

NOTICE INVITING BID (NIB)

NIB No. JMRC/O&S/OP/SURVEY/2025-26/NIB/04/R-1

Date: -08-2025

1. GENERAL

- 1.1. Jaipur Metro Rail Corporation Ltd. (JMRC) invites online bids by Open competitive bidding process (Single stage two envelope method) for Customer Satisfaction and Performance Survey along with Phase-1 : Mansarovar to Badi chaupar Metro Stations (11 Metro stations) corridor within the 1.5 Kilo-Meter Radius.
- 1.2. The complete bid document can be downloaded from the e-procurement website <https://www.eproc.rajasthan.gov.in> and interested bidders will have to submit their offer in electronic formats both for technical and financial proposal on this website through with their digital signatures. The complete bid document can also be seen on Corporation's website www.transport.rajasthan.gov.in/jmrc and state public procurement portal i.e., www.sppp.rajasthan.gov.in
- 1.3. Bidders who wish to participate in this bidding process must register on <https://eproc.rajasthan.gov.in>. To participate in online tenders, as per Information Technology Act 2000, Bidders will have to obtain Digital Signature Certificate (DSC) from any agency approved by Controller of Certifying Authorities (CCA). Bidders who already have a Valid Digital Signature Certificate need not to obtain a new Digital Signature Certificate. This DSC will be used to sign the bids submitted online by the bidder. Unsigned bids will not be entertained and will be rejected outright.
- 1.4. Please note that a pre-bid meeting of prospective bidders is scheduled as per the details specified below. The objective of this meeting is to address the queries of the prospective bidders related to the Work/ Bidding document.
- 1.5. The key details of the NIB are as follows:

a.	Name of Work	:	Bid for Customer Satisfaction and Performance Survey along with Phase-1A: Mansarovar to Badi Chaupar Metro Stations (11 Metro stations) corridor within the 1.5 Kilo-Meter Radius. NIB No: JMRC/O&S/OP/SURVEY/2025-26/NIB/04/R-1
b.	Estimated Cost of Work (Including GST @18%)	:	Rs. 8,41,302/-
c.	Bid Security Amount (by Demand Draft / Bankers Cheque, payable in favour of Jaipur Metro Rail Corporation. Ltd.).	:	Rs. 16,826 /- (2% of the Estimated Cost)
d.	Cost of Bid form (Non-refundable)	:	Rs. 1180/- (Rs.1000/- Bid Cost + 18% GST) by Demand Draft / Bankers Cheque, payable in favour of Jaipur Metro Rail Corporation. Ltd.
e.	E - Tender Processing Fee (Non - Refundable)	:	Rs. 500/- (Rs. Five Hundred only) By Demand Draft / Bankers Cheque, payable in favour of MD, RISL Jaipur.
f.	Online Bid Document availability period	:	From Date: 26/08/2025 , Time: 17:00 hrs. To Date: 15/09/2025 , Time: 15:00 hrs.
g.	Date and time of Pre Bid Meeting	:	Date: 01/09/2025 , Time: 11:30 hrs.
h.	Authority and place for Pre-bid Meeting, seeking clarifications etc.	:	O/o Manager (Operations), Room No. 417, Admin Building, Mansarovar Depot, Bhriгу Path, Mansarovar, Jaipur-302020
i.	Last date for receiving queries/ clarifications	:	Date: 01/09/2025 , Time: 17:30 hrs.
j.	Uploading of Remarks of Metro Administration to the Issues raised	:	Date: 03/09/2025 , Time: 11:30 hrs.

	in Pre bid conference	
k.	Online Bid Document submission period	Date: 03/09/2025 , Time:17:30 hrs. to Date: 15/09/2025 , Time:15:30 hrs.
l.	Venue and Last Date and Time of physical submission of Cost of Bid Form, Bid Security and Processing Fee*	O/o Manager (Operations), Room No. 417, Admin Building, Mansarovar Depot, Bhriagu Path, Mansarovar, Jaipur-302020
m.	Date, Time & place of opening of Online Technical Bid	Date: 15/09/2025 , Time: 15:30 hrs. O/o. Manager (Operations), Room No. 417, Admin Building, Mansarovar Depot, Bhriagu Path, Mansarovar, Jaipur-302020
n.	Date, Time & place of opening of online Financial Bid	: Will be intimated later to technically qualified bidders through e-mail/phone /eproc website
o.	Validity of Bid	: 90 days from the last date of submission of bid.
p.	Stipulated date of Commencement of work	: Within seven days from the date of issue of "Letter of Commencement or as mentioned in the LOA".
q.	Period of Completion of work	: 90 days from the date of commencement.
r.	Performance Security	: 5% of the Contract Price by Demand Draft / Bankers Cheque, payable in favour of Jaipur Metro Rail Corporation. Ltd.

Note: -

1. This bid document govern with Rajasthan Transparency in Public Procurement Act, 2012.
2. All pages of the bid shall be signed by the bidder or a person duly authorized to sign on behalf of the bidder.
3. Corrigendum, Addendums and subsequent clarifications on bid terms, if any, can be downloaded from the website www.transport.rajasthan.gov.in/jmrc, or state procurement portal i.e., <http://sppp.rajasthan.gov.in> or <https://eproc.rajasthan.gov.in>. All the information, intimation and updates regarding this tender shall be published on given websites only. Keep visiting these websites for any subsequent clarifications & modifications.
4. Physical submission of bid is not allowed.
5. JMRC will not be responsible for any delay in submission of bid due to any reason.
6. In case complete GCC & bid documents duly signed by the bidding has been uploaded and some pages not readable properly due to the inclusive one or another which does not affect the price bid of the tender, can be demanded during technical evaluation by JMRC.

* These original Instruments should be submitted with forwarding letter clearly marking the NIB No. and Name of Work for which these instruments are being submitted. Physical submission of these instruments is to be made by the authorised representative of the bidder at the designated office (as per column above). Submission of these instruments through Dak/Courier etc. shall not be accepted and no correspondence shall be entertained by the JMRC.

If bidder fails to submit the original instruments in the desired formats and amount by the stipulated date and time then its Technical and Financial Bids shall not be opened and it shall be **summarily rejected**.

If scanned copy of any or all of these instruments (i.e. Cost of Bid Form, Processing Fee and Bid Security) Submitted with Technical Bid does not match with the original instruments submitted by the firm then Technical and Financial Bids Submitted by the firm shall be **liable for rejection**.

7. Bidder must quote for all the items mentioned in the BOQ (Bill of Quantities). In case, a bidder does not quote for any rate of any item, the bid shall be summarily rejected.
8. If the date of opening is declared holiday, then Bids will be opened on next working day.

