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भाग 4 (ग)

उप-खण्ड(II)

राज्य सरकार तथा अन्य राज्य प्राधिकारियों द्वारा जारी किये गये कानूनी आदेश तथा अधिसूचनाएं।

TRANSPORT AND ROAD SAFETY DEPARTMENT
NOTIFICATION
Jaipur, December 30, 2025

S.O.145 .-Whereas the draft of certain rules, which the State Government proposes to make in exercise the powers conferred by sub-section (3) and (4) of section 67, section 93, 95 and 96 read with section 211 of the Motor Vehicles Act, 1988 (Central Act No. 59 of 1988) was published, as required by sub-section (1) of section 212 of the said Act, in the Rajasthan Gazette extra ordinary part 4(ga) dated 20.12.2025 inviting objections and suggestions from all persons likely to be affected thereby before the expiry of 7 days from the date on which the copies of this notification as published in Rajasthan Gazette were made available to the public;

And whereas, copies of the said notification were made available to the public on 20.12.2025;

And whereas, the objections and suggestions received on the said draft rules have been considered;

Now, therefore, in exercise the powers conferred by sub-section (3) and (4) of section 67, section 93, 95 and 96 read with section 211 of the Motor Vehicles Act, 1988 (Central Act No. 59 of 1988), the State Government hereby makes the following rules, namely:-

1. Short title and commencement.- (1) These rules may be called the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025.

(2) They shall come into force on and from the date of their publication in the Official Gazette.

2. Definitions.- (1) In these rules, unless the context otherwise requires,-

- (i) "Act" means the Motor Vehicles Act, 1988 (Central Act No. 59 of 1988);
- (ii) "Aggregator" shall have the same meaning as assigned to it under clause (1A) of section 2 of the Act;
- (iii) "App" means an electronic interface/ a digital application operated, developed and maintained by the Aggregator, Delivery Service Provider or e-commerce

entity that may be accessed either through a computer resource or a communication device;

- (iv) "Annual Fee" means fee payable by the Aggregator or Delivery Service Provider on yearly basis under these rules;
- (v) "Appellate Authority" means Secretary to the Government in-charge of Transport and Road safety department;
- (vi) "Applicant" means Aggregators or Delivery Service Providers who intend to apply for a licence under these rules. The applicant, seeking issuance of licence to operate as an Aggregator or Delivery Service Provider, shall be any entity or a person including but not limited to a company registered under the Companies Act, 1956 or 2013 or a co-operative society registered under the Co-operative Societies Act, 1912, Rajasthan Co-operative Societies Act, 2001, as amended from time to time, or rules made thereunder or formed by any group of persons including any group or association of drivers or motor vehicle owners or such other association or a limited liability partnership under the Limited Liability Partnership Act, 2008 or any other general form of any association providing service under a common platform or digital interface. The applicant in the case of an individual should be a naturalised citizen of India, in the case of an association/group of person/LLP/Partnership/Society or such other entities shall have a registered office in India and a regional office in Rajasthan and shall be amenable to all compliances and laws applicable within the Republic of India and in the State of Rajasthan;
- (vii) "Application fee" means the charges in respect of an application as specified in rule 8 of these rules;
- (viii) "Apportioned Fare" means such part of the fare as is retained by the aggregator;
- (ix) "Central Government" means the Government of India;
- (x) "Communication device" shall have the meaning ascribed to it under the Information Technology Act, 2000;
- (xi) "Computer resource" shall have the meaning ascribed to it under the Information Technology Act, 2000;
- (xii) "Compliance Officer" means an officer appointed/designated by the Aggregator or Delivery Service Provider who shall be a full-time employee of the applicant holding necessary authorization to act on behalf of applicant with delegated power of attorney by applicant management/board, holding responsible position, capable of representing the Applicant with Competent Authority, and shall be the sole point of contact for the Transport Department, Government of Rajasthan, Transport and Road Safety Department or any other authority empowered by the Government of Rajasthan (GOR);
- (xiii) "Competent Authority" means the Commissioner Transport and Road Safety Rajasthan or any other authority authorised by the State Government to issue licence under section 93 of the Act;
- (xiv) "Contract" means the agreement between the aggregator/ Delivery Service provider and the driver specifying the rights and obligations of both parties

for providing services to a passenger or providing service of delivery provided through the App of such aggregator / Delivery Service provider;

- (xv) "Designated Portal" means the portal established and notified under rule 4
- (xvi) "Driver Fare" means such part of the fare payable by aggregator to the driver for the services rendered to the passenger through the App in undertaking a journey, including any cost of toll(s) and parking fee(s) paid by the driver;
- (xvii) "Dynamic pricing" means the output of the fare algorithm of the fare of the aggregator, which raises the price of a journey when demand for trips exceeds supply of;
- (xviii) "Delivery Service Provider" shall mean any person or entity who either owns, or operates/ on-boards, or manages a fleet of motor vehicle(s) either through a digital or electronic facility, or any other means to connect a driver offering to deliver/pick up a product, courier, package, or parcel to connect with a seller, e-commerce entity or consignor;
- (xix) "E-Commerce Entity" means any person or an entity that owns, operates, or manages a digital or electronic facility or platform for electronic commerce, but does not include any entity or business notified otherwise by the Government for the said purpose, from time to time;
- (xx) "Electric Vehicle" shall mean a Battery-Operated Vehicle, as defined in the Central Motor Vehicles Rules 1989, along with Retro fitment of Pure Electric System kit to in-use vehicles under rule 115-D of the Central Motor Vehicles Rules 1989;
- (xxi) "End-user or customer" for the purpose of an Aggregator shall be referred to the consumer or passenger availing the service(s) of an Aggregator providing passenger transport service and for the purpose of a Delivery Service Provider shall be referred to the consumer or person availing the service(s) of a delivery service provider for receiving/sending any package, or goods, or parcels or couriers either directly or indirectly;
- (xxii) "Fare" means the total charges payable by the passenger to the driver or the aggregator, as the case may be, pursuant to the passenger availing the transportation services on the aggregator platform through the App for a journey, including the cost of toll(s), the tax(es) and parking fee (s), as may be applicable;
- (xxiii) "Fee" means the charges in respect of a license as specified in rule 8 of these rules;
- (xxiv) "Fleet" refers to the motor vehicle fleet, including battery-operated Electric Vehicles, used to carry out the services provided by the Aggregator or Delivery Service Provider;
- (xxv) "Form" means form appended to these rules;
- (xxvi) "Grievance Redressal Officer" means a person appointed by the aggregator for redressal of grievance of any passenger or driver;
- (xxvii) "Induction Training Program" means the induction training program referred to in rule 13;
- (xxviii) "Journey" means a trip whether undertaken or not, on a specified date and time from the place of departure, to the destination;

- (xxix) "Licence" means the licence issued to an aggregator under section 93 of the Act;
- (xxx) "Licence Fee" means the fee payable under rule 8;
- (xxxi) "License Holder" or "Licensee" means an Aggregator or a Delivery Service Provider who holds valid licence issued by the Transport and Road Safety Department, Rajasthan;
- (xxxii) "Motor Vehicle" means a vehicle as defined in clause (28) of section 2 of the Act;
- (xxxiii) "On-Board" together with its grammatical variations, means the process of registering drivers and vehicles on the digital platform by the aggregator;
- (xxxiv) "Off-Board" together with its grammatical variations, means the process of deregistering the driver and vehicle on the digital platform by the aggregator;
- (xxxv) "Passenger" means a person who uses the app of the aggregator to undertake a journey;
- (xxxvi) "Platform" means an online interface in the form of any software including a website or a part thereof and applications including mobile applications;
- (xxxvii) "Rating" means an assessment of the quality of a journey undertaken by a passenger on the basis of parameters specified by the aggregator;
- (xxxviii) "Refresher Training Program and Assessment" means a training session for drivers integrated with the aggregator, for a period of at least forty eight (48) hours and for a duration of 10 hours in one continuous session, delivered in-person and in virtual training sessions;
- (xxxix) "Rider" or "Passenger" means a person who books a journey through the Aggregator App for availing the transportation provided by a Driver who is integrated with the Aggregator;
- (xxxx) "State Government" means the Government of Rajasthan; and
- (xxxxi) "Security Deposit" means the amount that is payable by an aggregator along with licence fee which shall be furnished in the form of a Demand Draft, bank guarantee or an insurance surety bond.

(2) Words and expressions used but not defined in these rules shall have the same meaning as assigned to them in the Act, Central Motor Vehicle Rules, 1989, Rajasthan Motor Vehicle Rules, 1990 and any other rules made under the Act.

3. Applicability of these rules.- (1) These rules shall be applicable to any Aggregator, Delivery Service Provider and e-commerce entity, with at least 25 motor vehicles associated with such Aggregator, Delivery Service Provider or e-commerce entity, operating within the State of Rajasthan.

(2) These rules shall in addition to the provisions of the existing applicable laws and rules and shall not override or substitute on any compliance(s) and applicability of any legal framework under which such Aggregator or Delivery Service Provider is otherwise governed.

(3) These rules shall not be applicable to entities that limit themselves to the provision of an interoperable network to aggregators licensed by the Competent Authority and do not directly undertake onboarding of drivers or motor vehicles or both.

(4) These rules shall not be applicable to entities that are engaged in the sale of tickets for travel by public service vehicles.

4. Designated Portal.- The State Government shall develop and designate a portal to enable for single window clearance of application for license as aggregator including receipt of appropriate application fee, license fee and security deposit:

Provided that till such time the portal is developed and operationalized, the State Government shall process applications for license offline. The State government can adopt the portal developed by the Central Government.

5. Application for grant or renewal of license and matters connected therewith.- (1) An application for grant of license shall be made on the designated portal specified in rule 4 above, in Form I, by any person eligible under the criteria mentioned in rule 11. All new Aggregator, Delivery Service Provider and e-commerce entity shall obtain license under these rules prior to commencement of their operations in the State of Rajasthan.

(2) Application shall be made by an aggregator or Delivery Service Provider or e-commerce entity for all or any types or classes of motor vehicles on-boarded by it along with application fee.

(3) Any applicant seeking license shall have a corporate/branch office within the State of Rajasthan and shall also appoint and designate a 'Compliance Officer' (who shall be the point of contact) for the purpose of monitoring, compliances and operations of these rules.

(4) License granted by the Competent Authority shall be valid throughout the State of Rajasthan.

(5) An application made for grant of license shall be decided by the Competent Authority within a period of ninety (90) days from the date of such application.

(6) If the applicant does not comply with any of the conditions for grant of license specified under these rules, the Competent Authority may reject such application with reasons to be recorded in writing after giving an opportunity of hearing.

(7) On being satisfied that the applicant has complied with all the conditions specified for grant of a license under these rules, the Competent Authority shall direct the applicant to pay the appropriate license fee and furnish security deposit as specified in rule 8 and 9 within a period of thirty (30) days.

(8) On payment of the license fee and on deposition of security deposit, the Competent Authority shall grant a license to the applicant in Form III within the period of fifteen (15) days from the date of such payment.

(9) The license issued by the Competent Authority under these rules shall be uploaded and updated by the Competent Authority on the designated portal.

6. Declaration of Vehicular Fleet.- (1) All such Aggregator and Delivery Service Provider shall declare all on-boarded vehicles in use within seven (07) days for National Capital Region (NCR) and forty five (45) days for rest of the State from the date of commencement of these rules.

(2) The declaration shall include the registration certificate, vehicle category, fuel type and any other documents as may be specified by the State Government, from time to time. The subsequent declaration of all new on-boarded vehicles shall be completed within fifteen days of successful on-boarding.

(3) All Aggregator, Delivery Service Provider and e-commerce entity shall ensure that the Driver and Rider partners should hold a valid driving license to drive the relevant vehicle (as applicable). The Driver and Vehicle shall comply with the relevant provisions of the Act, rules or regulations notified by the appropriate Government, from time to time, and in the case of a Passenger Service Vehicle, the Driver must hold Passenger Service Vehicle (PSV) Badge.

7. Compliances for e-Commerce Entity.- (1) E-Commerce entities shall ensure that the service offered by fleet operators and transport service providers associated with them are duly licensed as per the provisions of these rules.

(2) E-Commerce entities shall ensure the compliance of the provisions of these rules, in cases they own/operate vehicles as aggregator for either passenger mobility or delivery services.

8. Application fee, Annual fee and licence fee.- Application fee shall be Rs. 10,000. The aggregator/ Delivery Service Provider shall also pay annual fee of Rs. 100 per vehicle per year from second year onwards from the date of issue of licence. The licence fee payable by the aggregator and Delivery Service Provider shall be as follows:-

Sr. No.	Particulars	Amount in Rupees
1.	Grant of Licence	for upto 1000 Vehicles Rs. 1 lakh for more than 1000 and upto 2500 Vehicles Rs. 2.5 lakh for more than 2500 vehicles Rs. 5 lakh
2.	Renewal of Licence	Rs. 25,000
3.	For change of address of the licensee	Rs. 25,000
4.	Duplicate Licence	Rs. 10,000

9. Security Deposit.- The security deposit to be provided by the aggregator and Delivery Service Provider shall be as follows:-

Sr. No.	Particulars	Amount in Rupees
1.	Upto 1000 motor vehicles	Rs. 10,00,000
2.	More than 1000 and upto 10,000 motor vehicles	Rs. 25,00,000
3.	More than 10,000 motor vehicles	Rs. 50,00,000

10. Validity of licence, its renewal and matters connected therewith.- (1) A licence granted under these rules shall be valid for a period of five (5) years from the date of its issue. The licensee shall have to pay annual fee of Rs. 100 per vehicle per year from second year onwards from the date of issue of licence.

(2) On an application in Form II, licence may be renewed by the Competent Authority, for a period of five (05) years, subject to compliance with conditions for renewal. For the purposes of such renewal, the Competent Authority shall examine,-

- (i) the aggregator's/ Delivery Service Provider's records of compliance with these rules, and
- (ii) the punitive actions taken against the aggregator/Delivery Service Provider in the State.

11. Eligibility for obtaining a Licence.- For grant of licence,-

- (i) the applicant must be an entity or a person including but not limited to a company registered under the Companies Act, 1956 or 2013 or a co-operative society registered under the Co-operative Societies Act, 1912, Rajasthan Co-operative Societies Act, 2001, as amended from time to time, or rules made thereunder or formed by any group of persons including any group or association of drivers or motor vehicle owners or such other association or a limited liability partnership under the Limited Liability Partnership Act, 2008 or any other general form of any association providing service under a common platform or digital interface. The applicant in the case of an individual should be a naturalised citizen of India, in the case of an association/group of person/LLP/Partnership/Society or such other entities shall have a registered office in India and a regional office in Rajasthan and shall be amenable to all compliances and laws applicable within the Republic of India and in the State of Rajasthan; and
- (ii) the applicant shall comply with the applicable law, including but not limited to, the Act or rules and regulations made under the Act, the Digital Personal Data Protection Act, 2023, the Consumer Protection Act, 2019 and the Information Technology Act, 2000 and intermediary rules issued thereunder.

12. Conditions for Grant of Licence.- An aggregator/ Delivery Service Provider submitting an application for obtaining a licence shall ensure compliance with the following, namely:-

- (i) The aggregator/ Delivery Service Provider shall conduct or cause to be conducted an Induction Training Programme as detailed under rule 13 before on-boarding

a driver and also for those drivers on-boarded prior to commencement of these rules.

- (ii) The aggregator/ Delivery Service Provider shall provide a written intimation of the commencement of services to the Competent Authority and the same shall be updated within a period of six (6) months from the date of grant of licence, failing which the licence may be cancelled by the Competent Authority.
- (iii) Seventy two (72) hours prior to commencement of services, the aggregator/ Delivery Service Provider shall intimate the Competent Authority, and the said intimation shall be uploaded on the designated portal by the Competent Authority.
- (iv) The guidelines, if any, issued by the Central Government or the State Government in respect of health or public safety shall be followed by the aggregator/ Delivery Service Provider and the on-boarded drivers.
- (v) The aggregator shall ensure a term insurance (Accidental Insurance) for not less than Rs. 5 Lakh for each passenger.
- (vi) The aggregator/ Delivery Service Provider shall not prohibit or restrict the on-boarded drivers from operating with multiple aggregators.
- (vii) The aggregator/ Delivery Service Provider shall develop a mechanism in the App for both, the driver and the passenger, to rate the quality of overall experience of a journey.
- (viii) The aggregator/ Delivery Service Provider shall permit a 3-Wheeler and 4-Wheeler motor vehicle with a valid contract carriage permit and willing to get on-boarded, to be on-boarded with the aggregator/ Delivery Service Provider, subject to compliance with the relevant rules.
- (ix) The aggregator/ Delivery Service Provider should not have had its license cancelled in the past one year.
- (x) A Grievance Redressal Officer shall be appointed by the aggregator/ Delivery Service Provider who shall resolve all the grievances received and provide the details of the grievances received by it, to the Competent Authority through an online process. The details of the Grievance Redressal Officer i.e. the name, e-mail address, and telephone number(s) shall be made available by the aggregator/ Delivery Service Provider on its App and website.
- (xi) The aggregator/ Delivery Service Provider shall pay annual fee of Rs. 100 per vehicle per year from second year onwards from the date of issue of licence.

13. Induction Training Programme.- (1) The Induction Training Programme shall be of a duration of at least forty (40) hours for the drivers comprising a combination of in-person and virtual training sessions. The broad details of the course of this program shall be made available online by the aggregator/ Delivery Service Provider. The course shall train the drivers,-

- (i) to use the App of the aggregator/ Delivery Service Provider;
- (ii) with the relevant provisions of the related Acts and rules;
- (iii) with the provisions of the Motor Vehicles (Driving) Regulations 2017;
- (iv) with first responder training for at least six (6) hours to respond to emergencies and provide assistance in case of road accidents;

- (v) for careful driving, traffic rules, motor vehicle maintenance, fuel efficient driving, conduct and behavior;
 - (vi) about the familiarization with the routes;
 - (vii) with the terms and conditions of the agreement between the driver and the Aggregator/ Delivery Service Provider;
 - (viii) for gender sensitivity and Divyangjan sensitivity and mobility needs; and
 - (ix) such other training as the State Government may require from time to time.
- (2) The aggregator/ Delivery Service Provider shall upload details of the induction training structure on the designated portal.

14. Compliances with regard to drivers.- (1) For the purposes of on-boarding drivers, the aggregator/ Delivery Service Provider shall ensure that the following conditions are complied with, namely:-

- (i) that the driver holds a valid proof of any identity on the basis of any document listed under rule 4 of the Central Motor Vehicle Rules, 1989 (CMVR);
- (ii) that the driver holds a valid driving licence for the concerned vehicle type or class within which the respective vehicle falls throughout the period of onboarding;
- (iii) that the driver has the required experience mandated under sub-section (1) of section 7 of the Act;
- (iv) that the driver has a valid bank account in his name;
- (v) that the driver has not been convicted within the past three (3) years, for,-
 - (a) the offence of driving under the influence of drugs or alcohol, or
 - (b) any cognizable offence including fraud, sexual offences, use of a motor vehicle to commit a cognizable offence, a crime involving property damage or theft, acts of violence, acts of terror or acts constituting nuisance or danger to public,

Explanation: For the purposes of this clause cognizable offence shall have the same meaning as assigned to it under the Bharatiya Nagarik Suraksha Sanhita, 2023.

- (vi) that the driver undergoes a medical examination for fitness, including an eye check-up, by a hospital or medical institution identified by the aggregator/ Delivery Service Provider;
- (vii) that the driver undergoes a psychological analysis conducted by the aggregator/ Delivery Service Provider to determine whether they are fit to be on-boarded;
- (viii) that the character and antecedents of the driver are verified by the Police at least seven (7) days prior to on-boarding and the aggregator/ Delivery Service Provider shall maintain a written record of such verification, and
- (ix) that a valid contract is executed between the aggregator/ Delivery Service Provider and the driver in Hindi specifying the terms and conditions applicable for on-boarding and operating vehicles. The standard terms and conditions shall be made available online by the aggregator on its website:

Provided that the compliance with above conditions for the entire period shall be co-terminus with the licence held by the aggregator/ Delivery Service Provider.

(2) For the welfare of drivers, the aggregator/ Delivery Service Provider shall ensure compliance with the following conditions, namely:-

- (i) ensure a health insurance for not less than Rs. 5 Lakh for each driver on-boarded, which shall be increased each year by such percentage as may be notified by the State Government;
- (ii) ensure a term insurance (Accidental Insurance) for not less than Rs. 10 Lakh for each driver on-boarded, which shall be increased each year by such percentage as may be notified by the State Government;

Provided that the provisions made under Social Security Code, 2020 shall prevail with respect to clause (i) and (ii) above.

- (iii) conduct annual Refresher Training Programme as a combination of in-person and virtual training sessions through either in-house resources or collaboration with other institutions and maintaining the records of such refresher training;

Provided that the drivers whose rating falls below five percentile from amongst all drivers who are placed similarly in terms of the duration of engagement with the aggregator/ Delivery Service Provider, shall compulsorily undergo Refresher Training Programme every quarter, in absence of which the driver shall not continue to provide services through the aggregator/ Delivery Service Provider.

- (iv) In the event a complaint registered against the driver for violation of provisions of the Act and rules made thereunder including these rules, from a passenger, an inquiry shall be conducted by the aggregator/ Delivery Service Provider within a period of three (3) days from the day on which such complaint is made and appropriate action shall be taken against the driver after completion of such inquiry. The aggregator/ Delivery Service Provider shall inform the passenger of outcome of the said inquiry upon its completion.

(3) The aggregator and Delivery Service Provider shall maintain a digital record of the following documents pertaining to the on-boarded drivers, duly authenticated from SARATHI portal and such other documents as the aggregator or Delivery Service Provider may deem fit:-

- (i) a photograph;
- (ii) copy of the Driving licence;
- (iii) present residential address along-with acceptable documents for proof of address as specified in Central Motor Vehicles Rules, 1989;
- (iv) verified bank account details;
- (v) valid registration certificate of the relevant vehicle; and
- (vi) names and addresses with contact information of two emergency contacts.

15. Permit.- The aggregator/ Delivery Service Provider shall ensure that all the motor vehicles attached with on- boarded drivers have an appropriate **applicable** permit under applicable provisions of the Act.

16. Compliances with regard to vehicles.- (1) An aggregator/ Delivery Service Provider shall ensure that the motor vehicles attached with on-boarded drivers comply with the following conditions, namely:-

- (i) have a valid registration;
- (ii) have a valid Certificate of Fitness as per the Act;
- (iii) display the registration mark as specified in the Central Motor Vehicle Rules, 1998 (CMVR);
- (iv) have a valid third-party insurance policy;
- (v) have a valid pollution-under-control certificate required under the Central Motor Vehicles Rules, 1989.
- (vi) such emission norms as may be specified by the State Government for the State or any urban area in the State, as the case may be;
- (vii) city specific fuel norms;
- (viii) have paid the applicable motor vehicle taxes and other dues;
- (ix) does not have any unpaid challans related to offences and contraventions under the Act imposed on the motor vehicle;
- (x) display a copy of driver's licence and the motor vehicle permit (if applicable) inside the motor vehicle (except motorcycles). The said display shall be on the back side of the front seat next to the driver in such manner as shall be clearly visible to the passengers in the motor vehicle;
- (xi) are fitted with a functional Vehicle Location Tracking Device or System, compliant with AIS 140, along-with a panic button, as mandated under rule 125H of the Central Motor Vehicle Rules, 1998 and connected to the control room of the aggregator with the electronic feed from vehicle location tracking device available at integrated command and control centre established by the State Government;
- (xii) have disabled child lock mechanism (except for three-wheelers, motorcycles and buses) as per applicable law;
- (xiii) have enabled manual override for the central locking system (except for three-wheeled vehicles, motor cycles, buses, as per applicable law);
- (xiv) have a fire extinguisher of suitable capacity placed inside the motor vehicle (except for motorcycles); and
- (xv) have a first-aid kit placed inside the motor vehicle.

(2) An aggregator shall not onboard vehicles which have been registered for more than a period of eight years from the date of initial registration of the vehicle and shall ensure that all vehicles on-

boarded by it should not have exceeded eight years since the date of initial registration of the vehicle.

(3) An aggregator/ Delivery Service Provider shall verify and maintain the following documents and records of all motor vehicles on-boarded by it and shall authenticate this data on a real-time basis on the VAHAN portal:-

- (i) Certificate of Registration;
- (ii) Certificate of Fitness as per the Act;
- (iii) Chassis and engine numbers;
- (iv) Third-party insurance policy;
- (v) Pollution-under-control certificate; and
- (vi) The number of pending e-challans prior to on-boarding and their clearance before on-boarding

(4) The Aggregator/ Delivery Service Provider shall ensure proper parking for all its vehicles in the State and in NCR region.

(5) The Aggregator/ Delivery Service Provider shall ensure that all 3-Wheeled and 4-Wheeled Vehicle on-boarded at the time of registration shall bear commercial registrations and vehicles of all categories shall comply with all provision of the Act, rules and regulations made thereunder.

17. Compliance with regard to Website, App and technology.- (1) The aggregator shall develop and maintain a website disclosing details of its ownership, registered address, fare structure, contact information for customer services, e-mail address, services offered by it and other relevant details.

(2) The App shall be developed in a manner that it is compliant with the applicable laws.

(3) The App shall be accessible in English and Hindi.

(4) The vulnerabilities and the cyber safety of the App of the aggregator/ Delivery Service Provider shall be certified by a cyber-security firm recognised and empaneled by the Indian Computer Emergency Response Team (CERT-In).

(5) The data, including but not limited to, the details of journey, details of passengers and the fare, shall be generated on the App of the aggregator and stored as per the applicable law, including the Digital Personal Data Protection Act, 2023.

(6) The proportion of the share of the fare and incentives provided to the driver, particulars of the driver fare and apportioned fare and other information as may be notified by the State Government, shall be ensured by the aggregator through up-to-date disclosures on its website and in the App.

(7) The App shall include a feature enabling the passengers to share their live location and status of the journey till the journey is completed where after the live location sharing feature shall be unavailable.

(8) The App shall include special features which make it accessible for Divyangjans.

(9) The App shall display a clear and high-resolution picture of the driver on-boarded on the App of the aggregator.

(10) The aggregator shall formulate and implement a zero-tolerance policy for use of drugs or alcohol for on-boarded drivers while they are on duty. The aggregator shall upload its policy and the procedure to report a complaint in this regard on their website and on their App. The aggregator shall immediately and forthwith Off-Board the driver, upon receipt of a complaint alleging violation of its zero-tolerance policy, till pending inquiry. The suspension shall continue during the period of investigation by the aggregator/ Delivery Service Provider.

(11) The contact information of the driver undertaking journey shall be available to the passenger, through the App, for at least seven (7) days from the end of the journey.

(12) The aggregator shall establish a control room with 24x7 operations and ensure that all the motor vehicles on boarded maintain an uninterrupted contact with the control room. The control room shall monitor the movements of motor vehicles and the on-boarded drivers. The control room should be able to track and monitor the movements of all the drivers and their vehicles on real time basis.

(13) Aggregator shall establish a call centre with an active telephone number and e-mail address, displayed clearly on its website and on the App, which shall be operational 24x7, providing assistance in english and hindi. These call centres shall be responsible for,-

- (i) enabling the passenger and/or the driver or any other person to contact the call centre regarding issues related to the journey or the on-boarded driver etc.; and
- (ii) ensuring redressal of the passenger grievances.

(14) The aggregator shall cooperate with lawfully authorised authorities investigating an accident or incident involving motor vehicle or driver on-boarded by the aggregator.

(15) Voluntary tippig for the driver:

- (i) the App may provide a feature for passengers to give a voluntary tip to the driver, however, such feature shall only be visible after the completion of the journey, and should not be available at the time of booking, before the commencement of the journey or during the journey.
- (ii) the entire tip amount shall be credited to the driver without any deduction by the aggregator.
- (iii) no tipping feature or mechanism shall be provided in the App that is misleading, manipulative, or otherwise in violation of the Consumer Protection Act, 2019 and the rules and regulations made thereunder.

(16) The App shall include a feature to enable sub-rule (12) of rule 18 below, wherein a passenger may choose, where available, a driver of the same gender, including an option for female passengers to select a female driver for undertaking a journey.

18. Compliances to ensure safety of passengers.- (1) The aggregator shall ensure compliance with the following conditions related to safety of the passengers, namely:-

- (i) that the Vehicle Location and Tracking Devices (VLTD) installed in motor vehicles, as applicable, functions properly and the feed is received by it as well as linked to the integrated Command and Control Centre of the State Government.

Explanation: For the purposes of these rules, Vehicle Location Tracking Devices shall include the in-App location tracking for all motor vehicles, including motorcycles and three-wheelers, and use

indigenous Apps and provide efficient resolution for any issues that may develop in its functioning.

- (ii) that the driver follows the route indicated in the App through an in-built mechanism and in case of any deviation, the App shall signal the control room, which shall then connect with the driver and the passenger immediately.
 - (iii) that the safety of the passengers especially children, women and divyangjan passengers and compliance with the applicable law is ensured.
 - (iv) that a mechanism is provided on the App to verify whether the identity of the driver undertaking a journey is same as the one registered and verified by Police during the on-boarding process.
 - (v) that regular checks by personnel authorized by the aggregator of motor vehicles on-boarded are conducted.
 - (vi) Ensuring safety of women employees and Drivers by introducing mechanisms to protect their rights, in compliance with the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.
- (2) The following conditions shall be adhered to by the Aggregator providing passenger transport service:-
- (i) The Control room should be able to access all data with regard to the Origin-Destination of any trip offered through the app/website, route of the trip and panic alerts. The Aggregator shall also ensure real time integration of all panic alerts with the concerned Law Enforcement Agencies.
 - (ii) The Control room should be able to provide requisite data as and when desired by the Transport Department, Rajasthan, with regard to all grievances/complaints lodged by the rider(s)/end user/driver/consumer(s) and the requisite action taken to resolve the same.
 - (iii) The Control room should be able to access all data with regard to number of vehicles in operation, number of other state vehicles providing services in the state of Rajasthan, trips taken from State of Rajasthan, and further analytics of the data. Such data may be required by the Transport Department, Rajasthan with prior written intimation.
 - (iv) To ensure timely and effective redressal of the Riders' grievances on receipt of any complaint concerning the ride/ the Driver/ the condition of the vehicle. The concerns raised by the Rider may be reported within 24 hours of the ride availed:

Provided that, if the complaint registered with the grievance redressal centre is criminal in nature, then the limitation period for filing such complaint shall be as applicable to respective criminal law. In such scenario, the concerned Driver shall be Off-boarded from the Aggregator till such issue is not resolved.

Provided further that, in case of complaints against the Driver concerning violation of the provisions under the Act, the Driver shall be Off-boarded for a period of 2 days, from the day on which the complaint has been made.

(3) The Aggregator shall extend utmost cooperation with investigating authorities in relation to any untoward accident or incident involving jeopardizing a Rider's safety, which may have arisen due to action or inaction of the Driver on a assigned trip.

(4) The Aggregator shall be liable for the services provided to the end-user; except in case of vehicle accident, where in it shall be the sole responsibility of the Driver of the vehicle.

(5) The Aggregator shall be required to take appropriate action in the form of remedial trainings and corrective measures to rectify the issues against the Driver partners.

(6) The Aggregator shall ensure that the Driver shall have the following valid documents at the time of on-boarding (including all documents mandated by the Central Motor Vehicles Rules 1989)

(i) a valid driving license to drive the relevant vehicle (as applicable);

(ii) a valid registration certificate of the relevant vehicle (as applicable); and

(iii) a valid public service vehicle badge (as may be applicable).

(7) Ensuring that the data generated on the App is stored on a server in India and that such stored data shall be for a minimum of 3 months and maximum of 24 months from the date on which such data is generated. This data shall be made available to the Transport Department, Rajasthan as per due process of law.

(8) Ensuring transparency in its operations, including but not limited to, the functioning of the App algorithm, proportion of fare payable to the Driver, incentives given to the Drivers, charges received from the Driver, and such other information as may be notified by the State Government, by making disclosures on the Aggregator's Website and App and updating such disclosures, as per requirement.

(9) Ensuring that the picture of each Driver integrated with the Aggregator is clearly visible on the App.

(10) Especially for services provided through passenger four-wheelers, placement of a fire extinguisher, disabled child lock mechanism, and enabled manual override for the central locking system are mandatory.

(11) Display of applicable vehicle permit, Driver's driving license, identity card (if any) along with the certificate issued by the Department of Transport and Road Safety shall be displayed on the vehicle, except on 2-wheelers. Such display shall be placed in such a manner to ensure it is clearly visible to the passengers/end user in the concerned vehicle.

(12) That a passenger is be able to choose, where available, a driver of the same gender, including an option for female passengers to select female drivers by way of a feature stipulated under sub-rule (16) of rule 17 above.

19. Non-discrimination policy to be followed by the aggregator/ Delivery Service Provider.- The aggregator/ Delivery Service Provider shall treat the motor vehicles owned by drivers on-boarded or any third party providing motor vehicles to such on-boarded drivers, at parity with the motor vehicles owned by it.

20. Regulation of Fare.- (1) The fare notified by the State Government for the respective category or class of motor vehicles, shall be the base fare chargeable to passengers availing services from the aggregator.

(2) The base fare chargeable shall be for a minimum of three (3) kilometers to compensate for dead mileage including the distance travelled without a passenger and the distance travelled and fuel utilized for picking up the passenger(s).

(3) The aggregator shall be permitted to charge a minimum of 50% lower than the base fare and a maximum dynamic pricing of two times the base fare specified under sub-rule (1) above.

(4) The driver on boarded along-with the motor vehicle with the aggregator shall receive at least 80% of the fare applicable including all cost under driver's fare and the remaining charges may be retained as the Apportioned Fare by the aggregator. The payment may be settled daily, weekly or fortnightly but not later as per the agreement between the driver and the aggregator.

(5) With respect to motor vehicles owned by the aggregator the on-boarded driver shall receive at least 60% of the fare applicable, including all costs specified in Driver Fare and the remaining charges shall be retained as the Apportioned Fare.

(6) With respect to any other scenario not covered under sub-rule (4) or (5) above, the driver shall receive the payment as per his agreement with the aggregator.

(7) The base fare may be notified to the State Government by the aggregator for the purposes of fare regulation and shall be followed till such time as the State Government determines the fare.

(8) No passenger shall be charged for dead mileage except when the distance for availing the ride is less than three (3) kilometers as mentioned under sub-rule (2) above and the fare shall be charged only from the point of origin of the journey to the point of destination where the passenger is dropped off.

21. Cancellation of Rides.- (1) On cancellation of a booking by a driver after accepting a journey on the App, a penalty of 10% of the Fare not exceeding Rs. 100, shall be imposed where such cancellation is made without a reason identified as valid by the aggregator and duly and specifically mentioned on its website and App.

(2) On cancellation of a booking by passenger after booking a journey on the App, a fee of 10% of the fare not exceeding Rs. 100, shall be collected, when such cancellation is made without a valid reason and duly and specifically mentioned on the website and App of the Aggregator. Such fare amount shall be divided between the driver and the aggregator in the same proportion as stated in rule 20 of these rules.

22. Penalties on Aggregator, Delivery Service Provider or e-Commerce Entity for violation/non-compliances under the Act or these rules.- (1) These rules shall be applicable upon an Aggregator, Delivery Service Provider and e-Commerce Entity. These provisions shall be applicable and enforceable in addition to the compliances and penalties provided under the Act and shall be read in conjunction with the existing provisions of the Act.

(2) The Aggregator, Delivery Service provider and e-Commerce Entity shall also be responsible for due compliances with the provisions of the Motor Vehicles Act, 1988 and rules made thereunder (as amended from time to time) by their respective vehicles/drivers/service providers associated with them unequivocally and unconditionally and irrespective of the terms of their association with such vehicles/drivers/service providers.

(3) Penalties shall be imposed as per the Motor Vehicle Act, 1988 and rules made thereunder for violation or non-compliances under the Act and/or also under these rules for the following circumstances:-

(i) Operating without License:

In appropriate cases, if the Competent Authority is of the opinion that whoever is engaged in providing services as an Aggregator or Delivery Service Provider and is operating without a license or otherwise has not been granted a license or whose license has been expired/suspended/revoked, then the Competent Authority shall be at liberty to impose appropriate penalty as per the provisions of the Act or of any rules made thereunder and shall be liable to pay penalty up to one lakh rupees but shall not be less than twenty-five thousand rupees in a single instance. Further, whoever continues to operate as an Aggregator or Delivery Service Provider without license under rules, then upon order of the Competent Authority, such vehicles violating these rules shall be impounded and written notice shall be issued to the Aggregator or Delivery Service Provider.

(ii) On-boarded vehicles are operated without declaration:

In appropriate cases, if the Competent Authority is of the opinion that the licensee is operating a motor vehicle or a fleet of motor vehicles, details of which have not been registered with the Transport Department, Rajasthan through the portal notified as per rule 4 of these rules, then the Competent Authority shall be at liberty to either suspend the license of the licensee pursuant to sub-rule (4) of rule 27 and/or shall impose appropriate penalty as per the provisions of the Act or of any rules made thereunder, which may be upto one lakh rupees but shall not be less than twenty-five thousand rupees in a single instance.

(iii) Complaints against Aggregator, Delivery Service Provider or e-Commerce Entity:

The Aggregator, Delivery Service Provider and e-Commerce Entity shall ensure effective redressal of the end-user's or Driver's grievances on receipt of any complaint concerning the end-user/ the driver/ the condition of the vehicle. In appropriate cases, if the Competent Authority is convinced that the licensee (Aggregator or Delivery Service Provider) has failed to address the grievances of the end-users or drivers of same/similar nature more than thrice in 30 days, the

Competent Authority shall impose appropriate monetary penalty, as per the provisions of the Act or of any rules made thereunder, which may be upto one lakh rupees but shall not be less than twenty-five thousand rupees in a single instance.

(4) The Penalty, if any, as provided under rule 21 above, imposed on the driver, the aggregator may deduct from the respective-share of driver as specified in rule 20.

23. Sustainable Fleet Management by aggregators.- The State Government may direct aggregators to incrementally on an annual basis increase the percentage of electric, alternate fuel or zero emission vehicles in their fleet. According to the direction of Commission for Air Quality Management (CAQM), motor vehicle aggregators, delivery service providers and e-commerce entities shall ensure that in the National Capital Region (NCR) of State henceforth, only CNG/electric 3-wheeler auto-rickshaws shall be additionally inducted in the existing fleet of vehicles and no convectional Internal Combustion Engine (ICE) vehicles running purely on diesel or petrol shall be further inducted in the existing fleet of 4-wheeler Light/ Commercial Vehicles (LCVs), four wheeler Light Goods Vehicles (LGVs) (N-1 category upto 3.5 ton) and 2-wheelers with effect from 01-01-2026. All the directions issued by CAQM, from time to time, shall be adhered to by aggregators/ delivery service providers and e-commerce entities.

24. Inclusion of Divyangjan Fleet.- The State Government shall determine an adequate number of Divyangjan friendly motor vehicles required in the State and direct aggregators to proportionately include such vehicles within their fleet.

25. Conversion to Electric Mobility.- The aggregator shall mandatorily adhere to the targets fixed for inclusion of electric vehicles in their fleet. The targets shall be fixed by an appropriate Government organization responsible for regulating air quality or by Transport Department or the State Government.

26. Aggregation of non-transport motorcycles by aggregators/ Delivery Service Provider.- (1) The aggregation of non-transport motorcycles will be allowed in the State for journey by passengers as shared mobility through aggregators for reduced traffic congestion and vehicular pollution, along-with providing inter alia affordable passenger mobility, hyper-local delivery, creating livelihood opportunities.

(2) The State Government may, under sub-section (3) and (4) of section 67 of the Act, impose fees on the aggregator/Delivery Service Provider/ e-Commerce Entity for issuance of authorizations permitting non-transport motorcycles to undertake journeys through such aggregator/ delivery service provider, on a daily/ weekly/ fortnightly basis, as may be determined and specified by the State Government.

(3) On-boarding of drivers by the aggregator/Delivery Service Provider under this rule shall satisfy the compliances stipulated under these rules.

27. Suspension of Licence.- (1) The Licence granted under these rules to an aggregator or a Delivery Service Provider or e-Commerce Entity may be suspended for reasons in writing (Suspension Order), by the Competent Authority either on its own motion or on receipt of a complaint against the aggregator or a Delivery Service Provider or e-Commerce Entity after an inquiry conducted by the Competent Authority.

(2) The period of suspension may extend upto three (3) months.

(3) The Suspension Order shall be passed by the Competent Authority after providing the aggregator/ Delivery Service Provider a hearing within ten (10) days from receipt of such complaint or initiation of action.

(4) The following grounds, amongst others, shall be considered as grounds for suspension of License:-

- (i) Failure of Aggregator or a Delivery Service Provider to ensure safety of the passenger and/or the driver, including through by a reasoned analysis of the quarterly rating parameters determined by the State Government; or
- (ii) Frequent instances with regard to the fares charged to passengers, unjustified imposition of dynamic pricing, non-compliance with the rules for proportionate division of fare between the drivers and aggregator, imposition of unsubstantiated charges on drivers ; or
- (iii) Failure of aggregator or a Delivery Service Provider to comply with the obligations contained in the contract with the drivers; or
- (iv) Failure of aggregator to comply with these rules;
- (v) Jeopardizing the safety of passenger and/or well-being of drivers;
- (vi) Violation of safety standards by the aggregator resulting in road accidents;
- (vii) Severity of financial irregularities as obtained through audit of accounts of the aggregator; and
- (viii) Any other parameters as the Competent Authority may deem fit and appropriate:

Provided that if the Competent Authority is of the opinion that it would not be expedient or feasible to suspend the License of the aggregator/ Delivery Service Provider, it may determine and impose upon such aggregator/ Delivery Service Provider, a penalty which shall be up to Rupees One (1) Crore but not be less than Rupees One (1) Lakh depending upon the quantum and severity of the alleged infraction.

(5) When a Licence is suspended, the Aggregator or a Delivery Service Provider shall immediately stop all operations under the Licence till the time such suspension is revoked or the period of suspension ends.

(6) Before expiry of the period of suspension, the Aggregator or of a Delivery Service Provider shall, by way of an undertaking in writing, undertake that the grounds for its suspension, specified under the Suspension Order, stand resolved.

(7) The Competent Authority shall thereafter pass another order acknowledging resolution of the grounds for passing of the Suspension Order and receipt of the undertaking by the Aggregator or a Delivery Service Provider.

(8) Thereafter, the aggregator shall resume operations for a period that shall not be less than two (2) months but may extend to six (6) months, (Probationary Period) during which period, the aggregator shall continue operations and ensure compliance with these rules and any infractions during this period that may occasion action for suspension of license may lead directly to cancellation of the license under rule 28.

28. Cancellation and Surrender of aggregator/ Delivery Service Provider

Licence.- (1) Where the aggregator/ Delivery Service Provider,-

- (i) has had its Licence suspended within a duration of three financial years and has committed another infraction under rule 27 that may occasion action for suspension; or
- (ii) has committed or cause to be committed a violation of these rules of such a grievous nature so as to endanger the safety or security of the passenger or the driver,

the Competent Authority shall issue a notice to such aggregator/ delivery service provider to show cause as to why the Licence granted to him should not be cancelled.

(2) Where the Competent Authority is of the view that there is continued defaults or non-compliance with the provisions of the Act or rule in its entirety, the Competent Authority in its discretion, may cancel the License issued to such Aggregator or Delivery Service Provider after providing a reasonable opportunity to be heard.

(3) Thereafter, the Competent Authority by way of a reasoned order may cancel the licence, if Aggregator or Delivery Service Provider,-

- (a) has received more than 3 (Three) suspensions within one financial year; or
- (b) during the suspension period, fails to file its compliance report and undertaking with the Competent Authority as per rule 27 for a continuous period of 6 (Six) months; or
- (c) pursuant to suo moto cognizance by the Competent Authority, or pursuant to a complaint filed by any person, is found to be indulging in penal or criminal offences by the competent court.

(4) The Competent Authority may, within ten (10) days of issuing the show cause notice under sub-rule (1) above, provide an opportunity of a hearing to the aggregator/ delivery service provider and thereafter take a decision on cancelling the Licence or otherwise, through a reasoned order and bring such cancellation to the notice of other States and the Central Government.

(5) Where a licence is cancelled, the aggregator/ delivery service provider shall immediately stop all operations under the licence.

(6) Without prejudice to the order of cancellation passed by the Competent Authority, the Security Deposit shall stand forfeited.

(7) The aggregator may, at any time, voluntarily surrender the Licence and on such surrender, the Security Deposit shall be returned to the aggregator after deductions on account of outstanding dues, if any.

29. Appeal.- (1) The aggregator/ delivery service provider aggrieved by any order of suspension or cancellation passed by the Competent Authority may, within thirty (30) days of receipt of such order, appeal to the appellate authority i.e. Secretary to Government In-Charge of Transport & Road Safety Department, Rajasthan or any authority designated by the State Government for hearing appeal against the impugned order.

(2) An appeal shall be in the form of a memorandum, disclosing the grounds for appeal and shall be accompanied by the requisite fee of rupees 5,000 or fee as determined by the State Government for appeal and the copy of the order passed by the Competent Authority.

(3) The appellate authority shall provide an opportunity of hearing to the aggregator/ delivery service provider and decide the appeal within a period of 60 days from the date of filing the appeal.

(4) While deciding the appeal, appellate authority shall pass such orders as he deems fit.

30. Powers of the State Government.- (1) The State Government shall have power to call for such information documents or records from the aggregator, Delivery Service Provider or e-commerce entity as it deems fit to ensure compliance by the aggregator with these rules, through a written notice. The information sought shall also include the power to conduct an inquiry into the aggregator.

(2) The State Government shall enable the aggregator to authenticate the details of on-boarded vehicles, drivers and vehicle owners through the VAHAN and SARTHI portals.

31. Repeal and Savings.- The Rajasthan On-demand Information Technology Based Transportation By Public Service Vehicles Rules, 2016 are hereby repealed:

Provided that the licence granted under the Rajasthan On-demand Information Technology Based Transportation By Public Service Vehicles Rules, 2016 shall remain valid till its validity period but such licensee shall have to comply with all the provisions of these rules except obtaining a fresh licence under these rules.

FORM I**[see rule 5 (1)]****Application for the Grant of Licence for Aggregator or Delivery Service Provider under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025**

The Competent Authority,

[Designation],

Rajasthan.

I, the undersigned hereby apply for grant of a Licence for operation as an Aggregator/ or Delivery Service Provider under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025 in the State of Rajasthan.

1.	Full name	
2.	Address of the head office	
3.	Number of branch offices and addresses thereof, if any	
4.	a. If a registered company, enclose a copy of certificate of incorporation/ registration along with a copy of memorandum of association. b. If a firm, enclose a copy of certificate of registration of the firm.	
5.	Name and contact details of key managerial personnel, compliance officer and authorized signatory	1. 2. 3.
6.	Telephone number, website address and E-mail address	
7.	Number of (type of vehicle) proposed to be operated. (Enclose a separate list containing vehicle numbers and permit particulars of each vehicle, as applicable)	
8.	Details of GPS/ GPRS facility	
9.	Details of other infrastructure	
10.	Details of location of servers where data is proposed to be stored	
11.	Details of returns filed in the last three financial years. (Enclose copies of financial statements of last three years)	
12.	Details of application fee paid	Rs.
13.	Details of Security Deposit	

I hereby declare that the information given above and other documents enclosed herewith are true to the best of my knowledge. I understand that if any information is found to be incorrect at any point of time, the Licence granted to me is liable to be cancelled, besides initiating other legal action/actions against me. I have gone through the provisions of the Rajasthan Motor Vehicles Aggregator Scheme Rules,

2025, I accept and agree to abide by the same and the reference statues and rules mentioned herein.

Place:

Date:

Signature of the Applicant / Authorized Signatory

(along with company seal, as applicable)

FORM II

[see rule 10(2)]

Application for the Renewal of Licence for Aggregator/ Delivery Service Provider under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025

To,

The Competent Authority,
[Designation],
Rajasthan.

I, the undersigned hereby apply for grant of a Licence for operation as an Aggregator/ Delivery Service Provider under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025 in the State of Rajasthan.

1.	Full name	
2.	Address of the main office	
3.	Number of branch offices and addresses thereof, if any	
4.	a. If a registered company, enclose a copy b. of certificate of incorporation / registration along with a copy of memorandum of association. c. If a firm, enclose a copy of certificate of registration of the firm.	
5.	Name and contact details of key managerial personnel, compliance officer/ or authorized signatory	1. 2. 3.
6.	Telephone number, website address and email address	
7.	Number of (type of vehicle) proposed to be operated. (Enclose a separate list containing vehicle numbers and permit particulars of each vehicle)	
8.	Details of GPS/ GPRS facility	
9.	Details of other infrastructure	
10.	Details of location of servers where data is proposed to be stored	

11.	Details of returns filed in the last three years. (Enclose copies of financial statements of last three years)	
12.	Details of Licence: a. Licence Number b. No. of suspensions, if any, and details thereof	
13.	Details of fee paid	Rs.
14.	Details of Security Deposit	

I hereby declare that the information given above and other documents enclosed herewith are true to the best of my knowledge. I understand that if any information is found to be incorrect at any point of time, the Licence granted to me is liable to be cancelled, besides initiating other legal action/actions against me. I have gone through the provisions of the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025, I accept and agree to abide by the same and the reference statues and rules mentioned herein.

Place:

Date:

Signature of the Applicant / Authorized Signatory
(along with company seal, as applicable)

FORM III

[see rule 5 (8)]

Licence under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025

[] is hereby licenced to operate as an Aggregator/ service delivery provider under the Motor Vehicles Act, 1988 in compliance with directions stipulated under the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025.

1.	Full name of the Aggregator/ service delivery provider	
2.	Address of the main office	
3.	Number of branch offices and addresses thereof, if any	
4.	Telephone number, website address and email address	
5.	Number of auto rickshaw/ e- rickshaw/ motor cab/ motor Cycle or bus (as per the list enclosed by the Aggregator in Form I/II, as may be applicable)	
6.	Particulars of the manner in which the Aggregator shall function	
7.	Details of application fee paid	
8.	Details of Security Deposit	

The Licencee shall observe all the conditions contained in the Rajasthan Motor Vehicles Aggregator Scheme Rules, 2025.

Place:

Date:

Valid upto

Signature of the Competent Authority
Rajasthan

[S.No. F7(495)/pari/trans/hq/2025/16901]
By order of the Governor,

Om Prakash Bunkar,
Joint Secretary to the Government.

Government Central Press, Jaipur.