



JAIPUR METRO

**JAIPUR METRO RAIL CORPORATION LIMITED**

**Directorate of Operations & Systems**

Office of General Manager (Rolling Stock)

D01, Workshop Building, Metro Train Depot, Bhriku Path, Mansarovar, Jaipur-302020

E-mail – [gms@jaipurmetrorail.in](mailto:gms@jaipurmetrorail.in)



**No. JMRC/O&S/DCOS/RS/F(44)**

**Dated: \_\_\_\_\_.\_\_\_\_.2026**

To,

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Contact No.:

Email Id:

**Request for Quotation**  
(Under Rule-24 of RTPPR)

**Sub: RFQ for "Comprehensive Annual Maintenance Contract for RO Water Purification System".**

Sealed Quotations are invited for "Comprehensive Annual Maintenance Contract for RO Water Purification Systems" installed at Mansarovar Depot as per scope of work, special terms and conditions mentioned in Annexure -A and as per specification mentioned in BOQ (Annexure-B).

Signed, stamped and sealed offers should reach in the **Office of Manager RS/PC, Room no. D-26, DCOS building, Metro Train Depot, Mansarovar, Jaipur 302020**, Cont.No.7728895711 **by 10 . 03 .2026 at 14:00 Hours positively.**

Offers received after due date and time will not be entertained.

Quotations will be opened on 10.03.2026 at 14:30 hrs.

**General Manager/Rolling Stock**

Encl:-

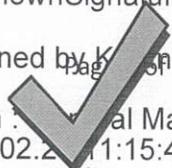
- I. Special terms and Conditions (Annexure-A)
- II. BOQ(Annexure-B)

**Signature of Firm's representative  
(With seal of firm)**

Validity unknown Signature valid

Digitally signed by **Kishan Singh Meena**  
Designation: **General Manager**  
Date: 2026.02.27 11:15:48 IST  
Reason: Approved

RajKaj Ref No.:  
20619172  
eSign 1.0



## Annexure -A

### 1. SCOPE OF WORK AND SITE CONDITIONS

- 1.1 The scope of work includes checking the performance of RO System and submitting a report after every visit.  
**Scope of work include:** unit check-up and general cleaning, chemical cleaning of cartridge, if required, replacement of membrane, as per the complaint during the AMC Period.
- 1.2 In case of any complaint/ breakdown/fault in any equipment, the firm/bidder has to attend the fault within 48 hours of reporting on phone/FAX/ Email/SMS etc. failing which will invite a penalty as follows:
- Attending to complaint between 48 hours — 5 days of intimation- Rs. 50/- per day
  - Attending to complaint between 5 days to 10 days of intimation- Rs. 100/- per day
  - Attending to complaint beyond 10 days - Rs. 150/- per day
- 1.3 The AMC is for preventive as well as for break down maintenance and includes repair and replacement of the following parts free of charge during the AMC Period:-
- All kinds of Filters
  - Pre-Carbon filter
  - Post-Carbon filter
  - PP filter
  - Send filter
  - Membrane
  - Pump with motor
  - SMPS
  - Low pressure switch
  - Over flow switch
  - Pipes(All types)
  - SV(Solenoid Valve)
- 1.4 Free replacement of consumables such as all kinds of Filters, membranes etc. are mandatory at least one time in a year. Contractor are therefore submit one set of all kind of filters, membrane etc. every year to the JMRC custody store, which will be issued by custody store to the contractor for repair of Water purifiers during AMC.
- 1.5 AMC period includes repair of the all electrical and mechanical parts provided for the RO Plants including replacement of parts and rewinding as and when required.

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- 1.6 The contractor shall maintain TDS level of output of Water purifiers below 75 PPM.

## **2. TERMS AND CONDITIONS OF THE CONTRACT**

- 2.1 The Bidder shall submit RFQ in a sealed envelope containing all necessary documents such as GST registration certificate with duly signed quotation. Bidder name, Bid no, due date & time should be also be mentioned on the sealed offer.
- 2.2 The JMRC reserves the right to accept or reject any or all quotations without assigning any reason.
- 2.3 The rates to be quoted for the period of two year of AMC at respective columns as specified in BOQ (Annexure 'B').
- 2.4 Quarterly visits are mandatory during the contract period of two years and additional visit as and when required, due to complaint in R.O. system.
- 2.5 **Payment Terms:**
- No payment in advance shall be considered. Payment will be made on quarterly basis after satisfactory services report by the JMRC nominated staff. No extra charges will be paid for attending the complaint.
  - All remittance charges will be borne by the supplier/ Contractor.
  - Bills, correct in all respect, shall be submitted in the favour of JMRC, Jaipur with bank details in duplicate along with the acceptance certificate and relevant documents, if any, for arranging payment.
- 2.6 The repair of equipment should be done as per schedule failing which JMRC reserves the right to get any other authorized party to service the machine and the cost if any in such cases will be recovered from firm.
- 2.7 Bidders are requested to quote their most competitive rate in "Bill of Quantities" given at Annexure "B".
- 2.8 The rates quoted shall be For JMRC office, Mansarovar Metro Depot, Jaipur-302020, inclusive of all expenses i.e. all taxes, and transportation charges, free services and replacement of all components. etc as and when required to maintain the quality of drinking water. no other charges shall be paid by JMRC. GST will be paid at rate applicable at the time of billing.
- 2.9 No bidder shall be allowed to revise its original price.
- 2.10 The validity of the quotation should be 90 days from the last date of the submission.
- 2.11 Before quoting the rate, bidder may visit the site of JMRC Mansarover depot to judge the conditions.
- 2.12 The RFQs/offers shall not be added any conditions by bidders. In case, conditions are included in the quotation, the same may not be taken into consideration. The offers in such cases are liable to be rejected. Clarification, if any, shall be obtained in writing from the RFQ inviting authority before submission of the quotation.
- 2.13 Incomplete and unsigned quotations are liable to be rejected.
- 2.14 At the end of the period of AMC, all machines under AMC will be handed over

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as functional machine.

- 2.15 The GST Certificate of the firm should be enclosed with the RFQ document, failing which RFQ will be summarily rejected.
- 2.16 The contractor has to maintain a register for the periodical inspections, which have to be signed by representative of the JMRC. The contractor should depute only qualified/experienced technicians for carrying out the preventive maintenance work.
- 2.17 The AMC shall be for two years and the JMRC reserves the right to enter into AMC for another one year on the same terms and conditions depending on the services rendered by the bidder and mutual consent of the firm.
- 2.18 The offer to be addressed to GM(Rolling Stock), JMRC, Admin Building, Metro Maintenance Depot, Bhriгу Path, Mansarovar, Jaipur-302020, Mob No: 7728895711, [dcos.mnsd@gmail.com](mailto:dcos.mnsd@gmail.com)
- 2.19 The AMC shall be in force for the period of **two years** from the date as mentioned in the letter of award.
- 2.20 **Inspection Authority:** By JMRC representative.
- 2.21 Consignee: JE/RS/CS, Mansarovar Train maintenance Depot, Jaipur-Rajasthan. Cont. no. 07728895713.
- 2.22 The offer shall be unconditional and duly signed; Conditional offer will be summarily rejected.
- 2.23 If national holiday is being declared on RFQ due date, then RFQ will be opened on next suitable working day.
- 2.24 All rights related to bidding process are reserved with JMRC.
- 2.25 No bids will be received/ accepted after the expiry of the prescribed date and time for submission of the bids. Postal delay or loss of RFQ submission in transit will not be the responsibility of Jaipur metro rail corporation.

**DETAILS OF RO WATER PURIFICATION SYSTEM**

<b>S.No.</b>	<b>Description</b>	<b>Make</b>	<b>Quantity</b>	<b>Location</b>	<b>Remarks</b>
1.	Reverse Osmosis Plant 50 LPH	Hi-Tech	02 nos.	Train maintenance workshop & canteen	09 year old
2.	Reverse Osmosis Plant 50 LPH	Aquasafe	01 nos.	Train maintenance workshop	02 year old

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**Annexure-B**

**Bill of Quantity (BOQ)**

**GST No. - \_\_\_\_\_**

Comprehensive Annual Maintenance Contract (CAMC) for Two Years for RO Water Purification System/ Water Purifier installed at Mansarovar Depot.

<b>S. No</b>	<b>Description</b>	<b>Quantity (A)</b>	<b>Unit Rate with GST per annum in figure(B)</b>	<b>Total Amount with GST for One year (C=AXB)</b>	<b>Total Amount with GST for Two years (D=2XC)</b>
1.	Reverse Osmosis Plant 50 LPH-Hi-Tech/Aquasafe make 50 LPH Capacity	03 No			
<b>Total Amount in Words (With GST):</b>					
_____					
_____					

Note:

- (i) The rates quoted shall be For JMRC office, Mansarovar Metro Depot, Jaipur-302020, inclusive of all expenses i.e. all taxes, and transportation charges, free services and replacement of all components. etc; no other charges shall be paid by JMRC.GST will be paid at rate applicable at the time of billing.
- (ii) Bidders are advised to visit the site before quoting the rates.

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