



JAIPUR METRO

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F.1(18)JMRC/DCA/IT/ILL-MANSAROVAR/2013-14/4862

Dated:19.12.2014

CLARIFICATION

To,
 All Prospective Bidders

Sub.: Clarification/Modification to Limited Bidding for provision of Internet Lease Line at Mansarovar Depot of Jaipur Metro Rail Corporation (JMRC) dated 10.12.2014.

Ref.: Limited Bidding No. F.1 (18)JMRC/DCA/IT/ILL-MANSAROVAR/2013-14/4545 dated 10.12.2014 for provision of **Internet Lease Line at Mansarovar Depot of Jaipur Metro Rail Corporation (JMRC).**

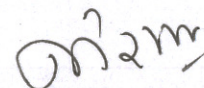
This is in reference to the queries received through e-mail from one of the service provider (prospective bidder). Accordingly following Clarifications are issued:

S. No	Page No.	Clause No.	Clause Description	Queries	Clarification/Modification
1	1		For redundancy purpose, JMRC needs 2 Mbps Leased Line at Mansarovar	How is JMRC planning to create redundancy between BSNL and other ISP link? Will CPE router/UTM be provided by JMRC	Router/UTM will be provided by JMRC to terminate the internet lease line. The service provider needs to provide connectivity on electrical ethernet using his CPE/Modem.
2	1	4	Terms and Condition of the Contract: The leased line modem shall be arranged by the Service Provider, Internal LAN wiring and LAN switch(es) will be arranged by JMRC.	Will CPE Hardware like Router/Firewall/UTM be provided by JMRC or ISP has to provide the CPE router?	Router will be provided by JMRC to terminate lease line but configuration support is required from ISP. Installation of Modem & laying of cable etc. up to JMRC router be done by ISP.
3	2	8.1a	During the period of agreement, TSP shall ensure proper functioning of leased circuits for an uptime of 99.9%	Request JMRC to ease the SLA to 98%. With redundancy set up planned, JMRC should achieve 99.9% uptime through a combination of both Provider links.	Regretted- No change in the requirement. Up time of 99.9% is required.
4	2	8.1b	The first month of the service will be taken as 'proving-in' period. Though TSP shall maintain the circuit to	Does that clause state that JMRC will test the ILL link for 1 month without charges (1st month)? If so, request JMRC to	Charges shall be paid from the first day of provisioning including for 'proving-in' period.

			the highest possible efficiency during this period, no rebates as mentioned in clause 8 this agreement shall be applicable	reduce proving-in period to 1 Week post which it can share acceptance on the ILL link delivered.	
5	3	8.5 a	Rebates: a. If the circuit uptime for the applicable year is below the uptime guaranteed as per clause 8.1 above, then a rebate of 2% of the rental of the circuit per month shall be given for every 10 hours or part thereof downtime in excess of 8.8 hours in one year. For this the number of days in a year is taken as 365 leading to a duration of 8760 hours per year.	Request JMRC to modify the rebate in accordance to the proposed uptime SLA of 98%.	Regretted- No change in the requirement

This clarification shall be considered as integral part of term & conditions of referred Limited Bidding.

Yours sincerely,



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