. | | |
| 5 | Send Accident report to Regional Labour Commissioner (RLC). | | |
| 6 | Observance of working hours, weekly rest and overtime payment as per section 28 of BOCW Act. | | |

Note: Filling 'NO' in any of the above items by contractor will leads to Non eligibility for contractor in further Bidding process.

It is very clearly stated by JMRC that this is only an indicative format. The Contractor shall abide by all the applicable laws in force and exclusive liable for consequences of non compliance.

[The above annexure shall be submitted on firm letterhead]

Signature with Seal of Contractor/Proprietor

10/1

**4.16 Annexure B: Deleted****4.17 Annexure C: GRIEVANCE REDRESSAL DURING PROCUREMENT PROCESS**

The designation and address of the First Appellate Authority is ED (RS)
JAIPUR METRO RAIL CORPORATION, JAIPUR.

The designation and address of the Second Appellate Authority is Dir(O&S), JAIPUR
METRO RAIL CORPORATION, JAIPUR.

(1) Filing an appeal

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the Procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued there under, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a Procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

- (2) The officer to whom an appeal is filed under Para (1) shall deal with the appeal as expeditiously as possible and shall endeavour to dispose it of within thirty days from the date of the appeal.
- (3) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity is aggrieved by the order passed by the First Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(4) Appeal not to be in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:-

- (a) determination of need of procurement;
- (b) provisions limiting participation of Bidders in the Bid process;
- (c) the decision of whether or not to enter into negotiations;
- (d) cancellation of a procurement process;
- (e) Applicability of the provisions of confidentiality.

(4) Form of Appeal

- (a) An appeal under para (1) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.
- (b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
- (c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or authorized



representative.

(5) Fee for filing appeal

- (a) Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
- (b) The fee shall be paid in the form of bank demand draft or banker's cheque of a Scheduled Bank in India payable in the name of Appellate Authority concerned.

(6) Procedure for disposal of appeal

- (a) The First Appellate Authority or Second Appellate Authority, as the case may be, upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.
- (b) On the date fixed for hearing, the First Appellate Authority or Second Appellate Authority, as the case may be, shall,-
 - (i) Hear all the parties to appeal present before him; and
 - (ii) Peruse or inspect documents, relevant records or copies thereof relating to the matter.
- (c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.
- (d) The order passed under sub-clause (c) above shall also be placed on the State Public Procurement Portal.



4.18 ANNEXURE D: CHECKLIST OF DOCUMENTS TO BE SUBMITTED WITH THE BID

| Sl. No | Document | No. of sets to be submitted | Attached at Page No. (To be filled by Contractor) |
|--------|---|-----------------------------|---|
| | BID PACKAGE COMPRISING OF: | | |
| 1 | Obligation / Compliance to be insured by Contractor (Annexure-"A" 4.15) | One in Original | |
| 2 | Bid security, cost of bid and Bid processing Fee submitted | One in Original | Copy enclosed (Yes / NO) |
| 3 | Power of attorney for individuals signing on behalf of Company/Firm | One in Original | |
| 4 | Audited Balance sheets with Profit & Loss accounts for last three years | Attested copy | |
| 5 | Income Tax Return for last three years. | Attested copy | |
| 6 | GST registration and clearance certificate | Attested copy | |
| 7 | PF registration Certificate | Attested copy | |
| 8 | ESI registration certificate | Attested copy | |
| 9 | Bid documents (i.e. NIB, ITT, SCC, Technical Specification, GCC, BOQ) | One in Original | |
| 10 | Statement of deviations from Bid Documents (Form C) | One in Original | |
| 11 | General information on the Bidder shall be furnished in Form T-I | One in Original | |
| 12 | Resources proposed for the work- Personnel with qualification of each key staff member (Form T-III) | One in Original | |
| 13 | Resources proposed for the work-Machinery & Equipment (Form T-IV). | One in Original | |
| 14 | Financial Data (Form T-V) | One in Original | |
| 15 | Form of Bid and Appendix thereof (Form A) | One in Original | |
| 16 | Indemnity by contractor (Form T-VII) | One in Original | |
| 17 | ISO9001, ISO14001 and OHSAS 18001 certificate | Attested copy | |
| 18 | Landline/telephone/mobile bill copy of registration certificate of office in Jaipur/Rent Agreement/Lease Agreement/Electricity Bill/Water Bill (current) etc. in the name of Bidder firm. | Attested copy | |

5 ANNEXURE E: FINANCIAL BID (BILL OF QUANTITIES)

The following format is to be filled and submitted online by the Bidder.
IMPORTANT: The tables as reproduced below are for reference only and the same are not to be submitted in hard form

5.1.1 Format of Bill of Quantities (specimen copy) (To be filled online only)

Financial Bid to be submitted online on Rajasthan E-Proc Portal)

Validate Print Help **im Wise BoQ**

Tender Inviting Authority: General Manager (Rolling Stock)

Name of Work: Operation and House Keeping of Guest House at Mansarovar Depot

Contract No: JMRC/O&S/RS/2023-24/NIB/029

| | | | | | | | | |
|--|---|----------|-----------|--|----------------------------|--|---|-----------------------|
| Name of the Bidder/ Bidding Firm / Company : | | | | | | | | |
| SCHEDULE of Works | | | | | | | | |
| (This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only) | | | | | | | | |
| Price Schedule:- | | | | | | | | |
| 1. Before filling the rates, the bidders are advised to refer to scope of work as given at clause 3.3 of bid document. | | | | | | | | |
| 2. Before bidding, the bidders are also advised to refer to the machinery and consumables requirement as given in clause 3.16 of bid document for the purpose of estimating their cost. | | | | | | | | |
| 3. Bidder shall quote the rate inclusive of all expenses i.e. labour, material, Machinery, transportation, taxes on chemicals, statutory contribution i.e. PF, ESI & wages etc. but excluding GST. All amounts are to be filled in Indian Rupees only. Applicable GST payment for housekeeping services will be paid extra on actual basis as applicable at the time of billing. | | | | | | | | |
| 4. Applicable GST on housekeeping services will be paid extra on actual basis as applicable at the time of billing. | | | | | | | | |
| 5. All amounts are to be filled in INR only | | | | | | | | |
| 6. Fill applicable GST rate without %age sign . | | | | | | | | |
| NUMBER # | TEXT # | NUMBER # | TEXT # | NUMBER # | NUMBER | NUMBER # | NUMBER # | TEXT # |
| Sl. No. | Item Description | Quantity | Units | BASIC RATE In Figures To be entered by the Bidder in Rs. P | GST Rate Applicable (%age) | TOTAL AMOUNT Without Taxes col (13) = (4) x (7) in Rs. P | TOTAL AMOUNT With Taxes col (14) = sum of col (9) & (13) in Rs. P | TOTAL AMOUNT In Words |
| 1 | 2 | 4 | 5 | 7 | 9 | 13 | 14 | 15 |
| 1.01 | Schedule of operation and Housekeeping of Guest House | 730.00 | Every Day | | | 0.00 | 0.00 | INR Zero Only |
| Total in Figures | | | | | | 0.00 | 0.00 | INR Zero Only |
| Quoted Rate in Words | INR Zero Only | | | | | | | |