



JAIPUR METRO

Jaipur Metro Rail Corporation Ltd.

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RFP.No. F.1(29)/JMRC/DCA/IT/RFP LAPTOPS/2014-15/4330 Date:28.11.2014

CORRIGENDUM

To,

All Prospective Bidders

Sub.: Clarification/Modification to RFP for Supply of Laptops & Associated Softwares & Maintenance Thereof in response to Pre-Bid meeting held on 24.11.2014.

Ref: RFP No. F.1(29)/JMRC/DCA/IT/RFP LAPTOPS/2014-15/8 dated 14.11.2014 for Supply of Laptops & Associated Software & Maintenance Thereof

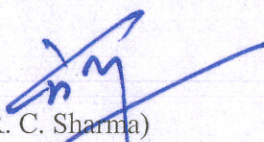
This is in the reference to the queries raised and suggestions given by the firms during Pre-Bid meeting held on 24.11.2014 and subsequent e-mails/letters received in JMRC from the prospective bidders. Accordingly following Clarifications are issued / modifications are made in RFP for Supply of Laptops & Associated Softwares & Maintenance Thereof.

S. No.	Clarification Sought / Suggested Clause/ Terms	RFP Clause/ Annexure	Clarifications/ Modification/ Remarks
1.	Eligibility Criteria-Turn Over: Annual Turnover for Partner must be Rs. 20 Crore (Twenty Crore Only), So that only good partner with Proper infrastructure should come and provide great after sales support.	Clause 3.2 (2), Page No. 9	Regretted- No change in the requirement.
2.	Eligibility Criteria-Certification: Certificate must be ISO 20000 for bidder after sales support infrastructure	Clause 3.2, (4), Page No. 9	The referred clause (Column: Specific Requirement) is amended as, "The bidder should be ISO 9001-2008 or ISO 20000 certified for after sales support /services."
3.	Bid Security (EMD): Rather than different EMD Amount, it should be consolidated Amount of Rs.25,400 to get at least three bidder otherwise	Clause 3.5 (i), Page No. 11	Regretted- No change in the requirement. The bidder can give separate EMDs for one or both of the packages OR consolidated EMDs for

	chances that we will not get three bidder in any particular package.		both the packages.
4.	Evaluation of BID documents: Evaluation should be consolidated rather than package wise to give best price and after sales support will be streamlined otherwise it will create confusion who had supplied the particular package and after sales support.	Clause 3.7 (v), Page No. 13	Regretted- No change in the requirement. It is a Two package RFP & each Package shall be separately evaluated. Bidders are free to bid for any or both the packages.
5.	Payment Terms & Schedule- • Industry Standard is 90% on delivery, 10 % on installation. • 90% of Total PO cost after receipt of respective Lot and 10% of Total PO cost after installation to the satisfaction of the user. • For satisfactory performance during warranty period the 5% security in the form of BG shall be deposit at the time of agreement. • Current specification will discourage bidder to participate as for total bid value of twelve lakh, we have to deposit 11% BG to claim 100% Payment which doesn't really make sense.	Clause 4.14 (a) Page No. 19	Suggestion Agreed- The payment conditions are amended as under: 1. 90% payment of total PO cost of respective Lot shall be on receipt of supplies in JMRC stores and taken over by JMRC after post-delivery inspection. 2. 10% payment of total PO cost of respective Lot after Installation to the satisfaction of the user(s). The table under clause 4.14 (a) of the RFP is modified to that extent.
6.	Payment Terms & Schedule- Request you not to deduct taxes (VAT, income tax, etc.) as refund process is very late from I.T. Deptt	Clause 4.14 (g) Page No. 20	Regretted- No change in the requirement.
7.	Liquidated Damages- 0.5% Per week for delayed delivery, maximum 5%	Clause 4.15 (a), Page No. 21	Regretted- No change in the requirement.
8.	Annexure-II, FORM-II- • ISO 9001-2008 or ISO 20000 certificate for after	Annexure-II, Point No. 17 (d),	Suggestion Agreed- Existing sentence at Point No. 17 (d) of

	sales services. • Request you to change it to ISO 9001-2008 or 20000 certificates for after sales services.	Page No. 27	Annexure-II is amended as "ISO 9001-2008 or ISO 20000 certificate".
9.	Annexure-VII,OEM Authorization Form - • Counter Guarantee for three years on Battery must be added. • Request you to change it to 'We undertake to provide Comprehensive OEM warranty for the offered hardware/software including battery for the period mentioned above.'	Annexure-VII, Point No. (2) Page No. 37	Suggestion Agreed- Point No. 2 of Annexure-VII is modified as under- 2) We undertake to provide Comprehensive OEM Warranty for the offered hardware (including battery) / Software for the period mentioned above.

These Clarifications/ Modifications will be the integral part of the RFP document issued by JMRC No. F.1(29)/ JMRC/DCA/IT/RFP LAPTOPS/2014-15/8 Dated: 14.11.2014 for SUPPLY OF LAPTOPS AND ASSOCIATED SOFTWARES & MAINTENANCE THEREOF. The bidders shall submit a signed copy of these clarifications in the Technical Bid envelope.



(R. C. Sharma)

Executive Director (Corporate Affairs)
Jaipur Metro Rail Corporation, Jaipur